

3. Respondent appeared before the Committee on October 19, 2010 for an investigative inquiry. The purpose of the inquiry was to ask respondent questions regarding his three separate business license applications for Interstate Locksmith, Sage Business Enterprises, and 888-USA-Lock. The Committee had concerns regarding respondent's ability to properly supervise the employees of three locksmith businesses in accordance with the provisions of N.J.A.C. 13:31A-2.8. (Exhibit A, copy of Executive Session Minutes, dated October 19, 2010, attached).

4. During the inquiry, respondent was questioned by the Committee about his employees and subcontractors. Respondent provided the names of his employees and subcontractors. Respondent admitted that not all of his subcontractors had locksmith business licenses as required by New Jersey law. (Exhibit A, copy of Executive Session Minutes, dated October 19, 2010, attached).

5. During the inquiry, the Committee informed respondent that all of his locksmith subcontractors must have a business license in order to perform locksmith work in New Jersey. Respondent expressed his intention to comply with the law. He requested that the Committee grant him 30 days to comply with the requirement. Respondent was advised by the Committee to have his subcontractors immediately apply for a business license and submit the name of a licensed business qualifier. (Exhibit A, copy of Executive Session Minutes, dated October 19, 2010, attached).

6. The Committee voted to grant respondent's request to be the business qualifier for the three locksmith businesses. The then Acting Executive Director for the Committee telephoned respondent, shortly after the vote to inform respondent that the Committee approved respondent's request to qualify the three businesses. However, respondent was also reminded to cease and desist from subcontracting locksmith work to his unlicensed subcontractors until such time as those unlicensed entities submit a business application with the name of a

licensed business qualifier. (Exhibit A, copy of Executive Session Minutes, dated October 19, 2010, attached). (Exhibit B, copy of certification from Acting Director Howard Pine, attached).

7. Subsequent to respondent's appearance, the Committee received a complaint from locksmith licensee Vincent Pagliei. Mr. Pagliei alleged that Interstate Locksmith was advertising, via the Internet, and listing fictitious, non-existent addresses in an effort to portray the company as a local business. Specifically, Mr. Pagliei cited 15 East Ridgewood Avenue, Ridgewood, NJ and 254 Main Street, Hackensack, NJ, as being two fictitious and non-existent addresses being used by Interstate Locksmith. As a result, the Committee referred the matter to the New Jersey Enforcement Bureau, Division of Consumer Affairs, for investigation. (Exhibit C, copy of complaint from Vincent Pagliei., attached).

8. The investigation conducted by the New Jersey Enforcement Bureau, revealed the existence of 10 internet advertising locations for Interstate Locksmith in New Jersey. According to the Committee's records, the only address on record for Interstate Locksmith is 2277 Route 33, Suite 407, Hamilton, NJ 08690. The investigation revealed that one of the listed locations cited by Mr. Pagliei, 15 East Ridgewood Avenue, Ridgewood, NJ, does not exist. The other listed location cited by Mr. Pagliei, 254 Main Street, Hackensack, NJ, is a restaurant. (Exhibit D, copy of Enforcement Bureau Investigation Report, attached).

9. Respondent was interviewed by the Enforcement Bureau as part of the investigation. Respondent indicated that the three locksmith companies (i.e. Interstate Locksmith, Sage Business Enterprises Inc., and 888-USA-Lock) do heavily advertise on the internet and through the Verizon Yellow Pages. However, respondent asserted that the advertisements do not list local addresses, only local towns and telephone exchanges. Respondent denied placing the advertisements listing the 15 East Ridgewood Avenue, Ridgewood, NJ and 254 Main Street, Hackensack, NJ addresses and stated he had no

knowledge or information concerning who placed those ads. (Exhibit D, copy of Enforcement Bureau Investigation Report, attached).

10. Respondent did acknowledge that the advertisements for Interstate Locksmith do employ local telephone numbers for respective advertised areas. When a potential customer calls one of the local numbers, it is routed to 393 Davidsons Mill Road, Jamesburg, NJ, which is the address for both Sage Business Enterprises and 888-USA-Lock. A local sub-contractor or employee is then dispatched to the customer. (Exhibit D, copy of Enforcement Bureau Investigation Report, attached).

11. Respondent also provided a list of his current employees and sub-contractors. Respondent listed Ian Amron and Joseph Santiago, Jr. as current employees. Regarding their licensing status, respondent indicated "Pending." Respondent also listed 10 individuals as "Independently Contracted Locksmith Businesses". Respondent indicated that four of these individuals; Robert Ralston, Thomas Nelson, Alderington Flynn and Brian Lombardo, all had active individual locksmith licenses. Respondent did not indicate whether they had locksmith business licenses. Respondent indicated that two of the individuals; German Bedoya and Henry Morfa had a "Pending" license status. The remaining four individuals, Cliff Anderson, Michael Gonzalez, Sikandar Azam and Refael Davidov, had all submitted applications for licensure according to respondent. (Exhibit D, copy of Enforcement Bureau Investigation Report, attached).

12. A review of the Committee's records reveals that six of the "Independent Contractors" used by Interstate Locksmith do not have active New Jersey licenses to practice as a locksmith. The six unlicensed independent contractors are Clifton Anderson, Sikandar Azam, German Bedoya, Rafael Davidov, Michael Gonzalez, and Henry Morfa. Additionally, a review of the Committee's records reveals that respondent's two named employees, Ian Amron

and Joseph Santiago Jr., do not have active New Jersey licenses to practice as a locksmith. (Exhibit E, copy of certification from Administrative Analyst, George De Luca, attached).

13. On March 20, 2012 the Committee conducted an investigative inquiry involving five of the independent contractors cited by respondent as performing locksmith work for Interstate Locksmith and the two employees for Interstate Locksmith. The following is a summary of their testimony:

A. Clifton Anderson stated that he did not have a locksmith license in New Jersey but had submitted an application for examination. Mr Anderson also acknowledged he had a locksmith business that operated in New Jersey, but did not possess a New Jersey business license. Mr. Anderson was aware that licensure is required to perform locksmith services in New Jersey and admitted he was practicing without a license. Mr. Anderson confirmed he was not a W-2 employee with Interstate Locksmith, but has been performing locksmith work for Interstate Locksmith for over a year. Mr. Anderson utilizes Interstate Locksmith letterhead when performing services for Interstate Locksmith, but uses his own truck which bears the name of his locksmith company, "Integrity Security Lock". (Exhibit F, transcript of testimony of Clifton Anderson, pg. 7, lines 7 thru 19; pg. 9, lines 23-24; pg. 10, lines 1 thru 3; pg. 11, lines 1 thru 12; pg. 11, lines 13 thru 25; pg. 12, lines 1 thru 21; pg.13, lines 15 thru 25, attached).

B. Sikander Azam stated that he did not have a locksmith license in New Jersey. He took the examination but did not pass. Mr. Azam admitted he has been performing locksmith services in New Jersey without a license and owned and operated his own locksmith business, "Apex Locksmith". Mr. Azam acknowledged that Interstate Locksmith subcontracted New Jersey locksmith work to Apex Locksmith. Interstate Locksmith has been subcontracting locksmith to Mr. Azam for "almost over three years". Mr. Azam also testified he has done locksmith work for 888-USA-Locks and that often times, a customer will call 888-USA-Locks for

service but will be billed with a Interstate Locksmith invoice. According to Mr. Azam, this sometimes results in the customer being confused. (Exhibit G, transcript of testimony of Sikander Azam, pg.6, lines 1 thru 14; pg.7, lines 5 thru 25; pg. 8, lines 11 thru 19; pg. 9, lines 9 thru 12; pg. 9, lines 20 thru 25; pg. 10, lines 1 thru 11; pg. 11, lines 8 thru 21, attached).

C. German Bedoya stated that he did not have a license as a locksmith in New Jersey. Mr. Bedoya testified that respondent will sub-contract locksmith work to him in New Jersey. Mr. Bedoya is not a W-2 employee for Interstate Locksmith. He has a locksmith business, Protector, Inc. and the company does locksmith work in New Jersey for Interstate Locksmith. Mr. Bedoya receives a 1099 form from Interstate Locksmith as a subcontractor. When Mr. Bedoya performs locksmith work in New Jersey, he uses a Interstate Locksmith invoice. He has been doing locksmith work in New Jersey for Interstate Locksmith for "about two, three years". When Mr. Bedoya performs locksmith work in New Jersey, as a subcontractor for Interstate Locksmith, he uses his own car which advertises Protector, Inc. During the inquiry, Mr. Bedoya presented a business card which read "Interstate Locksmith, Inc." and contained Mr. Bedoya's name and listed his title as "Master Locksmith". Mr. Bedoya testified that Interstate locksmith gave him the business cards. (Exhibit H, transcript of testimony of German Bedoya, pg. 6, lines 6 thru 12; pg. 11, lines 1 thru 22; pg. 11, line 15; pg. 12, lines 1 thru 10; pg. 12, lines 21 thru 25; pg. 13, line 1; pg. 13, lines 14 thru 16; pg. 14 lines 9 thru 16; pg. 14, lines 17 thru 25; pg. 15, lines 1 thru 3; pg. 16, lines 16 thru 23; pg. 17, lines 16 thru 18, attached).

D. Michael Gonzalez stated he did not have a license as a locksmith in New Jersey. He has his own locksmith business, "M & E Locks". Mr. Gonzalez became associated with Interstate Locksmith about five or six years ago. However, he stopped working for Interstate Locksmith as of July 21st. The last time Mr. Gonzalez performed locksmith work in New Jersey was July 2012. Interstate Locksmith would issue Mr. Gonzalez a 1099 form each year as a subcontractor. He would use his company van indicating M & E Locks when

performing locksmith work for Interstate Locksmith. Mr. Gonzalez would issue the customers a "Interstate Locksmith" invoice after completing the work. (Exhibit I, transcript of testimony of Michael Gonzalez, pg. 5, lines 16 thru 21; pg. 7, lines 8 thru 23; pg. 8, lines 15 thru 24; pg. 9, lines 8 thru 13; pg. 10, lines 18 thru 21; pg. 10, lines 18 thru 25; pg. 11, lines 1 thru 7; pg. 15, lines 24 thru 25; p. 16, lines 1 thru 2, attached).

E. Henry Morfa stated he is an applicant for a locksmith license, but has been performing locksmith services for Interstate Locksmith in New Jersey. Specifically, he does residential locksmith work including lockouts, three padded locks, changes the combinations for locks and makes keys. Mr. Morfa performed locksmith services on behalf of Interstate Locksmith as recently as three days ago. Interstate locksmith issues Mr. Morfa a 1099 form as a subcontractor. After the completion of a locksmith job, Mr. Morfa will issue the customer an invoice which says the work was performed by "Interstate Locksmith". Mr. Morfa has been performing locksmith services on behalf of Interstate Locksmith for seven to eight years. (Exhibit J, transcript of testimony of Henry Morfa, pg. 5, lines 24 thru 25; pg. 6, lines 1 thru 5; pg. 10, lines 2 thru 9; pg. 10, lines 19 thru 25; pg. 11, lines 1 thru 2; pg. 12, lines 2 thru 8; pg. 12, lines 20 thru 25; pg. 13, lines 1 thru 7; pg. 14, lines 2 thru 6, attached).

CONCLUSIONS OF LAW

1. The above preliminary findings of fact establish a basis for disciplinary action, pursuant to N.J.S.A. 45:1-21(n), in that respondent has permitted five unlicensed persons or entities to perform an act for which a license is required by the Committee. Specifically, respondent subcontracted locksmith work to five unlicensed persons and/or entities. Additionally, the above preliminary findings of fact establish a basis for disciplinary action, pursuant to N.J.S.A. 45:1-21(h), in that respondent violated or failed to comply with the provisions of a regulation administered by the Committee, specifically N.J.A.C. 13:31A-1.13(d).

Specifically, respondent admitted that the advertisements placed by Interstate Locksmith, Sage Business Enterprises and 888-USA-Lock list local telephone numbers, including local towns, for respective advertised areas, even though none of the companies maintained an actual physical presence in those areas. Such advertising misrepresents, suppresses, omits and conceals a material fact which prohibits a prospective client from making a full and informed judgment.

ACCORDINGLY, IT IS, on this 15th day of January , 2013,

ORDERED that:

1. Respondent is hereby provisionally reprimanded for the violations as detailed above.
2. Respondent's license to practice as a locksmith in New Jersey is hereby provisionally suspended for two (2) years. The first thirty (30) days of the period of suspension shall be active. The remaining one (1) year and eleven (11) months of the suspension shall be stayed and served as a period of probation.
3. Respondent shall provisionally pay a civil penalty in the aggregate amount of \$50,000; consisting of a \$10,000 penalty for each of the five unlicensed persons or entities that respondent sub-contacted locksmith work to, in violation of N.J.S.A. 45:1-21(n). Payment shall be made no later than sixty (60) days from the entry of a final order, by certified check or money order made payable to the State of New Jersey and shall be sent to David Freed, Acting Executive Director, New Jersey Fire Alarm, Burglar Alarm and Locksmith Advisory Committee, 124 Halsey Street, Sixth Floor, Newark, New Jersey 07101.
4. The within order shall be subject to finalization by the Board at 5:00 p.m. on the 30th business day following entry hereof unless respondent requests a modification or dismissal of the above stated Findings of Fact or Conclusions of Law by:

a) Submitting a written request for modification or dismissal to David Freed, Executive Director, New Jersey Fire Alarm, Burglar Alarm and Locksmith Advisory Committee, 124 Halsey Street, Sixth Floor, P.O. Box 45042, Newark, New Jersey 07101.

b) Setting forth in writing any and all reasons why said findings and conclusions should be modified or dismissed.

c) Submitting any and all documents or other written evidence supporting respondent's request for consideration and reasons therefore or offered in mitigation of penalty.

5. Any submissions will be reviewed by the Committee and the Committee will thereafter determine whether further proceedings are necessary. If no material discrepancies are raised through a supplemental submission during the thirty-day period, or if the Committee is not persuaded that the submitted materials merit further consideration, a Final Order of Discipline will be entered.

6. In the event that respondent's submissions establish a need for further proceedings, including, but not limited to, an evidentiary hearing, respondent shall be notified with regard thereto. In the event that an evidentiary hearing is ordered, the preliminary findings of fact and conclusions of law contained herein shall serve as notice of the factual and legal allegations in such proceeding. Further, in the event a hearing is held and upon review of the record, the Committee shall not be limited to the findings, conclusions and sanctions stated herein.

NEW JERSEY FIRE ALARM, BURGLAR ALARM
AND LOCKSMITH ADVISORY COMMITTEE

By: _____

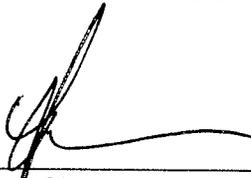

Charles Okun
Committee Chairman

EXHIBIT A

BOARD OF EXAMINERS OF ELECTRICAL CONTRACTORS

Fire Alarm, Burglar Alarm and Locksmith Advisory Committee

October 19, 2010

EXECUTIVE SESSION MINUTES

I. Call to Order

The Meeting of October 19, 2010, was called to order at 12:15 P.M.

All requirements of the Open Public Meetings Act have been complied with in accordance with N.J.S.A. 10:4-6. The notice of the meeting has been mailed to the Newark Star Ledger, Camden Courier Post, and the Trenton Times. The notice has also been sent to the Secretary of State, Trenton, New Jersey.

The Board saluted the Flag.

