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**CERTIFIED TO BE
A TRUE COPY**

FILED WITH THE BOARD OF
PSYCHOLOGICAL EXAMINERS
ON July 23, 2002

STATE OF NEW JERSEY
DEPARTMENT OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
BOARD OF PSYCHOLOGICAL EXAMINERS
DOCKET NO.

IN THE MATTER OF THE SUSPENSION)
OR REVOCATION OF THE LICENSE OF)
)
SUSAN A. GROSSBARD, Psy.D.)
)
TO PRACTICE PSYCHOLOGY IN THE)
STATE OF NEW JERSEY)
)

Administrative Action
CONSENT ORDER

This matter was opened to the New Jersey State Board of Psychological Examiners ("Board") upon receipt of a complaint against Susan A. Grossbard, Psy.D., from client A.S. in connection with the provision of a psychological evaluation for the client's minor son. The complaint alleged that notwithstanding the fact that her son had meetings with Dr. Grossbard for the purpose of performing the psychological evaluation on three days in July, namely July 5, July 9, and July 18, 2001, the report was not provided until October 30, 2001, even though it had been made clear to Dr. Grossbard that the purpose of the evaluation was to provide information to plan a program for the upcoming school year.

Dr. Grossbard responded to the Board's inquiry on this complaint in which she indicates difficulties attributable to the events of September 11, 2001, when her office was inundated with phone calls.

It appears to the Board that the respondent failed to provide the psychological evaluation to this client in a timely, responsive, and professional manner as required by a licensed practicing psychologist. In view of the fact that the minor child was seen three times in the month of July, it appears that there was ample time for the report to be finished before school started and that the events of September 11 took place at least one week after school started. Accordingly, it appears to the Board that this conduct constitutes professional misconduct in violation of N.J.S.A. 45:1-21(e).

The respondent being desirous of resolving this matter without resort to formal proceedings, and the Board having determined that good cause exists for the entry of the within Order,

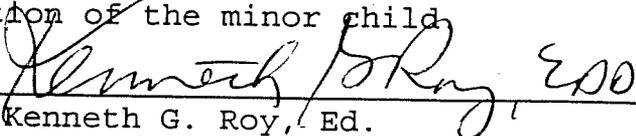
IT IS ON THIS 23rd DAY OF July, 2002,
HEREBY ORDERED AND AGREED THAT:

1. Respondent Dr. Grossbard is hereby assessed a civil penalty in the amount of \$1,500.00. This penalty shall be submitted to the Board by certified check or money order made

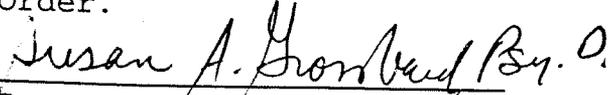
payable to the State of New Jersey no later than thirty (30) days from the entry date of the within Order.

2. Respondent is hereby reprimanded for her conduct as described above in this matter concerning the complaint of A.S. and is hereby directed to make any changes in her professional practice as may be required in order to assure that such conduct is not repeated.

3. Respondent shall make restitution of fees paid by Mr. D., the minor child's father, in the amount of \$435.00 and waive any outstanding balance. Respondent shall satisfy this requirement by submitting to the Board no later than thirty (30) days from the entry date of the within Order a certified check or money order made payable to Mr. D, and a statement to the Board confirming that she has waived any outstanding balance and will take no action to collect any amounts that still may be owed in regard to the evaluation of the minor child.


Kenneth G. Roy, Ed.
Chair
Board of Psychological Examiners

I have read and understand the within Order and agree to be bound by its terms. Consent is hereby given to the Board to enter this Order.


Susan Grossbard, Psy.D.



Compliance For Susan A Grossbard

Violations Actions Citation Monetary Penalties Restitution Limits Monitoring

From: Board Violation: (none)

Complaint #	Docket #	Cause #	State	Start	End	Action
Practicing Psychologist license #35S100385300:						
2001-000000233:			NJ	08/23/2002	00/00/0000	Restitution
2001-000000233:			NJ	08/23/2002	00/00/0000	Fine/Penalty-acti

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