The following members were present:

Keith Eaves
Sgt. William Hartung
Charles Okun
Robert Shoremount
Walter Wargacki, Jr.
Jon Sprague

The following members were not present:

Edward Bagniewski
Arthur Fucetola
Richard Rible

Also, present were:

Joseph Donofrio, Deputy Attorney General, Division of Law
Lisa Marshall
Angelica Guerrero
Howard Pine, Legal Specialist
Lolly Merced, Administrative Assistant to the Deputy Director
Joseph Cantalupo, Member Board of Electrical Contractors

II. Announcements

No announcements.

III. Chairman's Report

Nothing to Report.

IV. Approval of Minutes

A motion was made by Robert Shoremount and seconded by Jon Sprague to approve the Executive Session minutes of June 15, 2010 as amended. Motion carried. The minutes were accepted as amended.

A motion was made by Robert Shoremount and seconded by Jon Sprague to approve the Executive Session minutes of September 21, 2010 as amended. Motion carried. The minutes were accepted as amended.

V. Application for A Business License

Interstate Locksmith, Sage Business Enterprises, 886-USA-LOCK, LLC

Appearance by Michael DiCicco

Michael DiCicco appeared before the Advisory Committee for the purpose of answering questions regarding the three separate business licenses he is applying for. He applied for three business licenses; one for Interstate Locksmith; another for Sage Business Enterprises and the third for 886-USA-LOCK, LLC. However, all employees and subcontractors hired by these three separate businesses are being paid out of Sage Business Enterprises. Mr. DiCicco is not the owner of Sage Business Enterprises, but he would act as the business qualifier for all three entities. David J. Brawn is the owner, but has been absent since 1991. Mr. DiCicco deals with all locksmith matters. Mr. Brawn deals with everything else.

Mr. DiCicco was asked to bring with him copies of all contracts and bills for each company. He didn't bring them with him but advised the Advisory Committee that he would fax them the following day. He was asked about his employees and subcontractors. His subcontractors drive their own vehicles which have their own lettering.

Mr. DiCicco stated that he has three employees: Ian Amron, Joseph Santiago and himself. He is actively licensed as a locksmith - 34LS00008000. His subcontractors are Ricardo DosSantos, Thomas Nelson, Alderington Flynn, Sikandar Azam, Robert Ralston, Brian Lombardo, Alex Roman and Timothy Brown. Sikandar Azam and Alex Roman have submitted applications; all others listed hold a current locksmith license. Mr. DiCicco was informed that all subcontractors also need to hold a business license. Only Brian Lombardo has an active business license.

The Advisory Committee advised Mr. DiCicco that he has a responsibility to make sure that his subcontractors hold an active business license. He is in violation of the law hiring subcontractors that do not have a business license. Mr. DiCicco asked the Advisory Committee to give him 30 days to be able to comply with the law. He will either have each subcontractor apply for a business license or he will hire new subcontractors that hold an active business license. He requested the 30 days to avoid closing his shops. The Advisory Committee told Mr. DiCicco that they could not do that. He has to tell his subcontractors to apply for a business license or he could not subcontract to them.

Mr. DiCicco asked that the Advisory Committee grant him his three business permits. He left at 1:30 p.m.

After Mr. DiCicco left the room, the Advisory Committee discussed Mr. DiCicco's three applications for business permits. A motion was made by Robert Shoremount and seconded by William Hartung to approve all three business permits and to notify him as soon as possible. Motion carried. Howard Pine and DAG Donofrio will call him after the meeting.

Another motion was made by Robert Shoremount and seconded by William Hartung to send Mr. DiCicco a cease and desist letter. He needs to cease and desist from hiring subcontractors to do work for him until such time as the subcontractors have submitted a valid and completed application for business licenses. Also, a letter is to be sent to each of the licensed subcontractors instructing each one of them to cease and desist from continued practice as a contractor without a business license along with a penalty of \$1,000. The \$1,000 fine will be waived upon their submitting a valid and completed application for a business license.

The Advisory Committee discussed this matter further. It was suggested that the cease and desist letters be sent with a cover letter stating that upon receipt of a completed application for a business license, the Committee has the authority to rescind the fine originally assessed. It was also suggested that the letters state that the fine will be held in abeyance for 30 days from the date of the letter until such time the Committee receives a valid and completed application. The letters should be sent both by certified and regular mail. Motion carried.

EXHIBIT B

STATE OF NEW JERSEY
DEPARTMENT OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
NEW JERSEY STATE FIRE ALARM, BURGLAR ALARM
& LOCKSMITH ADVISORY COMMITTEE

IN THE MATTER OF THE SUSPENSION OR	:	
REVOCAION OF THE LICENSE OF	:	Administrative Action
	:	
Michael Di Cicco	:	Certification of
Individual License No. 34LS00008000	:	Howard Pine
t/a Interstate Locksmith, Inc. No.34LX00013400	:	
t/a Sage Business Enterprise, Inc. No 34LX00013500	:	
t/a 888-USA-Lock, LLC No. 34LX00013300	:	
	:	
TO PRACTICE AS A LOCKSMITH	:	
LICENSEE IN NEW JERSEY	:	

I, Howard Pine, being of full age, hereby certify:

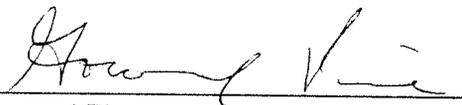
1. On October 19, 2010, I was serving as the Acting Executive Director for the New Jersey Fire Alarm, Burglar Alarm and Locksmith Advisory Committee, Division of Consumer Affairs, Department of Law and Public Safety. As such, I was present during Michael Di Cicco's appearance before the Committee on October 19, 2010. The purpose of the appearance was to review Mr. Di Cicco's request to be the business qualifier for Interstate Locksmith, Sage Business Enterprises, and 888-USA-Lock. The Committee also had questions concerning Mr. Di Cicco subcontracting locksmith work to unlicensed persons and/or entities. During that meeting, Mr. Di Cicco was advised by the Committee that his locksmith subcontractors had to be licensed by the Committee.

2. At the conclusion of Mr. Di Cicco's appearance, the Committee voted to grant Mr. Di Cicco's request to be the business qualifier for Interstate Locksmith, Sage Business Enterprises, and 888-USA-Lock. The Committee also instructed me to telephone Mr. Di Cicco to inform him of the Committee's decision and to remind Mr. Di Cicco that he must cease and desist from subcontracting locksmith work to his unlicensed subcontractors.

3. On October 19, 2010, shortly after the conclusion of the Committee meeting, I phoned Mr. Di Cicco, spoke with him, and informed him that the Committee had approved his applications

to be the business qualifier for Interstate Locksmith, Sage Business Enterprises, and 888-USA-Lock. As per the Committee's instructions, I also informed Mr. Di Cicco that he was to cease and desist from subcontracting locksmith work to his unlicensed subcontractors. Additionally, I advised Mr. Di Cicco that any future locksmith subcontractor must hold a valid locksmith business license with the Committee.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements are willfully false, I am subject to punishment.


Howard Pine

January 10, 2013
Date

EXHIBIT C



ELECTRICAL CONTRACTORS

2011 MAY 17 AM 9:44

New Jersey Office of the Attorney General
Division of Consumer Affairs
Board of Examiners of Electrical Contractors
Fire Alarm, Burglar Alarm and Locksmith Advisory Committee
124 Halsey Street, 6th Floor, P.O. Box 45042
Newark, New Jersey 07101
(973) 504-6245

Complaint Form

Please print clearly.

Please be advised that any information you supply on this complaint form may be subject to public disclosure. If an investigation into the matter is conducted, the information is subject to public disclosure only after the completion of the investigation. You are also advised that the completed complaint form is a "government record," which the Committee may be obligated to provide to anyone making a request pursuant to the Open Public Records Act (OPRA).

Consumer Information

Complaint Reported Against

NAME: VINCENT PAGLIERI
ADDRESS: 10 W PROSPECT ST
CITY: WALDWICK
STATE: NJ ZIP CODE: 07463
HOME TELEPHONE NUMBER: 201 310 7266
WORK TELEPHONE NUMBER: 201 670 0822
FAX NUMBER: 201 670 7723
E-MAIL ADDRESS: VPAG@aol.com
DATE: 5/14/11

NAME:
BUSINESS NAME: HITS INTO LOCKSMITH
ADDRESS:
CITY: UNKNOWN
STATE: ZIP CODE:
TELEPHONE NUMBER: 201 251 9660
TITLE:
LICENSE NUMBER (IF KNOWN): 34LX0001340
DATES OF TREATMENT/SERVICE:
FROM: To:

4LX00006600
4LX00018700

MICHAEL D. CICCO
34LX00008000
(609)838-4700

1. What is the relationship between the complainant and the consumer or patient?

- Self, Parent, Friend, Legal Guardian, Spouse, Son/Daughter, Brother/Sister, Other (please specify)

2. Please provide the following information about the consumer or patient if he or she is someone other than the complainant.

Name: Date of birth:
Address:
Home telephone number: Work telephone number:

5/17/11

46-26-11-1017

3. Please provide the following information about any other practitioner or licensee involved in the matter about which you are filing a complaint.

Name: _____

Title: _____ License number: _____

Address: _____
Street address City State ZIP code

Telephone number: _____
(include area code)

Name: _____

Title: _____ License number: _____

Address: _____
Street address City State ZIP code

Telephone number: _____
(include area code)

4. Please provide the following about anyone who was a witness to the matter about which you are filing a complaint.

Name: _____

Address: _____
Street address City State ZIP code

Daytime telephone number: _____ Evening telephone number: _____
(include area code) (include area code)

Name: _____

Address: _____
Street address City State ZIP code

Daytime telephone number: _____ Evening telephone number: _____
(include area code) (include area code)

5. What is the nature of the complaint? (Please check all that apply and provide any additional comments on a separate sheet of paper.)

- Administrative/Recordkeeping
- Advertising
- Fees/Billing Practices
- Fraud
- Incompetence
- Insurance Fraud
- Professional/Occupational Misconduct
- Sexual Misconduct
- Substance Abuse/Impairment
- Unlicensed Practice
- Briefly explain the problem if it is not listed above: _____

6. Please describe the facts of your complaint in the order in which they happened. Please print clearly. You may use additional sheets of paper if they are needed.

This company is using the internet to fraudulently portray themselves as a local business by using a fake address and deceptive practices

No license available

46-26-11-1017
1
PAGE 2 OF 3

Loading...

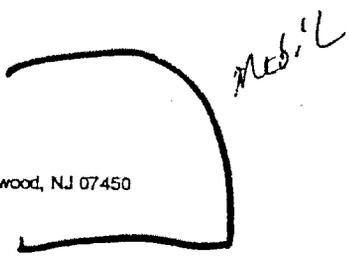
To see all the details that are visible on the screen, use the "Print" link next to the map.

Google maps



Interstate locksmith

15 East Ridgewood Avenue, Ridgewood, NJ 07450
(201) 251-9660
interstatesecurity.com
Directions Search nearby more ▾



Categories: Locksmith, Safe & Vault Shop
Hours: Today 6:00-1:00 AM
Transit: Ridgewood (393 ft NW) Main/Bergen County Line, Port Jervis Line

1 review Your rating:

Photos

Be the first to upload a photo

Details

Area served: Ridgewood, NJ, and locations within 20 miles - Show

Business owner
More details >

Reviews by Google users

Been here? Sign in to rate



Liz · - Apr 28, 2011

they are not located at this address scammers

Flag as inappropriate

Related places

Interstate Locksmith 7.6 mi SE
254 Main Street, Hackensack, NJ
Locksmith

Ridgewood Lock 0.4 mi E
Ramsey, NJ
Locksmith

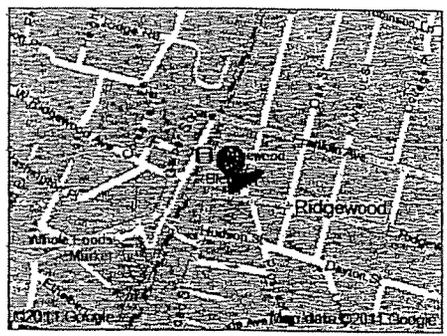
Ramsey Locksmith 5.5 mi N
48 East Main Street, Ramsey, NJ
1 review - Locksmith

Bob Fraser Master Locksmiths
11 mi SW
129 Watchung Avenue, Montclair, NJ
6 reviews - Door Hardware

More about this place

Interstate Locksmith

FAST MOBILE SERVICE. Low Low Prices! 24 HOUR EMERGENCY SERVICE 7 DAYS A WEEK No Extra Charge For Weekends & Holidays. The First Family of Security Companies Hiring the right company can make ...
www.interstatesecurity.com/



Ads

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15 Minutes Response. 1-800-779-8530
Residential, Commercial, Automotive
www.global-locksmith.com

Locksmith Services
Enter Your Zip Code & Connect To
Pre-Screened Locksmiths Near You.
www.ServiceMagic.com

Long Island Gun Safe
Find a Variety of Commercial & Home
Safes, Vaults & Locks for Sale.
www.AssuredLocksmith.net

Sentry Safes 20 - 45% Off
Save on entire Sentry line of safes
Shop today for free shipping.
DigitalBuyer.com/Sentry

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2011 MAY 17 AM 9:51

46-26-11-1017
3 OF 3 PAGES

EXHIBIT D



CHRIS CHRISTIE
Governor

KIM GUADAGNO
Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
Enforcement Bureau
124 Halsey Street, 3rd Floor, Newark, NJ 07102



Jeffrey S. Chiesa
Acting Attorney General

THOMAS R. CALCAGNI
Director

Mailing Address:
P.O. Box 45022
Newark, NJ 07101
(973) 504-6300

FEB 07 2012

George DeLuca, Administrative Analyst
Fire Alarm, Burglar Alarms &
Locksmith Advisory Committee

RE: INTERSTATE LOCKSMITH
Assignment #46-26-11-1017

Dear Mr. DeLuca:

Enclosed is a copy of a Report of Investigation, which is forwarded for Board review.

Please advise if the Board desires any further investigation of this matter by the Bureau.

Very truly yours, —

Edward Tumminello, Chief
Enforcement Bureau

JTV:md

CC: Joseph Donofrio, DAG (w/encl.)
Division of Law

Jeri Warhaftig, DAG (w/encl.)
Division of Law

Howard Pine (w/o encl.)

2/10/12
AJ

STATE OF NEW JERSEY
DEPARTMENT OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
ENFORCEMENT BUREAU

REPORT OF INVESTIGATION

TO: Fire Alarm, Burglar Alarm & Locksmith Advisory Committee	ASSIGNMENT # 46-26-11-1017	DATE: JAN 24 2012	PERIOD: 07/25/11 THRU: 09/14/11
SUBJECT(S):		BY: Joseph Trogani	

Interstate Locksmith, Inc.
D.B.A. Interstate Locksmith
NJ License #LX00013400
2277 Route 33, Suite 407 (Office)
Hamilton, New Jersey 08690
(609) 838-4700
1-888-872-5625 (1-888-USA-LOCK)
Michael Di Cicco
NJ License #LS00008000
Business Qualifier/Vice President
3 Lorraine Court
East Brunswick, New Jersey 08816
(732) 238-1546
DOB: 8/14/70
NJ DLN: D4094 54400 08705

Sage Business Enterprises, Inc.
NJ License# LX00013500
100% Owner of Interstate Locksmith, Inc.
393 Davidsons Mill Road
Jamesburg, New Jersey 08831
(609) 838-4700
David Braun (Unlicensed)
President
Michael Di Cicco
Business Qualifier/Vice President

888 USA Lock, LLC
D.B.A. 888 USA Lock
NJ License# LX000013300
100% Owned by Interstate Locksmith, Inc.
393 Davidsons Mill Road (Store)
Jamesburg, New Jersey 08831
1-888-872-5625 (1-888-USA-LOCK)
Michael Di Cicco
Business Qualifier/President

REFERENCE:

Memorandum received from George DeLuca, Administrative Analyst, Fire Alarm, Burglar Alarm & Locksmith Advisory Committee, dated June 21, 2011.

ALLEGATIONS:

1. Advertising Violation.

TYPIST: MD

PROCESSED BY:

John J. Watson

INVESTIGATION DISCLOSED:

1. A complaint was received by the Fire Alarm, Burglar Alarm & Locksmith Advisory Committee (FABALAC) from locksmith Vincent Pagliei, who alleged that "Interstate Locksmith" was advertising via the Internet and listing fictitious, non-existent local addresses; 15 East Ridgewood Avenue, Ridgewood, NJ and 254 Main Street, Hackensack, NJ. A check of those addresses revealed that 15 East Ridgewood Avenue, Ridgewood, NJ does not exist and that a restaurant is located at 254 Main Street, Hackensack, NJ.
2. In response to a letter from the FABALAC, the business qualifier for "Interstate Locksmith," locksmith, Michael Di Cicco, related that the two addresses identified by Mr. Pagliei were not affiliated with "Interstate Locksmith."
3. Mr. Di Cicco was interviewed. During his interview he related that he is the business qualifier and vice president of both "Sage Business Enterprises, Inc.," 393 Davidsons Mill Road, Jamesburg, NJ and "Interstate Locksmith, Inc.," 227 Route 33 East, Hamilton, NJ. He related that he is also the business qualifier/president of "888 USA Lock, LLC," which maintains a locksmith store at 393 Davidsons Mill Road, Jamesburg, NJ.
4. Mr. Di Cicco explained that when a local telephone number is called for "Interstate Locksmith," it is routed to 393 Davidsons Mill Road, Jamesburg, NJ, and that a local sub-contractor or an employee is dispatched to the customer. He stated that the advertisements do employ local telephone numbers for respective advertised areas, but he denied that they list any addresses other than those that are on file with the FABALAC. He denied being responsible for the Internet advertisements for "Interstate Locksmith" at 15 East Ridgewood Avenue, Ridgewood, NJ or 254 Main Street, Hackensack, NJ and stated that he was unaware of how "Interstate Locksmith" became associated with these addresses.
5. Mr. Di Cicco stated that advertisements for "Interstate Locksmith" and "888 USA Lock" are arranged by and purchased through "Sage Business Enterprises, Inc." According to Mr. Di Cicco, "Sage Business Enterprises, Inc." is 100% owned by David Braun (unlicensed); "Interstate Locksmith, Inc." is 100% owned by "Sage Business Enterprises, Inc.;" and "888 USA Lock, LLC" is 100% owned by "Interstate Locksmith, Inc." Mr. Di Cicco advised that he is an employee of "Sage Business Enterprises, Inc.," which is based at and operated from 393 Davidsons Mill Road, Jamesburg, NJ, just as is "888 USA Lock, LLC." He acknowledged that while "888 USA Lock" maintains Internet advertisements reflecting coverage throughout NJ, as well as other states along the east coast of the United States, it does not have a physical presence in any areas other than 393 Davidsons Mill Road, Jamesburg, NJ.

PERSONS INTERVIEWED/OTHER SOURCES OF INFORMATION: **DATES:**

Complainant: Vincent Pagliei 08/10/11
NJ License #LX00006600
10 West Prospect Street
Waldwick, New Jersey 07463
(201) 670-0828

Michael Di Cicco 09/14/11
Business Qualifier
Sage Enterprises, Inc./Interstate Locksmith, Inc./888 USA Lock, LLC
NJ License #LS00008000
3 Lorraine Court
East Brunswick, New Jersey 08816
(732) 238-1546

EXHIBITS:

1. Board Complaint Form, dated May 14, 2011, submitted by locksmith Vincent Pagliei.
2. Affidavit of Mr. Pagliei, dated August 23, 2011, with attachments.
3. Advertisements for locksmiths, purportedly located in Waldwick, NJ and the surrounding area, provided by Mr. Pagliei.
4. Printout of Internet listings for Interstate Locksmith.
5. Affidavit of locksmith Michael Di Cicco, dated September 14, 2011.
6. Internet company profile for Interstate Locksmith Inc., provided by Mr. Di Cicco.
7. Certified copy of the employee lists for Sage Business Enterprises, Inc. and Interstate Locksmith, Inc., provided by Mr. Di Cicco.
8. Printout of an Internet listing for Interstate Locksmith.
9. Printout of an Internet advertisement for 888 USA Lock.

ATTACHMENTS:

None

EVIDENCE:

None

DETAILS:

On June 21, 2011, George DeLuca, Administrative Analyst, Fire Alarm, Burglar Alarm & Locksmith Advisory Committee (FABALAC), forwarded a memorandum with an attached Board Complaint Form, dated May 14, 2011, received from locksmith Vincent Pagliei (NJ License #LS000187000), 10 West Prospect Street, Waldwick, NJ. In his complaint, Mr. Pagliei reported that "Interstate Locksmith" was advertising via the Internet and listing fictitious, non-existent local addresses. To his Complaint Form, Mr. Pagliei attached a copy of a Google Maps advertisement for "Interstate Locksmith," which lists two (2) addresses for "Interstate Locksmith," one at 15 East Ridgewood Avenue, Ridgewood, NJ, (201) 251-9660 and the other at 254 Main Street, Hackensack, NJ (no telephone number provided). Mr. Pagliei's Complaint Form is attached and marked Exhibit #1.

In his memorandum, Mr. DeLuca related that "Interstate Locksmith" is a licensed locksmith company and that he sent correspondence to its business qualifier, locksmith Michael Di Cicco (NJ License #LS00008000), asking whether the addresses listed in the Google Maps advertisement for "Interstate Locksmith" were in fact affiliated with "Interstate Locksmith." Mr. DeLuca related that in response to his correspondence, Mr. Di Cicco related that the addresses listed in the Google Maps advertisement for "Interstate Locksmith" were not affiliated with "Interstate Locksmith" and that his locksmith company only has only two (2) locations, "Interstate Locksmith, Inc.," 227 Route 33 East, Hamilton, NJ and 888 USA Lock, LLC, 393 Davidsons Mill Road, Jamesburg, NJ, which is a storefront location.

I visited the advertised locations for "Interstate Locksmith," as reported by Mr. Pagliei, and observed that 15 East Ridgewood Avenue, Ridgewood, NJ does not exist and that located at 254 Main Street Hackensack, NJ is a Mexican restaurant. Additionally, I contacted the advertised telephone number for "Interstate Locksmith" at the Ridgewood, NJ address, (201) 251-9660. The party that answered my call advised me that it was a mobile dispatch service.

On August 10, 2011, assisted by Investigator (Inv.) Deborah Wacker, I interviewed Mr. Pagliei at his place of employment, Prestige Lock and Home (NJ License #LX00006600), 10 West Prospect Street, Waldwick, NJ. Mr. Pagliei related the following:

Mr. Pagliei related that he has been a licensed locksmith for approximately twenty (20) years operating from the same Waldwick, NJ address. Mr. Pagliei advised that he conducts business from his storefront, trading as Prestige Lock & Home, and that he is also listed as Waldwick Locksmith.

Mr. Pagliei advised that his primary complaint was that "Interstate Locksmith" employs unlicensed individuals and advertises an address that he knows is fictitious. Mr. Pagliei proceeded to identify other locksmith companies who he claimed were unlicensed and advertising and operating throughout the Bergen County, NJ area.

At the conclusion of his interview, Mr. Pagliei provided an affidavit, along with an advertisement for locksmith companies purportedly located in Waldwick, NJ and the surrounding area. According to Mr. Pagliei, a number of these companies are unlicensed and operating at will. His affidavit is attached and marked Exhibit #2. The advertisements he provided are attached and marked Exhibit #3.

(Note: It should be noted that a licensing check, conducted by Mr. DeLuca, determined that in a sampling of the locksmith companies identified by Mr. Pagliei, a number of those companies were unlicensed.)

I subsequently conducted a searches at <http://yellowpages.superpages.com> for "Interstate Locksmith" in Waldwick, NJ and identified ten (10) listings for "Interstate Locksmith" in various towns located in Bergen, Passaic, Morris, Sussex and Union Counties in NJ. Five (5) of the listings identify only the town in which "Interstate Locksmith" is purportedly located, and five (5) identify specific addresses, including 254 Main Street, Hackensack, NJ. A Printout of the listings for "Interstate Locksmith" is attached and marked Exhibit #4.

On September 14, 2011, assisted by Inv. Wacker, I interviewed Mr. Di Cicco, at his place of business, 888 USA Lock, 393 Davidsons Mill Road, Jamesburg, NJ. Mr. Di Cicco related the following:

Mr. Di Cicco related that he is the business qualifier and vice president of both "Sage Business Enterprises, Inc." and "Interstate Locksmith, Inc" and that in addition to serving at the aforementioned positions, he is also the business qualifier/president of "888 USA Lock, LLC" which maintains a locksmith store at 393 Davidsons Mill Road, Jamesburg, NJ. Mr. Di Cicco stated that these locksmith companies heavily advertise on the Internet and through the Verizon Yellow Pages. He stated that while the advertisements do not list local addresses, they do list local towns and telephone exchanges.

Mr. Di Cicco explained that when a local telephone number is called, it is routed to 393 Davidsons Mill Road, Jamesburg, NJ, and that a local sub-contractor or an employee is dispatched to the customer. He stated that the advertisements do employ local telephone numbers for respective advertised areas, but he denied that they list any addresses other than those that are on file with the FABALAC. Mr. Di Cicco denied being responsible for the Internet advertisements for "Interstate Locksmith" at 15 East Ridgewood Avenue, Ridgewood, NJ or 254 Main Street, Hackensack, NJ. He stated that he was unaware of how "Interstate Locksmith" became associated with these addresses.

Mr. Di Cicco advised that advertisements for "Interstate Locksmith" and "888 USA Lock" are arranged by and purchased through their parent company "Sage Business Enterprises, Inc." According to Mr. Di Cicco, "Sage Business Enterprises, Inc." is 100% owned by David Braun (unlicensed); "Interstate Locksmith, Inc." is 100% owned by "Sage Business Enterprises, Inc.;" and "888 USA Lock, LLC" is 100% owned by "Interstate Locksmith, Inc." Mr. Di Cicco advised that he is an employee of "Sage Business Enterprises, Inc." which is based at and operated from 393 Davidsons Mill Road, Jamesburg, NJ, just as is "888 USA Lock, LLC." He acknowledged that while "888 USA Lock" maintains Internet advertisements reflecting coverage throughout NJ, as well as other states along the east coast of the United States, it does not have a physical presence in any areas other than 393 Davidsons Mill Road, Jamesburg, NJ. He further advised that the "888 USA Lock" advertisement also included "Academy Locksmith," 4887 East LaPalma Avenue, Anaheim, CA, which he related is an independent company conducting west coast operations.

Mr. Di Cicco stated that he has been providing locksmith services to his customers for over twenty (20) years and that he would never intentionally place any advertisement that was perceived to be deceptive or misleading. He related that when he was contacted by Mr. DeLuca regarding the "Interstate Locksmith" advertisement, he immediately contacted Google, "but got nowhere." He advised that he will monitor his Internet and Verizon Yellow Pages advertisements to avoid any future problems.

At the conclusion of his Interview, Mr. Di Cicco provided an affidavit, which is attached and marked Exhibit #5. He also provided a printout of an Internet company profile for "Interstate Locksmith Inc." (Exhibit #6), certified copies of employee lists for "Sage Business Enterprises, Inc." and "Interstate Locksmith, Inc." (Exhibit #7), an Internet listing for "Interstate Locksmith" (Exhibit #8) and an Internet advertisement for "888 USA Lock" Exhibit #9.

(Note: It should be noted that on October 19, 2011, Mr. Di Cicco appeared before an Executive Session of the FABALAC regarding his status as the business qualifier for more than one locksmith company ("Interstate Locksmith" and "888 USA Lock"). It was determined by

Page #7

File #46-26-11-1017

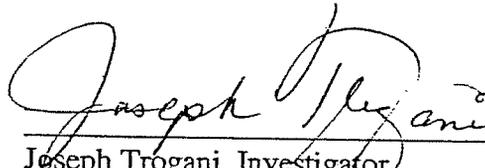
J.T.

the FABALAC that his status as the business qualifier for two locksmith companies is compliant with FABALAC regulation and that he can continue serving as such for both companies. The FABALAC stipulated that all subcontracted entities utilized by Mr. Di Cicco were licensed and that any unlicensed entity currently being utilized was to cease and desist all activity.)

This assignment is now closed. No Further action will be taken by the Bureau unless a new request is received.

CERTIFICATION:

I, the undersigned, of full age, employed by the State of New Jersey, Division of Consumer Affairs, Enforcement Bureau - Professional Boards as an Investigator, certify that all of the information which is contained in this Report of Investigation and which is based upon my personal knowledge is true. I am aware that if any of the information is willfully false, I am subject to punishment. With respect to the information reported by me which the context discloses is not based on my personal knowledge, I certify that I have reported in good faith and to the best of my recollection, an accurate account of the information as reported to me.


Joseph Trogani, Investigator

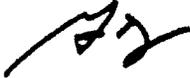
-END OF REPORT-

STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
BOARD OF EXAMINERS OF ELECTRICAL CONTRACTORS
FIRE ALARM, BURGLAR ALARM & LOCKSMITH ADVISORY COMMITTEE

MEMORANDUM

COPY

To: Edward Tumminello, Enforcement Bureau

From: George De Luca, Administrative Analyst 

Date: June 21, 2011

Re: Referral To Enforcement Bureau
Use By An Unlicensed Business Of A Licensed Business Name

The Advisory Committee was provided information from one of its licensees with regard to the business name "Interstate Locksmith" and a copy of a Google page listing two addresses for the business. Since Interstate Locksmith is a licensed locksmith business, I sent correspondence to the business qualifier for Interstate Locksmith to inquire whether the addresses are affiliated with the business. The qualifier responded that they were not affiliated.

Name of licensed business:

Interstate Locksmith (Business License No. 34LX00013400)
2277 Route 33 East
Suite 407
Hamilton, NJ 08690
(609)838-4700

Business qualifier: Michael Di Cicco (License No. 34LS00008000)

Additional name and address of affiliated licensed business:

888 USA LOCK, LLC (Business License No. 34LX00013300)
393 Davidsons Mill Road
Jamesburg, NJ 08831

Business qualifier: Michael Di Cicco (License No. 34LS00008000)

Addresses of unlicensed entities using "Interstate Locksmith" as a business name:

5 East Ridgewood Avenue
Ridgewood, NJ 07450
(201)251-9660

254 Main Street
Hackensack, NJ 07601
(No tel. no. provided)

I have enclosed copies of information which should be helpful. Please contact me should you have questions.

Thank you for your assistance.

c: Vincent Pagliei
10 West Prospect Street
Waldwick, NJ 07463



ELECTRICAL CONTRACTORS

2011 MAY 17 AM 9:44

New Jersey Office of the Attorney General
Division of Consumer Affairs
Board of Examiners of Electrical Contractors
Fire Alarm, Burglar Alarm and Locksmith Advisory Committee
124 Halsey Street, 6th Floor, P.O. Box 45042
Newark, New Jersey 07101
(973) 504-6245

Complaint Form

Please print clearly.

Please be advised that any information you supply on this complaint form may be subject to public disclosure. If an investigation into the matter is conducted, the information is subject to public disclosure only after the completion of the investigation. You are also advised that the completed complaint form is a "government record," which the Committee may be obligated to provide to anyone making a request pursuant to the Open Public Records Act (OPRA).

Consumer Information

Complaint Reported Against

NAME: VINCENT PAGLIERI
ADDRESS: 10 W PROSPECT ST
CITY: WALDWICK
STATE: NJ ZIP CODE: 07463
HOME TELEPHONE NUMBER: 201 310 7266
WORK TELEPHONE NUMBER: 201 670 0820
FAX NUMBER: 201 670 7723
E-MAIL ADDRESS: UPAG@AOL.COM
DATE: 5/14/11

NAME:
BUSINESS NAME: HIKERS INTO LOCKSMITH
ADDRESS:
CITY: UNKNOWN
STATE: ZIP CODE:
TELEPHONE NUMBER: 201 251 9660
TITLE:
LICENSE NUMBER (IF KNOWN): 34LX0001340
DATES OF TREATMENT/SERVICE:
FROM: TO:

4LX00006600
4LX00018700

MICHAEL D. CICCO
34LX00008000
(609)838-4700

1. What is the relationship between the complainant and the consumer or patient?

- Self, Parent, Friend, Legal Guardian, Spouse, Son/Daughter, Brother/Sister, Other (please specify)

2. Please provide the following information about the consumer or patient if he or she is someone other than the complainant.

Name: Date of birth:
Address:
Home telephone number: Work telephone number:

5/17/11

46-26-11-1017

3. Please provide the following information about any other practitioner or licensee involved in the matter about which you are filing a complaint.

Name: _____

Title: _____ License number: _____

Address: _____
Street address City State ZIP code

Telephone number: _____
(include area code)

Name: _____

Title: _____ License number: _____

Address: _____
Street address City State ZIP code

Telephone number: _____
(include area code)

4. Please provide the following about anyone who was a witness to the matter about which you are filing a complaint.

Name: _____

Address: _____
Street address City State ZIP code

Daytime telephone number: _____ Evening telephone number: _____
(include area code) (include area code)

Name: _____

Address: _____
Street address City State ZIP code

Daytime telephone number: _____ Evening telephone number: _____
(include area code) (include area code)

5. What is the nature of the complaint? (Please check all that apply and provide any additional comments on a separate sheet of paper.)

- Administrative/Recordkeeping
- Advertising
- Fees/Billing Practices
- Fraud
- Incompetence
- Insurance Fraud
- Professional/Occupational Misconduct
- Sexual Misconduct
- Substance Abuse/Impairment
- Unlicensed Practice
- Briefly explain the problem if it is not listed above: _____

6. Please describe the facts of your complaint in the order in which they happened. Please print clearly. You may use additional sheets of paper if they are needed.

This company is using the internet to fraudulently portray themselves as a local business by using a fake address and deceptive practices

No license available

46-26-11-1017

Google maps

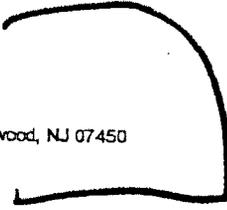
Loading...

To see all the details that are visible on the screen, use the "Print" link next to the map.



Interstate locksmith

15 East Ridgewood Avenue, Ridgewood, NJ 07450
(201) 251-9660
interstatesecurity.com
Directions Search nearby more ▾



Categories: Locksmith, Safe & Vault Shop
Hours: Today 6:00-1:00 AM
Transit: Ridgewood (393 ft NW) Main/Bergen County Line, Port Jervis Line

1 review Your rating:

Photos

Be the first to upload a photo

Details

Area served: Ridgewood, NJ, and locations within 20 miles - Show

Business owner
More details >

Reviews by Google users

Been here? Sign in to rate

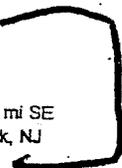


Liz - Apr 28, 2011

they are not located at this address scammers

Flag as inappropriate

Related places

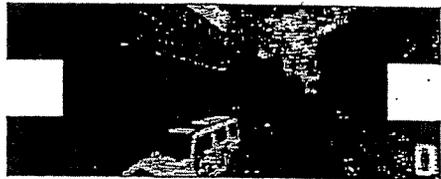
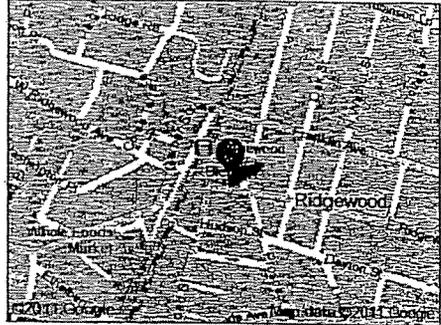


Interstate Locksmith 7.6 mi SE
254 Main Street, Hackensack, NJ
Locksmith

Ridgewood Lock 0.4 mi E
Ramsey, NJ
Locksmith

Ramsey Locksmith 5.5 mi N
48 East Main Street, Ramsey, NJ
1 review - Locksmith

Bob Fraser Master Locksmiths
11 mi SW
129 Watchung Avenue, Montclair, NJ
6 reviews - Door Hardware



Ads

\$15 Local Locksmiths 24/7
15 Minutes Response. 1-800-779-8530
Residential, Commercial, Automotive
www.global-locksmith.com

Locksmith Services
Enter Your Zip Code & Connect To
Pre-Screened Locksmiths Near You.
www.ServiseaMagic.com

Long Island Gun Safe
Find a Variety of Commercial & Home
Safes, Vaults & Locks for Sale.
www.AssuredLocksmith.net

Sentry Safes 20 - 45% Off
Save on entire Sentry line of safes
Shop today for free shipping.
DigitalBuyer.com/Sentry

More about this place

Interstate Locksmith
FAST MOBILE SERVICE. Low Low Prices! 24 HOUR EMERGENCY SERVICE 7 DAYS A
WEEK No Extra Charge For Weekends & Holidays. The First Family of Security Companies
Hiring the right company can make ...
www.interstatesecurity.com/

waldwick locksmith

Search Maps

Report a problem - Edit this place - Terms of Use - Help

Google Home - Advertising Programs - Privacy - About Google

2011 MAY 17 AM 9:51

46-26-11-1017
3 OF 3 PAGES

STATE OF NEW JERSEY
OFFICE OF THE ATTORNEY GENERAL
DEPARTMENT OF LAW AND PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS

ENFORCEMENT BUREAU

STATEMENT

STATE OF NEW JERSEY

COUNTY OF: Bergen

I, VINCENT PAGLIEI of full age,
do hereby swear/affirm/certify that the following statement is true and correct to the best of my
knowledge.

My name is Vincent Pagliei I own a Prestige Lock and Home LLC. at 10W. Prospect St. Waldwick NJ. I am a Licensed NJ Locksmith # 34LS00018700 and have a NJ business license #343LY00006600. We also use the name Waldwick locksmith as a trade name it has been registered in Bergen County for over 20 years.

My complaint is with all the fraudulent scammers which use phony addresses and my business names to fraudulently obtain business from the unsuspecting public.

It is a constant and never ending battle to protect myself from these scammers, what happens people are fooled into thinking these scammers are us and we get all the complaints. Attached please see a sampling off the internet and in the local super pages all the highlighted business are using Phony addresses.

My Second complaint is why did the licensing board renew the locksmith license of a person who pled guilty and went to prison for having committed indecent and immoral acts with a minor.

DO NOT WRITE BELOW THIS LINE

Case File # 46-26-11-1017
Exhibit # 2
Page 1 of 2 Pages

STATE OF NEW JERSEY
DEPARTMENT OF LAW AND PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS

ENFORCEMENT BUREAU

Continued Statement of VINCENT PAGLIEI

I understand how difficult it must be for the Attorney Generals Office to police the internet and phone book , but maybe they can have the phone companies disconnect these phone numbers when they are being used fraudulently.

Also the licensing board can explain how they can let an admitted and convicted person who according to the courts can not be unsupervised around children into peoples homes.

I, the undersigned, have read my statement, consisting of 2 pages. This statement was made by me freely and willingly, without any threats, coercion, promises or inducements.

[Signature]
(Signature) 8/23/11
(Date)

VINCENT PAGLIEI
(Printed Name)

Sworn to and Subscribed before me

this 23rd day of August, 20 11.

[Signature]

JOSEPH TROGANI
NOTARY PUBLIC OF NEW JERSEY
My Commission Expires Oct 24 2012

Case File # 46-26-11-1017
Exhibit # 2
Page 2 of 2 Pages

New User? Register | Sign In | Help

Preview Mail w/ Toolbar

Yahoo! Mail

YAHOO! LOCAL

Search Web Search

A & S Locksmiths - 24 Hour Service - Free Estimates
 (973) 685-5036, Paterson, NJ
<http://aandslocksmithsni.com/>

Action Locksmith - Your Local Locksmith - Proudly Serving Bergen Co.
 (201) 282-5955, Ridgewood, NJ
<http://www.action-locksmith.com>

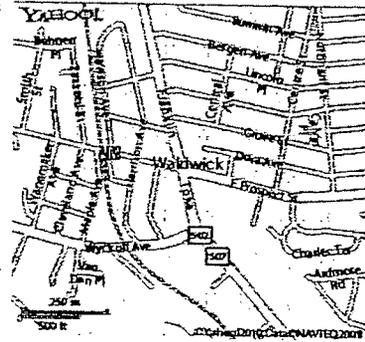
Parent Door Hardware Sales & Services Incorporated - Family Owned
 Business Since 1953
 (201) 945-1700, 558 Anderson Ave, Cliffside Park, NJ Get directions
<http://parenthardware.com/>

Waldwick Locksmith 4 Less
 (201) 565-3209
 8 E Prospect St, Waldwick, NJ
 Get Directions
waldwick.locksmith4less.n...

Average Rating: 5 out of 5 stars (4)
 ivanmares14 - "After a hard day at work who wants to come home to..." more

"...realize they have lost their house keys. Anyway, called these locksmith people because my..."

CATEGORY SPONSORS



SPONSOR RESULTS

CBS Security Systems
 Fast and Reliable Locksmith. We Beat Any Price!
www.cbssecuritysystems.com

Locksmiths
 Find a top rated locksmith in your area today.
 Open 24 hours
www.businessrank.com

Local Locksmiths
 Find Five-Star Rated Locksmiths Backed By Our Service Guarantee!
www.1800Contractor.com

Waldwick Locksmith
 This business may be closed
 (201) 345-2946
 18 W Prospect St, Waldwick, NJ
 Get Directions

Average Rating: 1 out of 5 stars (1)
 Truth - "A fraudulent company using the propect taverns stolen..." more

0.10 mi.

Always Available Locksmith
 (908) 858-2352
 50 Frederick St, Waldwick, NJ
 Get Directions

Be the first to rate
 Write a review

0.17 mi.

Prestige Lock & Home
 (201) 670-0828
 10 W Prospect St, Waldwick, NJ
 Get Directions
prestigelock.com

Average Rating: 5 out of 5 stars (1)
 wasted my time- "Great selection Excellent Service Honest & Reliable."

0.06 mi.

Yellow Locksmith 24/7 Waldwick
 (908) 975-0740
 55 Harrison Ave, Waldwick, NJ
 Get Directions

Be the first to rate
 Write a review

0.16 mi.

Yellow Locksmith 24/7 Waldwick
 (908) 645-0950
 54 E Prospect St, Waldwick, NJ
 Get Directions

Be the first to rate
 Write a review

0.26 mi.

All Day Emergency Locksmith
 This business may be closed
 (201) 334-3785
 53 Franklin Tpke, Waldwick, NJ
 Get Directions
 "No such locksmith. No such location. I don't want to use a dishonest business especially..."

Average Rating: 1 out of 5 stars (1)
 wasted my time- "No such locksmith. No such location. I don't want to..." more

0.02 mi.

Locksmith
 (888) 452-4955
 Ridgewood, NJ
www.usatotalsecurity.com

Be the first to rate
 Write a review

Saddle Towing & Locksmith
 This business may be closed
 (201) 574-4354
 Saddle River, NJ

Be the first to rate
 Write a review

1.78 mi.

Always Towing & Locksmith
 This business may be closed
 (201) 345-2130
 Waldwick, NJ

Be the first to rate
 Write a review

Need a Recommendation for locksmiths in Waldwick, NJ?
[Browse local neighborhood topics or ask your neighbors](#)

Know something we're missing? Add it now

CATEGORY SPONSORS

FILE # 46-26-11-1907
 EXHIBIT # 3
 PAGE 1 OF 4



waldwick nj locksmith

Search

Page 1 of about 157,000

Web
Images
Videos
AOL
More

Wyckoff, NJ 07481
Change Location

Updated
anytime
past 24 hours

Search History

There are no searches in
your history.

Go to Search History

Clear | Suspend

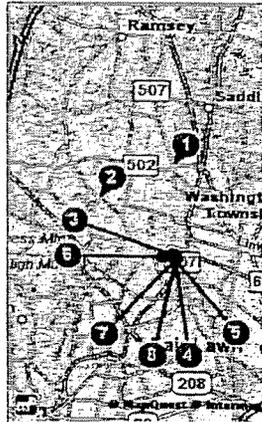
\$15 Waldwick Locksmith | Run-Local-Locksmith.net
24/7 Local Waldwick Locksmith. 15 Min. Response! Call 201-355-4138
www.run-local-locksmith.net

24HR Locksmith Waldwick | New-Jersey-Locksmiths.com
Auto, Home, Commerical Locksmith Service Call Now 877-315-5625
www.new-jersey-locksmiths.com

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Locksmith near Waldwick, NJ 07463 - mapquest.com



1. **Prestige Lock & Home Llc** | (201) 670-0828
10 W Prospect St, Waldwick, NJ
2. **Godwin Local Deadbolts & Keys** | (201) 444-2902
644 Godwin Ave, Midland Park, NJ
3. **Pop-A-Lock** | (201) 262-2266
38 E Ridgewood Ave # 132, Ridgewood, NJ
4. **Emerg 0000 24** | (201) 444-8383
53 E Ridgewood Ave, Ridgewood, NJ
5. **Art Deco Lock & Safe** | (201) 444-2811
43 Hudson St, Ridgewood, NJ | [Info](#)
6. **Godwin Avenue Lock** | (201) 345-9115
88 Godwin Ave, Ridgewood, NJ
7. **Ridgewood Nj Locksmith** | (201) 345-7246
136 Dayton St, Ridgewood, NJ
8. **Locksmiths** | (201) 301-4469
112 Prospect St, Ridgewood, NJ

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www.run-local-locksmith.net/locksmiths/locksmith-waldwick-nj-ne... - [Similar](#)

Waldwick Locksmith - Waldwick, NJ
Waldwick Locksmith Waldwick reviews by real people. Yelp is a fun and easy way to find, recommend and talk about what's great and not so great in Waldwick ...
www.yelp.com/biz/waldwick-locksmith-waldwick - [Similar](#)

Waldwick locksmiths | Find locksmiths in Waldwick, NJ
Results 1 - 15 of 34924 ... locksmiths for Waldwick, NJ. Find phone numbers, addresses, maps, driving directions and reviews for locksmiths in Waldwick, NJ.
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www.facebook.com/pages/Prestige-Lock-Home/123060507751328 - [Similar](#)

Car Locksmith, Waldwick, New Jersey NJ: Auto/Car Locksmith ...
Automobile Locksmith Waldwick, New Jersey NJ: Local Car/Automobile Locksmith services in Waldwick region, New Jersey NJ. Auto/Car Locksmith services in ...
waldwick2010locksmith.com/auto-car-locksmith-waldwick-new-jersey... - [Similar](#)

Locksmiths in Ridgewood, NJ on Yahoo! Local
Results 1 - 10 of 1228 ... Locksmiths in Ridgewood, NJ on Yahoo! Local Get Ratings & Reviews on Locksmiths with Photos, Maps, Driving Directions and more. ... Westwood only (6) - Ramsey only (6) - Tenafly only (6) - Waldwick only (6) ...
local.yahoo.com/NJ/Ridgewood/Home+Garden/Locksmiths - [Similar](#)

Locksmith NJ. Lockout Locksmith NJ, 1-877-315-7976 Car ...

FILE # 46-26-11-1017
EXHIBIT # 3
PAGE 2 OF 6 PAGES



Search Results for:
"locksmith" near Waldwick, NJ

Notes

1 Prestige Lock & Home Llc
10 W Prospect St
Waldwick, NJ 07463
(201) 670-0828

2 Godwin Local Deadbolts & Keys
644 Godwin Ave
Midland Park, NJ 07432
(201) 444-2902

3 Pop-A-Lock
38 E Ridgewood Ave # 132
Ridgewood, NJ 07450
(201) 262-2266

4 Emerg 0000 24
53 E Ridgewood Ave
Ridgewood, NJ 07450
(201) 444-8383

5 Art Deco Lock & Safe
43 Hudson St
Ridgewood, NJ 07450
(201) 444-2811

6 Godwin Avenue Lock
88 Godwin Ave
Ridgewood, NJ 07450
(201) 345-9115

7 Ridgewood Nj Locksmith
136 Dayton St
Ridgewood, NJ 07450
(201) 345-7246

8 Locksmiths
112 Prospect St
Ridgewood, NJ 07450
(201) 301-4469

9 Locksmith 24 Hr
399 Clinton Ave
Wyckoff, NJ 07481
(201) 891-5705

10 One Eight Hundred Locksmith
375 Chestnut Ridge Rd
Woodcliff Lake, NJ 07677
(201) 571-0393

FILE 46-26-11-1017
PAGE 3
PAGE 3 OF 6 PAGES

8LOCKSMITH

[Write a Review](#) ☆☆☆☆☆ Not Rated

27 Franklin Tpke, Waldwick, NJ 07463
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[Categories \(Edit\)](#)
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46-26-11-1017
3
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Locks & Locksmiths (cont'd)

BLAS LOCK & KEY CO INC
 Licensed Bonded BBB
 Jersey 34X00003100
 Ridgewood Area 201 445-3237

BETTER SECURITY 1158 Paterson Plank
 Rd Sec 201 865-0888
 (See Our Display Ad This Page)

BUSA-LOCK
 All Jersey 888 872-5625
 (See Our Display Ad Page 364)

Locks Court Locksmith
 4 Barbara Ln Oakland 201 416-4003
Atlanta Locksmith 1001 Macarthur Blvd
 Mhwh 201 762-2150

AIN LOCK SHOP
 762 Main Hack 201 342-0530
 (See Our Display Ads on Pages 360-361)

ain Street Locksmith
 19 N Broad St Ridgew 201 345-2397
idland Park Locksmith
 41 Central Av Midlnd Pk 201 345-2938

ILAND LOCK SERVICE
 See Our Ad Under AAA Quality Lock
 Protection
 Jaldnd Area 201 337-6566

iland Locksmith
 20 Elm St Oakland 201 416-4006
ESTIGE LOCK & HOME
 www.prestigelock.com

10-W Prospect Widwk 201 670-0828
AMSEY LOCKSMITH
 18 E Main Ramsy 201 327-4200

idgewood Locksmith
 10 S Maple Ave Ridgew 201 345-2886
dtle Towing & Locksmith 110 E
 Meadale Rd Sadt Rd 201 574-4354

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 74 S Washington Av Bgrd 201 387-0021

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 Ridgew 201 612-9314
Hwy 94 Locksmith
 0 Clinton Ave Midlnd Pk 201 345-2937

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 8 W Prospect St Widwk 201 345-2946

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Referral Services

4 Auto Repair & Towing
 75 Corporate Dr Mhwh 201 762-2204
4 Hour A Locksmith Emergency
 2 Ames Ave Ruth 201 258-9132

4 Towing and Locksmith
 6 Valley St Fl 201 416-4093
dwark 24-7 Locks & Doors LLC
 Ier Rock Area 201 447-4644

dwark 24-7 Locks & Doors LLC
 55 Broad St Gl Rk 201 444-5007
24 HR EMERGENCY LOCKSMITH
 15 Franklin Tpk Mhwh 201 762-2151

ays Available 1 Locksmith
 58 Franklin Ave Ridgew 201 345-2895
ays Available Emergency Locksmith
 7 State St Mhwh 201 762-2149

ays On Time Locksmith
 5 Franklin Tpk Mhwh 201 762-2153
ays 24 hour Locksmith
 3 W Allendale Ave Aldnd 201 574-0294

Available 24 Hour Locksmith
 18 E Ridgewood Ave
 Ridgew 201 345-2894
BLVD Lock Shop
 1 Ridgewood Area 201 445-5780

Emerg 0 0 0 24 53 E Ridgewood Av
 Ridgew 201 444-8383
Emergency A Locksmith
 228 Washington Av
 Fl Fery 201 331-0706

Emergency 1 24 Hour A Locksmith
 66 State Rt 17 Ramsy 201 574-0356
Emergency 1 24 Hour A Locksmith
 233 N Franklin Tpk
 Ramsy 201 574-0353

Emergency 1 24 Hour A Locksmith
 81 Interstateshop Ctrb
 Ramsy 201 574-0357
Emergency 1 24 Hour A Locksmith
 153 W Main St Ramsy 201 574-0343

Emergency 24 Hour Locksmith
 61 E Main St Ramsy 201 574-0352
Everyday 24 Hours Emergency Locksmith
 29 Spruce St Oakland 201 416-4004

Locksmith Emergency 145 Godwin Ave
 Midlnd Pk 201 345-2936
Locksmith 24 Hour Emergency
 897 Prospect St Gl Rk 201 345-9001

Locksmith 24 Hour
 94 N Maple Ave Ridgew 201 345-9000
One Eight Hundred Locksmith
 70 E Allendale Rd Sadt Riv 201 574-0367

One Eight Hundred Locksmith
 790 Franklin Av Fkin Lk 201 425-9303
One Eight Hundred Locksmith
 27 Franklin Tpk Widwk 201 345-2133

One Eight Hundred Locksmith
 80 Godwin Av Midlnd Pk 201 345-2131
One Eight Hundred Locksmith
 4 Hollywood Av Hobbs 201 345-2132

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One Eight Hundred Locksmith
 109 E Main St Ramsy 201 574-0299
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 60 Whitney Rd Mhwh 201 425-9147

1 24 Hour Allendale Emergency Locksmi
 85 W Allendale Ave Aldnd 201 574-0381
1 24 Hour Emergency W Main St Locksm
 66 State Rt 17 Ramsy 201 574-0254

1 24 Hour Emergency A Locksmith
 315 Grove J-Cy 201 465-0287
1 24 Hour Emergency Locksmith
 34 12 Broadway Fl Pl 201 465-0439

TOWING AND LOCKSMITH 123
 480 De Korte Dr Fkin Lk 201 416-4096
Towing and Locksmith 24 hour
 111 Outerwater Ln Grid 201 416-4097

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 Rd Oakland 201 416-4005
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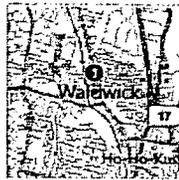
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Waldwick Locksmith (Waldwick)

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www.superpages.com/bp/Waldwick-NJ/Waldwick-Locksmith-4-Less-L2242582497.htm

Waldwick Locksmith 4Less | Locksmith in 07463 201-565-3209

LOCKSMITH SERVICE IN WALWICK 07463 . Waldwick Locksmith 4 Less is a full service 24 hours, 7 days a week locksmith company. Our company's top priority is the security of ...
waldwick.locksmith4less.net

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REC 46-26-11-1017
EXHIBIT 3
PAGE 10 OF 6 PAGES

Interstate locksmith in Waldwick NJ

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AAA Quality Lock & Protection Inc. *

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FILE # 7626-11-1017
EXHIBIT # 4
PAGE 1 OF 4 PAGES

Basic Listings

Interstate Locksmith

161 N Washington Ave
Bergenfield, NJ zip code

Phone Website Map it

Interstate Locksmith

254 Main St.
Hackensack, NJ zip code

Phone Website Map it

Interstate Locksmith

133 Prospect St
Passaic, NJ zip code

Phone Website Map it

Interstate Locksmith

Pompton Lakes, NJ zip code

Phone Website Map it

FILE # 46-26-11-1017
EXHIBIT 4
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Interstate Locksmith

Butler, NJ [zip code](#)

[Phone](#) [Map it](#)

Interstate Locksmith

1887 Springfield Ave.

Maplewood, NJ [zip code](#)

[Phone](#) [Website](#) [Map it](#)

Interstate Locksmith

Rockaway, NJ [zip code](#)

[Phone](#) [Website](#) [Map it](#)

Interstate Locksmith

Dover, NJ [zip code](#)

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Interstate Locksmith

1067 Stuyvesant Ave

Union, NJ [zip code](#)

[Phone](#) [Website](#) [Map it](#)

46-26-11-1017
FILED
SERIES 4
PAGE 3 OF 4 PAGE

Interstate Locksmith

2277 State Hwy No 33

Hopatcong, NJ zip code

Phone **Map it**

Displaying 1 - 13 of 39 results.

Data provided by one or more of the following: SuperMedia, Acxiom, InfoGroup

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EXHIBIT # 4
PAGE 4 OF 11 PAGES

STATE OF NEW JERSEY
OFFICE OF THE ATTORNEY GENERAL
DEPARTMENT OF LAW AND PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS

ENFORCEMENT BUREAU

STATEMENT

STATE OF NEW JERSEY

COUNTY OF: MIDDLESEX

I, Michael DiCicco of full age,
do hereby swear/affirm/certify that the following statement is true and correct to the best of my
knowledge.

I currently hold the position of VP of SAGE
BUSINESS ENTERPRISES, INC, AS WELL AS INTERSTATE
LOCKSMITH, INC. I AM ALSO PRESIDENT OF
888 USA LOCK, LLC WHICH IS OWNED BY
INTERSTATE.

888... IS A LOCKSMITH STORE FRONT THAT I
OPENED IN 2006 DURING THE WORST RECESSION IN
100 YEARS JUST TO COMPLY!

DESPITE NUMEROUS ALLEGATIONS, ANONYMOUS OR NOT,
I HAVE NOT AND WILL NOT EVER PLACE ANY
ADVERTISING THAT IS MEANT TO DECEIVE MY
CUSTOMERS OF NJ THAT I HAVE BEEN SERVING FOR
OVER 20 YEARS. OR ANY OTHER STATE THAT I SERVICE.

WHEN I RECEIVED THE INITIAL COMPLAINT OR
NOTIFICATION FROM MR. GEORGE DELUCA, I ADDRESSED
IT IMMEDIATELY. WE CONTACTED GOOGLE OURSELVES
AND GOT NOWHERE. I EVEN WENT AS FAR
AS STARTING A NEW ONLINE PROGRAM THROUGH
YELLOW BOOK TO ENSURE THIS TYPE OF ERROR

DO NOT WRITE BELOW THIS LINE

Case File # 46-26-11-1017
Exhibit # 5
Page 1 of 3 Pages

STATE OF NEW JERSEY
OFFICE OF THE ATTORNEY GENERAL
DEPARTMENT OF LAW AND PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS

ENFORCEMENT BUREAU

Continued Statement of Michael D. Cicco

does not happen AGAIN. I understand AND appreciate the investigation, AS LONG AS everybody HAS to comply, not just US, which always seems to be the case.

I welcome, and look forward to the day that the playing field is leveled because I would put my name and company AGAINST anybody out there. Our service has AND always will be unparalleled. ASIDE from the prior mentioned new online program, we run a Google AD words campaign with a very small budget. we also have online presence through Superpages because of our purchases of their print advertising. ANY ADDRESS other than Hamilton OR Jamesburg, NJ that appears ANYWHERE, WAS NOT put there by US.

IN ADDITION to the basic structure of our companies, I have provided the investigators a roster, receipts, contracts AND copies of 2010/11 & 2011/12 (w/ receipt) Business to Business Directory in hopes of proving we have done nothing wrong. Good Luck in your investigations. AS you will see in the literature I have provided, there are hundreds of Locksmiths that should be investigated!

DO NOT WRITE BELOW THIS LINE

Case File # 46-26-11-1017
Exhibit # 5
Page 2 of 3 Pages

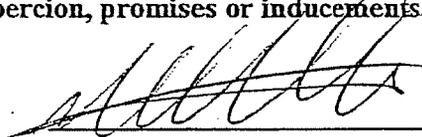
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DEPARTMENT OF LAW AND PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS

ENFORCEMENT BUREAU

Continued Statement of Michael DiCicco

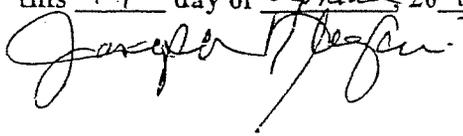
Please let the record show, that I welcomed the
investigators into my place of business with less
than 24 hours notice AND HAD ALL legal documents
of compliance even though the reason for the meeting
was Ambiguous at best. 

I, the undersigned, have read my statement, consisting of 3 pages. This statement was made
by me freely and willingly, without any threats, coercion, promises or inducements.

 9/14/11
(Signature) (Date)

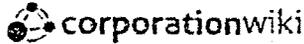
Michael DiCicco
(Printed Name)

888 USA Lock, LLC
president

Sworn to and Subscribed before me
this 14th day of September, 2011.


JOSEPH TROGANI
NOTARY PUBLIC OF NEW JERSEY
My Commission Expires Oct-24, 2012

Case File # 46-26-11-1017
Exhibit # 5
Page 3 of 3 Pages



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Interstate Locksmith Inc.

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Updated 6/26/2011 - This profile of Interstate Locksmith Inc. was created using data from Dun & Bradstreet and Florida Department of State

[Company Reports from Dun & Bradstreet](#)

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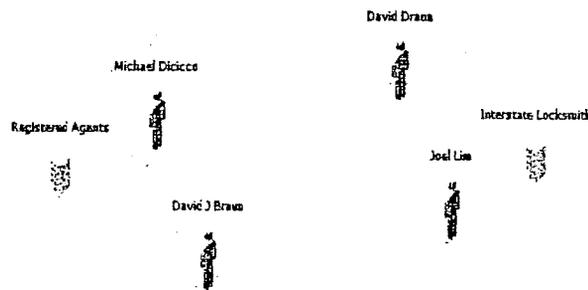
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Officers

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- [David Draun](#)
- ↳ President
- [David J Braun](#)
- ↳ President
- [Joel Lim](#)
- ↳ Controller
- [Michael Diccio](#)



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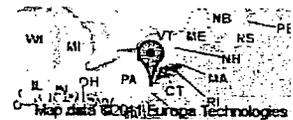
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Interstate Locksmith Inc.



Interstate Locksmith Inc. has a location in **Hamilton, NJ**. Active officers include **David Draun, David J Braun, Joel Lim** and **Michael Diccio**. Interstate Locksmith Inc. filed as a **Foreign for Profit Corporation** on Thursday, July 31, 2003 in the state of **New Jersey** and is currently active. **Registered Agents Legal Services, LLC** serves as the registered agent for this organization. The company's line of business includes **Repair Services**.



2277 Highway 33 Ste 407
Trenton, NJ 08690

Phone: (609) 838-4700
(609) 838-4700

Category: Repair Services Locksmith shop, Locksmith shop

A.K.A.: 888 USA Locksmith, All Star Locksmith, USA Locksmith;

Filings: [Foreign for Profit Corporation \(FL - Active\)](#)

Sources: Dun & Bradstreet last refreshed Thursday, March 10, 2011
Florida Department of State last refreshed Wednesday, June 22, 2011

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MEET IN HIGH DEFINITION

Officers at Interstate Locksmith Inc.

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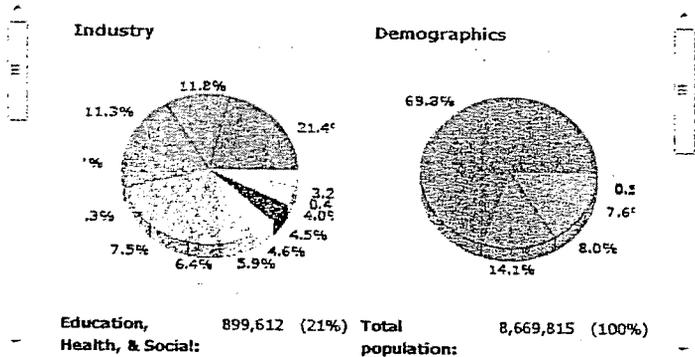
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- [David Draun](#) President at Interstate Locksmith Inc. Trenton, NJ
- [David J Braun](#) President at Interstate Locksmith Inc. Hamilton, NJ
- [Joel Lim](#) Controller at Interstate Locksmith Inc. Trenton, NJ
- [Michael Diccio](#) Hamilton, NJ

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RIS CHRISTIE
Governor

I GUADAGNO
Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
Enforcement Bureau
124 Halsey Street, 3rd Floor, Newark, NJ 07102



PAULA T. DOW
Attorney General

THOMAS R. CALCAGNI
Acting Director

Mailing Address:
P.O. Box 45022
Newark, NJ 07101
(973) 504-6300

CERTIFICATION

STATE OF NEW JERSEY

COUNTY OF Middlesex

I hereby certify that the attached documents consisting of Sage Corporate
Papers, Employee List, Super Pages Ad-
with Related Documents, and blank
Receipts for 888-USA-LOCK, LLC + Interstate
Locksmith, INC.

are true and accurate copies of those on file at 1 888 USA Lock, 893
Davidson Mills Rd, Jamesbury, NJ.

[Signature] 9/19/11
(Signature) (Date)

Michael DiCicco
(Printed Name)

president
(Position Title)

SAGE BUSINESS ENTERPRISES, INC.
NJ LOCKSMITHS LICENSE STATUS

EMPLOYEES:

<u>Locksmith Name</u>	<u>License Number</u>	<u>License Status</u>	<u>Notes</u>
Michael DiCicco	34LS00008000	Active	Business Qualifier
Ian Amron		Pending	
Joseph Santiago, Jr.		Pending	

INDEPENDENTLY CONTRACTED LOCKSMITH BUSINESSES:

None

INTERSTATE LOCKSMITH, INC.
NJ LOCKSMITHS LICENSE STATUS

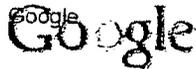
EMPLOYEES:

None

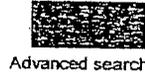
INDEPENDENTLY CONTRACTED LOCKSMITH BUSINESSES:

<u>Locksmith Name</u>	<u>License Number</u>	<u>License Status</u>	<u>Notes</u>
Robert Ralston	34LS00038300	Active	
Thomas Nelson	34LS00023600	Active	
Alderington Flynn	34LS00043000	Active	
Brian Lombardo	34LS00043800	Active	
German Bedoya		Pending	
Henry Morfa		Pending	
Cliff Anderson		Submitted	Waiting on Advisory Committee, all 4 classes completed
Michael Gonzalez		Submitted	Waiting on availability of required classes
Sikandar Azam		Submitted	Waiting on availability of required classes
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Interstate Locksmith Group Inc - Place page
maps.google.com - Bensalem, PA - (215) 245-7445

Interstate Locksmith - Place page
maps.google.com - Holmdel - (732) 946-1603

Interstate Locksmith Group Inc - Place page
maps.google.com - Ambler, PA - (215) 643-2110

Interstate Locksmith Group Inc - 1 Google review
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Interstate Locksmith Group Inc - Place page
maps.google.com - Conshohocken, PA - (610) 834-1441

Interstate Locksmith - Place page
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Interstate Locksmith Group Inc - Place page
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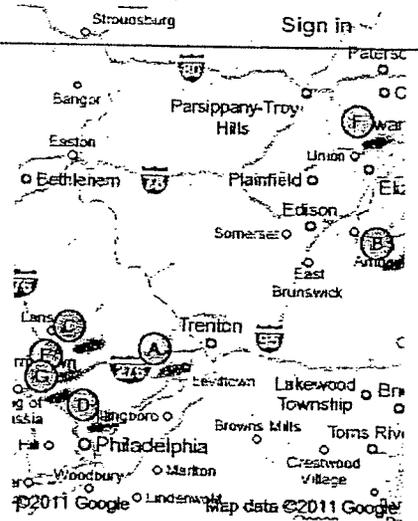
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Interstate Locksmith Inc. Company Profile - Located in Hamilton, NJ ...

www.corporationwiki.com › New Jersey › Hamilton - Cached

Jun 26, 2011 - Interstate Locksmith Inc. has a location in Hamilton, NJ. Active officers include David Draun, David J Braun, Joel Lim and Michael Dicicco.

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NJ.com

businessfinder.nj.com/NJ-Hamilton-Square/Locksmiths - Cached

Results 1 - 16 of 242 - Find **Locksmiths in Hamilton Square, NJ**. Browse **New ...**

- A - **Locksmith Shop** - 609) 689-5596 - 2611 Whitehorse. Hamilton Square Rd
- B - **Mercer Safe and Lock** - 609) 921-0911 - 163 Crest Ave
- E - **Interstate Locksmith Group Inc** the - 609) 587-5666 - 2277 Highway 33

Interstate Locksmith Inc. Business Review in Hamilton, NJ - New ...

www.bbb.org/new-jersey/...locksmiths/interstate-locksmith-in-hamilt... - Cached

BBB's Business Review for **Interstate Locksmith Inc.**, Business Reviews and Ratings for **Interstate Locksmith Inc. in Hamilton, NJ**.

Interstate Locksmith - Locksmiths - Hamilton, NJ

locksmithnj.boomja.com/ITEM-Interstate-Locksmith-211646.html - Cached

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Interstate Locksmith - Home improvement, Locksmith - Hamilton, NJ ...

en-gb.facebook.com/.../Interstate-Locksmith/16626... - United Kingdom - Cached

Interstate Locksmith. Like. Home improvement · Locksmith · Automotive · **Hamilton, New Jersey**. Locksmiths in Nearby Cities. Edison Locksmiths. 24 near Edison ...

Interstate Locksmith in Hamilton, NJ | 186 Natrona Ave., Hamilton, NJ

www.superpages.com/.../Hamilton-NJ/Interstate-Locksmith-L22544... - Cached

Interstate Locksmith in Hamilton, NJ - Map, Phone Number, Reviews, Photos and Video Profile for **Hamilton Interstate Locksmith**. **Interstate Locksmith** appears ...

Interstate Locksmith in Hamilton, NJ | 45 George Dye Rd., Hamilton, NJ

www.superpages.com/.../Hamilton-NJ/Interstate-Locksmith-L22501... - Cached

Interstate Locksmith in Hamilton, NJ - Map, Phone Number, Reviews, Photos ...

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Interstate Locksmith | Hamilton, NJ 08690 | MercerSpace Marketplace

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Interstate Locksmith, Hamilton, NJ, 08690, if you contact this business, please ask them to upgrade their **Marketplace** listing.

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INTERSTATE LOCKSMITH GROUP INC

Reviews | HAMILTON NJ | Angies List

www.angieslist.com/.../nj/hamilton/interstate-locksmith-group-inc-re... - Cached

Oct 30, 2005 - **INTERSTATE LOCKSMITH GROUP INC. 2277 HWY 33. STE 407. HAMILTON, NJ 08690 (800) 964-8282. www.interstatesecurity.com.**

Services: Locksmiths ...

AllPages.com - Locksmiths, Hamilton,

Yellow Pages, New Jersey (NJ),

nj.allpages.com/hamilton/shopping-shopping-services/.../locksmiths/ - Cached

20+ items - **Locksmiths, Hamilton, New Jersey (NJ) ...**

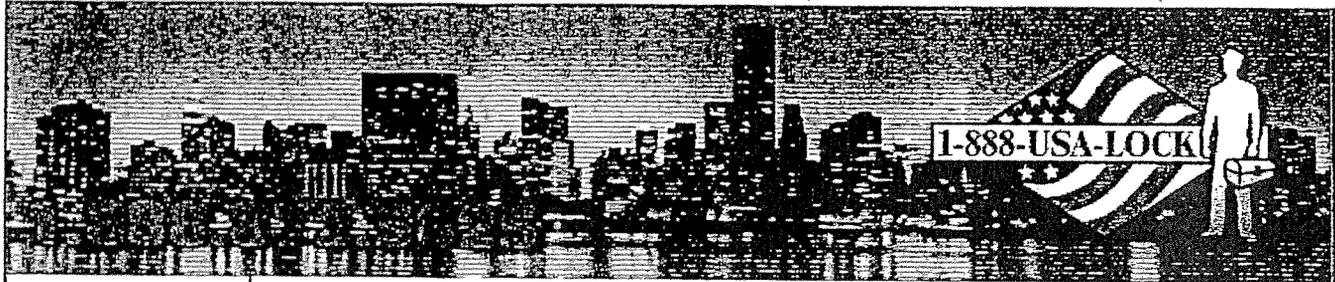
- **0 & 0 & 1 24 Hour A Emergency A Locksmith Inc - Hamilton, NJ 08610. Phone ...**
- **A 1 New Jersey Locksmith - 1732 South Olden Avenue Hamilton, NJ 08610-1820 ...**
- **A 24 Hour 1 A 1 Emergency Locksmith - Hamilton, NJ 08610. Phone: (609) 588-4055**

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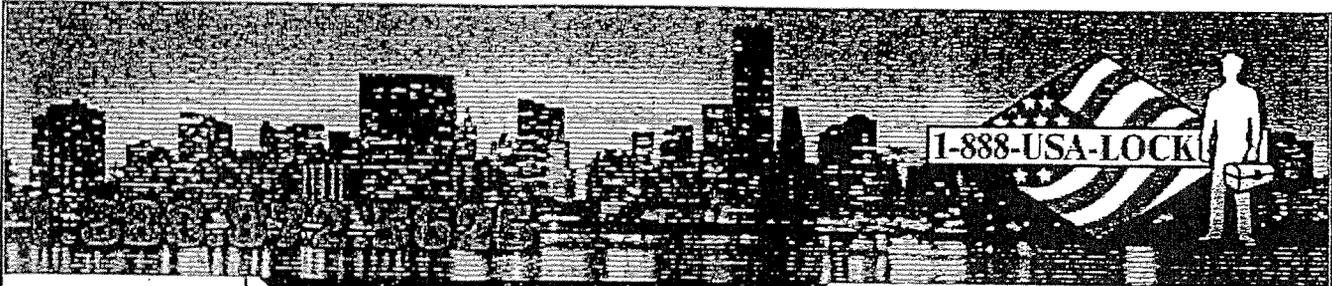
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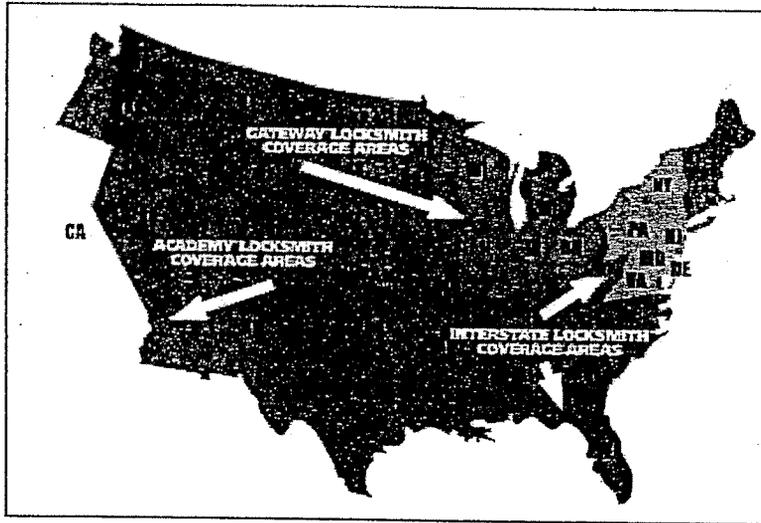


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EXHIBIT E

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DEPARTMENT OF LAW & PUBLIC SAFETY
DIVISION OF CONSUMER AFFAIRS
NEW JERSEY STATE FIRE ALARM, BURGLAR ALARM
& LOCKSMITH ADVISORY COMMITTEE

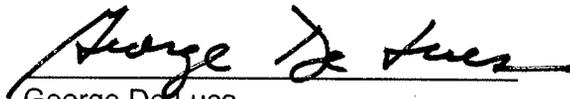
IN THE MATTER OF THE SUSPENSION OR :
REVOCAION OF THE LICENSE OF : Administrative Action
 :
Michael Di Cicco :
Individual License No. 34LS00008000 : Certification of
t/a Interstate Locksmith, Inc. No.34LX00013400 : George De Luca
t/a Sage Business Enterprise, Inc. No 34LX00013500 :
t/a 888-USA-Lock, LLC No. 34LX00013300 :
 :
TO PRACTICE AS A LOCKSMITH :
LICENSEE IN NEW JERSEY :

I, George De Luca, being of full age, hereby certify:

1. I am an Administrative Analyst with the New Jersey Fire Alarm, Burglar Alarm and Locksmith Advisory Committee, Division of Consumer Affairs, Department of Law and Public Safety. As such, I am the custodian of the records for the Committee.

2. A review of the Committee's records reveals that six of the "Independent Contractors" used by Interstate Locksmith (i.e. Clifton Anderson, Sikandar Azam, German Bedoya, Rafael Davidov, Michael Gonzalez, and Henry Morfa), do not have active New Jersey licenses to practice as a locksmith or provide locksmith services.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements are willfully false, I am subject to punishment.


George De Luca

JANUARY 10, 2013
Date

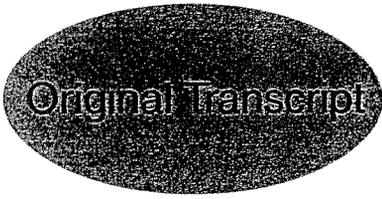
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STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF FIRE ALARM, BURGLAR
ALARM, LOCKSMITH ADVISORY COMMITTEE

X----- X

INVESTIGATIVE INQUIRY
IN THE MATTER OF
CLIFTON ANDERSON



X----- X

124 Halsey Street
Newark, New Jersey 07102

TUESDAY, MARCH 20, 2012

B E F O R E:

- CHARLES OKIN, Committee Chair
- DAVID C. RIBLE, Committee Member
- EDWARD CARD, Committee Member
- ROBERT SHOREMOUNT, Committee Member
- JON D. SPRAGUE, Committee Member
- WILLIAM HARTUNG, Committee Member
- HOWARD PINE, Acting Executive Director

A P P E A R A N C E S:

JOSEPH DONOFRIO, ESQ.,
124 Halsey Street
Newark, New Jersey 07102
Deputy Attorney General.

STATE SHORTHAND REPORTING SERVICE, INC.,
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ssrs@stateshorthand.com

1 MR. ANDERSON: Good afternoon,
2 gentlemen.

3 MR. OKIN: Have a seat, Clifton.
4 Clifton, I'm Charlie Okin, chairman of the
5 committee. You have been invited down to us for us
6 to find out some information on your relationship
7 with Interstate Locksmith Company. We'll go around
8 the table and introduce the rest of the committee
9 now starting with Dave.

10 MR. RIBLE: David Rible, committee
11 member. I'm a holder of burglar alarm, fire alarm
12 and locksmith license.

13 MR. CARD: Ed Card committee member.

14 MR. SHOREMOUNT: Bob Shoremount. I
15 hold a burglar alarm, fire alarm and locksmith
16 license.

17 MS. MERCED: Molly Merced, staff
18 member.

19 MR. OKIN: Again, I'm Charlie Okin. I
20 hold a burglar alarm and fire alarm license.

21 MR. DONOFRIO: Joseph Donofrio, Deputy
22 Attorney General.

23 MR. PINE: Howard Pine, acting
24 executive director.

25 MR. SPRAGUE: Jon Sprague, committee

1 member and construction official.

2 MR. HARTUNG: Bill Hartung, committee
3 member.

4 MR. DONOFRIO: Okay. Mr. Anderson, I
5 will briefly go over the procedure and the ground
6 rules for today's proceeding. If you have any
7 questions at the end let us know and we'll address
8 those questions for you. Okay?

9 MR. ANDERSON: Yes.

10 MR. DONOFRIO: Mr. Anderson, the
11 committee is in receipt of your application to
12 obtain a locksmith license here in New Jersey.
13 Additionally the committee is also in receipt of
14 information pertaining to your association with
15 Sage Business Enterprises and with Interstate
16 Locksmith Company.

17 MR. ANDERSON: Sage, excuse me, Sage,
18 is that part of Interstate?

19 MR. DONOFRIO: Do you do any work for
20 Sage?

21 MR. ANDERSON: Sage, no. I'm not
22 familiar with Sage at all.

23 MR. DONOFRIO: Who do you work for
24 Interstate?

25 MR. ANDERSON: Interstate and I have

1 my own company which is called Integrity Security
2 Lock and Door, but I'm from out of New York which I
3 work for Jay Sky Lock and Door.

4 MR. DONOFRIO: How about 888 USA
5 Locks, do you do any work for them?

6 MR. ANDERSON: No.

7 MR. DONOFRIO: Just interstate?

8 MR. ANDERSON: Just interstate.

9 MR. DONOFRIO: Okay. The purpose of
10 the inquiry today is to get some background
11 information about you and to establish the facts
12 surrounding your association with Interstate.

13 MR. ANDERSON: Yes.

14 MR. DONOFRIO: After the committee's
15 review of this matter, the committee will
16 deliberate and make a determination regarding your
17 application for licensure.

18 I'll be doing the questioning. The
19 committee members might ask you questions as well.
20 If you don't understand a question ask that we
21 rephrase it for you.

22 MR. ANDERSON: Okay.

23 MR. DONOFRIO: We'll place you under
24 oath and a transcript will be made of this inquiry.
25 That transcript may be used in any further

1 proceedings in this matter.

2 MR. ANDERSON: Yes.

3 MR. DONOFRIO: You may chose not to
4 answer a question if you believe that answer may
5 implicate you in a criminal proceeding.

6 At the end of this proceeding the
7 committee may grant your request to process your
8 application for licensure or they may find grounds
9 to deny your application for licensure. If they
10 deny your application for licensure you'll be given
11 a full opportunity to respond to the denial of your
12 application.

13 Okay. You're here today and you don't
14 have legal counsel. Do you want to proceed without
15 legal counsel.

16 MR. ANDERSON: Yes. I don't have
17 anything to hide.

18 MR. DONOFRIO: Okay. If at any time
19 during the course of the proceedings you feel you'd
20 be represented by counsel, you can always say that
21 and we'll allow you to obtain counsel.

22 Any questions with regard to the
23 nature of the proceeding, why you're here today?

24 MR. ANDERSON: Well, I believe it's
25 actually for information that you need to get that

1 I didn't have, you know for some reason or another.

2 MR. DONOFRIO: As I indicated in the
3 opening there's information pertaining to your
4 application for licensure that we want to ask you
5 about.

6 MR. ANDERSON: Right.

7 MR. DONOFRIO: And we're also
8 interested in your association with Interstate as
9 well.

10 MR. ANDERSON: Okay.

11 MR. DONOFRIO: Okay. And also I
12 should have probably noted too your practice in New
13 Jersey in general.

14 MR. ANDERSON: Okay.

15 MR. DONOFRIO: Your locksmith
16 practice.

17 MR. ANDERSON: Okay.

18 MR. DONOFRIO: Would with that being
19 said, can you swear him in, please.

20

21 C-L-I-F-T-O-N A-N-D-E-R-S-O-N, sworn.

22 MR. DONOFRIO: Mr. Anderson, can you
23 tell the committee your home address, please.

24 MR. ANDERSON: Well, I'm in New Jersey
25 right now at my mother's house which is 559A

1 Ardmore Road, but I'm also in New York, my business
2 and I grew up in New York. I have a business
3 license in New York and that address is 102
4 Bradford, but I go back and forth to Florida in the
5 wintertime. I'm 62 years old, so I'm basically a
6 snowbird.

7 MR. DONOFRIO: Other than New York,
8 are you licensed in any other state or
9 jurisdiction?

10 MR. ANDERSON: No.

11 MR. DONOFRIO: What is the status of
12 your application for examination with this
13 committee?

14 MR. ANDERSON: Meaning towards like?

15 MR. DONOFRIO: You submitted an
16 application for licensure?

17 MR. ANDERSON: Yes, I submitted an
18 application. I took the four classes that I was
19 supposed to take that Mr. Fein told me about.

20 MR. DONOFRIO: You did?

21 MR. ANDERSON: Yeah. I took other
22 credits too, but they kept telling me they can't
23 affix a seal to the classes until I get my license.
24 So, I was waiting to get my fingerprints, you know,
25 like when you --

1 MR. DONOFRIO: What classes are we
2 talking about like the Barrier III?

3 MR. ANDERSON: No, I took the Barrier
4 III already, all of those already. I did that
5 already. I'm trying to take other classes like
6 safes, alarms, you know, all the other classes.
7 I've been dealing with --

8 MR. DONOFRIO: You don't have a
9 locksmith license?

10 MR. ANDERSON: Excuse me, a locksmith
11 what?

12 MR. PINE: Are you talking about
13 continuing educational courses?

14 MR. ANDERSON: No, I'm talking about
15 the courses you're supposed to take additionally to
16 the Barriers courses which you're supposed to have
17 36 credits in a certain amount of time, two years
18 or something.

19 MR. DONOFRIO: That's when you obtain
20 your license.

21 MR. ANDERSON: Right. Well, I've
22 already been taking those classes because I was
23 waiting to get fingerprinted and I never got the --
24 but, I talked to Mr. DeLuca. He called me and he
25 faxed me stuff. So, now I'm up-to-date. I got my

1 fingerprints done. I have my insurance, my
2 security bond -- my insurance, my security bond and
3 I believe that's all I had to have.

4 MR. DONOFRIO: And the coursework.

5 MR. ANDERSON: And the of coursework,
6 yes. Coursework.

7 MR. DONOFRIO: And according to the
8 information we have, we don't have any indication
9 that you did the coursework, but it's your
10 testimony you did --

11 MR. ANDERSON: Yeah, I have the --

12 MR. DONOFRIO: Yeah, I have the
13 certificate. Yes, I do.

14 MR. DONOFRIO: Can I see those,
15 please?

16 MR. ANDERSON: I got to find it.

17 (Whereupon, the witness complies.)

18 MR. DONOFRIO: It does appear you have
19 satisfied the course requirement, Mr. Anderson as
20 well.

21 MR. ANDERSON: Mr. Pine helped me out
22 on that one.

23 MR. DONOFRIO: You had also indicated
24 at the outset that you have your own company here
25 in New Jersey, a locksmith company?

1 MR. ANDERSON: Yes, I have -- well, I
2 only have the state license for -- New Jersey
3 Business Registration Certificate.

4 MR. DONOFRIO: Is that the Home
5 Improvement Contractors Certificate? Are you
6 speaking -- I don't know what you're talking about.

7 MR. ANDERSON: This says State of New
8 Jersey Business Registration Certificate.

9 MR. SHOREMOUNT: What's the name of
10 your business?

11 MR. ANDERSON: Integrity Security Lock
12 and Door.

13 MR. DONOFRIO: What's the address of
14 your business?

15 MR. ANDERSON: I left it in New York.
16 8966 152nd Street. When I filled out the
17 application I put that same address on there
18 because I don't have an address in New Jersey which
19 I'm looking to forwards to getting. No, this is New
20 Jersey.

21 MR. RIBLE: Is that just for taxation
22 purposes?

23 MR. ANDERSON: I guess it's just for
24 tax purposes. This says, State of New Jersey
25 Business Administration Certificate.

1 MR. DONOFRIO: All right. Let me ask
2 you, you know that licensure is required here in
3 New Jersey to perform locksmithing service?

4 MR. ANDERSON: Right. That's exactly
5 what I'm --

6 MR. DONOFRIO: But, currently you're
7 performing locksmithing services in New Jersey
8 without a license.

9 MR. ANDERSON: Without a New Jersey
10 license, but I was told that since I'm applying
11 with Interstate, that it was all right for me to do
12 it until I got my own license.

13 MR. DONOFRIO: You're not an employee
14 with Interstate, are you?

15 MR. ANDERSON: Well, I'm working for
16 them.

17 MR. DONOFRIO: You're not a W-2
18 employee?

19 MR. ANDERSON: No, where they take the
20 taxes out?

21 MR. DONOFRIO: Right.

22 MR. ANDERSON: No.

23 MR. DONOFRIO: How long have you been
24 involved with Interstate?

25 MR. ANDERSON: About a year and a few

1 months.

2 MR. DONOFRIO: And how much work do
3 you do for them, let's say on a monthly basis?

4 MR. ANDERSON: Well, the majority of
5 my work is in New York. When I'm here I do lockouts
6 or rekeys or something like that. I haven't really
7 been doing a lot of business. My goal right now is
8 get my own license because I have a friend that has
9 an automotive shop which I want to put a locksmith
10 store in that position. So, we should be doing a
11 lot of automotive work once I get licensed, but
12 I've been waiting for so long now.

13 I called up a couple of weeks ago
14 because I didn't know what was going on and
15 obviously now I know what's going on. You know,
16 you guys don't have the information that you're
17 supposed to have, so --

18 MR. DONOFRIO: Now, you had indicated
19 that you only do work for Interstate; is that
20 correct?

21 MR. ANDERSON: Yes.

22 MR. DONOFRIO: Do you do any locksmith
23 work in New Jersey aside from your association with
24 Interstate?

25 MR. ANDERSON: No.

1 MR. DONOFRIO: Just through
2 Interstate?

3 MR. ANDERSON: No. No. Because all
4 the work that they give me is mostly in New York.
5 So, actually I'm just dealing with them because
6 they got a lot of work in New York, so --

7 MR. DONOFRIO: But, you have done work
8 for them in New Jersey?

9 MR. ANDERSON: Yes, I have.

10 MR. DONOFRIO: And only through
11 Interstate or not through any of the other
12 companies?

13 MR. ANDERSON: No, only through
14 Interstate.

15 MR. DONOFRIO: Now, when you do a job
16 in New Jersey for Interstate, do you use an
17 Interstate truck or do you use Interstate
18 letterhead?

19 MR. ANDERSON: I use Interstate
20 letterhead. I don't use an Interstate truck. I
21 have my own truck.

22 MR. DONOFRIO: And -- I'm sorry, go
23 ahead.

24 MR. ANDERSON: It has Integrity
25 Security Lock on it.

1 MR. DONOFRIO: There's no indication
2 you're there on behalf of Interstate?

3 MR. ANDERSON: No, not actually except
4 for the receipt book.

5 MR. DONOFRIO: Okay. But, the vehicle
6 parked outside has the name of your company, it
7 doesn't have the name Intestate?

8 MR. ANDERSON: Right.

9 MR. DONOFRIO: Do you do the work by
10 yourself or do you have employees?

11 MR. ANDERSON: No, I work by myself.

12 MR. DONOFRIO: Describe for the
13 committee the payment arrangement between yourself
14 and Interstate? How does it work.

15 MR. ANDERSON: Well, I get -- actual I
16 get 25 percent. You know, you can get more if you
17 want to wait until a month or two months later
18 until the company that we're working for pays
19 itself and then you can get more, but I can't
20 really afford to wait.

21 MR. DONOFRIO: Is that just a
22 gentlemen's agreement or do you have something
23 written with Interstate?

24 MR. ANDERSON: No. No, we have it
25 written.

1 MR. DONOFRIO: Do you have a copy of
2 your written agreement with Interstate?

3 MR. ANDERSON: I don't know. Okay.
4 No, I don't have a copy of that.

5 MR. DONOFRIO: Do you think you have a
6 copy at home maybe?

7 MR. ANDERSON: I should have it at
8 home.

9 MR. DONOFRIO: Could you provide that
10 to us?

11 MR. ANDERSON: Yes.

12 MR. DONOFRIO: Okay. Who, if you
13 recall is the signatory to that agreement, yourself
14 and Mr. DeSeco?

15 MR. ANDERSON: Myself and I believe
16 it's Rick Haze. I think it's Rick Haze. I'm not
17 real positive.

18 MR. DONOFRIO: Who's Rick Haze?

19 MR. ANDERSON: He's an employee of the
20 company, but he works in the office. He's like -- I
21 don't even know what you call his position. I guess
22 he would handle like -- you know, he would handle
23 between the company and the clients.

24 MR. DONOFRIO: Okay. Like a customer
25 relations person?

1 MR. ANDERSON: Yeah. Yeah, like a
2 customer relations. Yeah, I would say customer
3 relations.

4 MR. DONOFRIO: Mr. Anderson, if you
5 could provide a copy of that agreement between
6 yourself and Interstate, we would appreciate that.

7 MR. ANDERSON: Okay. No problem.

8 MR. DONOFRIO: When you get your 25
9 percent for the work you do with Interstate, is
10 that on a check issued by Interstate?

11 MR. ANDERSON: Yes.

12 MR. DONOFRIO: It reads Interstate on
13 the check?

14 MR. ANDERSON: Yes, sir.

15 MR. DONOFRIO: And who signs the
16 check?

17 MR. ANDERSON: I guess -- I believe --
18 I really don't know. I think Mike does. I don't
19 look at the signature. As long as I can cash it,
20 I'm fine with that.

21 MR. DONOFRIO: I understand.

22 MR. ANDERSON: That was a good
23 question.

24 MR. DONOFRIO: You're happy to get it.

25 MR. ANDERSON: Yeah.

1 MR. DONOFRIO: Mr. Chairman, I think
2 that's all I have of the witness.

3 MR. OKIN: Excuse me, anybody else
4 have any questions of Mr. Anderson?

5 MR. ANDERSON: I think I know you.

6 MR. SPRAGUE: Me?

7 MR. ANDERSON: Didn't I see you at
8 Accredited or something one time?

9 MR. SPRAGUE: Accredited Elevator?

10 MR. ANDERSON: No, Accredited
11 Locksmith.

12 MR. SPRAGUE: No, I'm from Manahawkin,
13 exit 63 off the parkway.

14 MR. ANDERSON: You look so familiar
15 like I know you.

16 MR. PINE: He gets that a lot.

17 MR. SPRAGUE: Do you do locksmith work
18 in Florida when you go down for the winter?

19 MR. ANDERSON: No, actually I'm trying
20 to move back to New Jersey because my mother is
21 here. My mother lives in New Jersey. She's 84.
22 I'm trying to come back. My sister lives in
23 Germany. There is nobody here for my mother and
24 she starts doing stuff that she has no idea what
25 she's doing. So, I mean she's living good, having

1 a ball, but -- she does a little -- sometimes she
2 does things that just, you know, what are you
3 doing? So, I'm trying to really move here
4 permanently. So, that's why I want to get this
5 license so I can open a business up for myself.
6 You know, that way I can -- I don't have to answer
7 to anybody else, but, you know --

8 MR. OKIN: A question, the
9 applications that were filled out for licensure
10 here in New Jersey, did you fill them out or did
11 Interstate do them for you?

12 MR. ANDERSON: No, I filled them out.
13 I mean they helped me, but I filled them out.

14 MR. OKIN: You sent all the money and
15 fees in yourself?

16 MR. ANDERSON: Yes. Yeah.

17 MR. DONOFRIO: Mr. Anderson, you are
18 aware you can't be doing locksmith work in New
19 Jersey without a license?

20 MR. ANDERSON: Yes, I am now for sure.
21 I was under a different impression because while I
22 was waiting for the license I thought I could be
23 working.

24 MR. DONOFRIO: If you were employed by
25 Interstate it would be a different story.

1 MR. ANDERSON: Oh, W-2.

2 MR. DONOFRIO: Yes, but Mr. DeSeco who
3 is the qualifier to supervise you and teach you
4 under his authority, but as a subcontractor it's
5 independently and it's different.

6 MR. ANDERSON: Yeah, but, I'm under
7 his authority anyhow because if something happens I
8 have to answer to him. Say if I go on a job and
9 they say -- they have a complaint, I have to call
10 him. I mean I can't just take care of it myself.

11 MR. DONOFRIO: You don't have
12 insurance to cover you if --

13 MR. ANDERSON: I have my own
14 insurance.

15 MR. DONOFRIO: But, you're not
16 licensed.

17 MR. ANDERSON: But, I have insurance
18 in New Jersey for this, actually for this.

19 MR. DONOFRIO: Right. Okay.

20 MR. ANDERSON: So, one question. So,
21 now how long will it be before I know if I'm going
22 to be able to work or not?

23 MR. PINE: I'll contact you within the
24 next two days to tell you the next step in the
25 application process.

1 MR. ANDERSON: Okay. Because I took
2 my fingerprints already too.

3 MR. PINE: Once we get that back --
4 when did you take those?

5 MR. ANDERSON: I just got the thing
6 from Mrs. DeLuca last week, so --

7 MR. PINE: Okay. I might be over
8 speaking, but it sounds like based on the
9 information you provided here and everything we
10 have in your file, you'll be ready to take the
11 exam. There's a company that does the exam and they
12 will basically put you on the list and you will be
13 able to call that company and set up that exam
14 schedule within a week's time. If you do the exam,
15 then it's up to you when you schedule the exam and
16 pass the exam and get the licensure.

17 MR. ANDERSON: Oh, okay. So, I still
18 have to take an exam now.

19 MR. PINE: Yes.

20 MR. ANDERSON: Well, you have been
21 pretty good helping me. Is there any information
22 that I should get before I take the exam? I mean
23 if I'm going to take the exam.

24 MR. PINE: The actual vendor we work
25 with is called Prometrics and you'll be able to

1 purchase study materials from them.

2 MR. ANDERSON: Oh, okay. Yeah, I've
3 been there too, Prometrics. That's actually where
4 I took the Barrier classes at.

5 MR. PINE: Okay. So, you know you'll
6 get the information to contract Prometrics and
7 you'll see the website and they'll say you need X,
8 Y and Z and there's the resources you can purchase,
9 various material.

10 MR. ANDERSON: Okay. Thank you,
11 gentlemen.

12 MR. OKIN: Thank you, Mr. Anderson.

13 MR. ANDERSON: Did she give me my
14 copies?

15 MR. DONOFRIO: She's making copies of
16 your file. You can wait in the hall and she'll
17 give them to you. All right. Thank you.

18 MR. ANDERSON: You're welcome.

19 (Whereupon, the witness is excused.)
20
21
22
23
24
25

CERTIFICATE

1
2
3
4 I, THERESE J. LECWIENKO-HOEY, a Certified
5 Shorthand Reporter and Notary Public of the State
6 of New Jersey, certify that the foregoing is a true
7 and accurate transcript.

8 I further certify that I am neither attorney
9 nor counsel for, nor related to or employed by any
10 of the parties to the action in which the
11 depositions are taken and that I am not a relative
12 or employee of any attorney or counsel employed in
13 this case, nor am I financially interested in the
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25 License No. XI01417
My commission expires:
November 6, 2016

EXHIBIT G

STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF FIRE ALARM, BURGLAR
ALARM, LOCKSMITH ADVISORY COMMITTEE

X----- X

INVESTIGATIVE INQUIRY
IN THE MATTER OF
SIKANDER AZAM

X----- X

124 Halsey Street
Newark, New Jersey 07102

TUESDAY, MARCH 20, 2012

B E F O R E:

- CHARLES OKIN, Committee Chair
- DAVID C. RIBLE, Committee Member
- EDWARD CARD, Committee Member
- ROBERT SHOREMOUNT, Committee Member
- JON D. SPRAGUE, Committee Member
- WILLIAM HARTUNG, Committee Member
- HOWARD PINE, Acting Executive Director

A P P E A R A N C E S:

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1 MR. OKIN: Hi, Mr. Azam. I'm Charlie
2 Okin, chairmen of the committee. You were invited
3 to come down to the committee regarding your
4 relationship with Interstate Locksmith,
5 Incorporated. I will introduce the rest of the
6 committee. Dave, do you want to start.

7 MR. RIBLE: Sure. David Rible,
8 committee member. I hold a burglar alarm, fire
9 alarm and locksmith license.

10 MR. CARD: Ed Card, committee member.

11 MR. SHOREMOUNT: Bob Shormount, I hold
12 a locksmith, burglar alarm and fire alarm license.

13 MR. MERCED: Molly Merced, staff
14 member.

15 MR. OKIN: I'm Charlie Okin. I have a
16 burglar alarm and fire alarm license.

17 MR. DONOFRIO: Joseph Donofrio, Deputy
18 Attorney General.

19 MR. PINE: Howard Pine, acting
20 executive director.

21 MR. SPRAGUE: Jon Sprague, committee
22 member and construction official.

23 MR. HARTUNG: Bill Hartung, committee
24 member.

25 MR. DONOFRIO: I will go over the

1 ground rules for the proceeding today. If you have
2 any questions at the end just let us know and we
3 will address them.

4 Mr. Azam, the committee is in receipt
5 of your application for a locksmith license here in
6 New Jersey. The committee is also in receipt of
7 information pertaining to your association with
8 Sage Business Enterprises and Interstate Locksmith
9 Company. As a result of this investigative inquiry
10 is being called at the request of the committee
11 pursuant to New Jersey statute 45:1-18 in order to
12 obtain some background information about you and
13 also to establish the facts surrounding your
14 association with both Sage and Interstate
15 Locksmith.

16 After the committee's review of this
17 matter the committee will deliberate and make a
18 determination regarding your application for
19 licensure. I'll lead the questioning and the
20 committee members may ask you questions as well. If
21 you do not understand my question, please ask that
22 that question be repeated or rephrased for you.

23 You will be placed under oath and a
24 transcript will be made of this inquiry. The
25 transcript may be used if there are any subsequent

1 proceedings in this matter. You may chose not to
2 answer a question if that answer may implicate you
3 in a criminal proceeding.

4 After today's proceeding the
5 committee may grant your request to process your
6 application for licensure or the committee may deny
7 your application for licensure. If the committee
8 denies your application for licensure, you'll be
9 given a full opportunity to contest that decision.

10 Now, Mr. Azam, you are here today not
11 represented by legal counsel. Is it your intention
12 to proceed today without counsel?

13 MR. AZAM: Yes.

14 MR. DONOFRIO: Okay. Do you have any
15 questions with regard to the nature of the
16 proceeding, why we're here today?

17 MR. AZAM: Like just as it states in
18 the letter that you guys sent me saying that you
19 guys found out that I've been working without a
20 license in the Interstate Company. I think that's
21 what it stated in the letter; correct?

22 MR. DONOFRIO: Yes, and as I indicated
23 that's one of the primary issues before the
24 committee today.

25 MR. AZAM: Okay.

1 MR. DONOFRIO: And also any issues
2 that might be outstanding with regard to your
3 application, although I think your application
4 might be in order.

5 MR. AZAM: No -- may I speak? Well, I
6 mean my application is pending and I already went
7 through the six accreditations through BCU where I
8 believe you need the six hours or something on line
9 course.

10 MR. DONOFRIO: Eight hours.

11 MR. AZAM: Eight hour course, yes, I
12 have the diploma, but I don't have it with me.
13 It's at home, but I mean if you guys need it as
14 proof I can get it to you and also I'm in the
15 process, like any license is pending because I had
16 to take the business, the electronic security
17 system and the locksmith test which I believe is
18 from Prometrics and also what happened is I took it
19 the first time and I had to take all three parts on
20 the same day. I failed. Then I wanted to go for
21 the second part which is the business license and I
22 failed by like 68 percent and then they said you
23 have to wait until six months until May until you
24 can take that part again. So, I need --

25 MR. DONOFRIO: By regulation.

1 MR. AZAM: I mean I am in the process
2 of getting the license, not that I'm not.

3 MR. DONOFRIO: I wasn't even aware
4 that you had taken the examination.

5 MR. AZAM: I have.

6 MR. DONOFRIO: You're the first one
7 today that has.

8 MR. AZAM: They said I have to wait at
9 least six months to take the business part.

10 MR. DONOFRIO: That's pursuant to the
11 regulations.

12 MR. AZAM: And then they said in the
13 third part, if I fail again I have to take it all
14 over again.

15 MR. DONOFRIO: Right. Before you go on
16 I need you sworn in.

17

18 S-I-K-A-N-D-E-R A-Z-A-M, Sworn.

19 MR. DONOFRIO: Let me just get some
20 background from you. Your home address, please.

21 MR. AZAM: 1111 Village Drive, Avenel,
22 New Jersey.

23 MR. DONOFRIO: And you're and
24 applicant for licensure. You just gave us the
25 information concerning your exam results. How many

1 years overall experience do you have in the
2 locksmith business?

3 MR. AZAM: Overall experience, I have
4 since I was 16.

5 MR. DONOFRIO: And how are you working
6 now?

7 MR. AZAM: I am just doing like just
8 emergencies, just residential. There's no
9 commercial, no -- anything like government, like
10 just lockouts, emergency lockouts and that's it.

11 MR. DONOFRIO: Here in New Jersey?

12 MR. AZAM: Yes.

13 MR. DONOFRIO: Without a license?

14 MR. AZAM: Yes.

15 MR. DONOFRIO: Do you have your own
16 company?

17 MR. AZAM: Do I have my own company?
18 Apex Locksmith because I remember when Interstate
19 called us in and they said, you know, they're
20 getting tight with it. I believe it was three
21 years ago when they told us I have to start
22 applying for a license and stuff and that's when I
23 started applying for the application and they said
24 you have to like make your own company and so then
25 it's Apex Locksmith.

1 MR. DONOFRIO: When they said they're
2 getting tight with it, the committee is getting
3 tight with it?

4 MR. AZAM: Yes, the committee is
5 getting tight with it, yes, the regulations.

6 MR. DONOFRIO: Let me ask you about
7 your affiliation with Interstate. Do you do
8 subcontracting work for Interstate.

9 MR. AZAM: Can you explain what you
10 mean by subcontracting work?

11 MR. DONOFRIO: Does Interstate send
12 Apex, your company out to do locksmith jobs out in
13 New Jersey?

14 MR. AZAM: Yes.

15 MR. DONOFRIO: Explain that
16 relationship, if you will. How does it work? Do
17 they just call you when they have a job?

18 MR. AZAM: Yes, they call me when they
19 have a job.

20 MR. DONOFRIO: How do they pay you?

21 MR. AZAM: By check.

22 MR. DONOFRIO: What percentage do you
23 get of the job that's done?

24 MR. AZAM: Forty percent and then
25 after 5 o'clock, 6 o'clock they give you

1 50 percent.

2 MR. DONOFRIO: Do you have a written
3 agreement with Interstate concerning your
4 relationship with them --

5 MR. AZAM: No.

6 MR. DONOFRIO: -- that they will give
7 you a certain percentage?

8 MR. AZAM: No.

9 MR. DONOFRIO: And how long have you
10 been working in conjunction with Interstate?

11 MR. AZAM: Almost over like three
12 years.

13 MR. DONOFRIO: And are you paid on an
14 Interstate check?

15 MR. AZAM: Yes, Interstate Locksmith,
16 that's what it says on it.

17 MR. DONOFRIO: And who signs it? Do
18 you know?

19 MR. AZAM: Mike DeSeco, he's the boss.

20 MR. DONOFRIO: Mr. DeSeco also
21 qualifies some other businesses also Sage Business
22 Enterprises and 888 USA Locks. Do you do any work
23 for those two entities?

24 MR. AZAM: 888 USA Locks, yes, because
25 that's where their commercial ad is in and that's

1 when the customers mostly call in. They call 888
2 USA Locks, but when the customers write out the
3 checks, they write out checks to Interstate
4 Locksmith.

5 MR. DONOFRIO: So, a customer may call
6 888 USA Locks in response to seeing an
7 advertisement for 888 USA Locks; right?

8 MR. AZAM: Yes.

9 MR. DONOFRIO: But, you'll go out as a
10 representative of Interstate.

11 MR. AZAM: I believe so, yes.

12 MR. DONOFRIO: To your knowledge, all
13 three entities are separate entities and separate
14 business license numbers; is that correct?

15 MR. AZAM: That I am not sure about
16 and like you just said about Interstate
17 Enterprises, I never heard that name. This is the
18 first time I ever heard Sage Enterprises. The only
19 names that I've known is Interstate and USA.

20 MR. DONOFRIO: How about Gateway?

21 MR. AZAM: Gateway, yes, I did.

22 MR. DONOFRIO: What is Gateway?

23 MR. AZAM: Gateway I believe from what
24 I remember from one of the dispatchers because
25 that's in their office it says Gateway Locksmith

1 and they said Gateway is a sister branch company in
2 California I believe, something like that.

3 MR. DONOFRIO: Does Gateway advertise
4 locksmith services in New Jersey?

5 MR. AZAM: No, the only name that
6 they're known is 888 USA Locks. Their store is in
7 South Brunswick on Davidson Mill Road, I believe.

8 MR. DONOFRIO: So, when you go to do a
9 job for a client in New Jersey, you present them
10 with an invoice from interstate; is that correct?

11 MR. AZAM: Yes.

12 MR. DONOFRIO: Does anybody say well,
13 I called 888 USA Locks, why am I getting an
14 Interstate invoice?

15 MR. AZAM: They do.

16 MR. DONOFRIO: What do you say?

17 MR. AZAM: They don't -- it's one in
18 awhile where they ask why, but most of the time I
19 just say write the check to Interstate because
20 that's what we go by, two names. That's what I
21 just tell them.

22 MR. DONOFRIO: Do you have a
23 commercial vehicle when you go to --

24 MR. AZAM: No.

25 MR. DONOFRIO: -- New Jersey

1 addresses?

2 MR. AZAM: No.

3 MR. DONOFRIO: No. You don't have your
4 own commercial vehicle for Apex?

5 MR. AZAM: No, just the name.

6 MR. DONOFRIO: Aside from the work
7 that you do here in New Jersey for Interstate, have
8 you done any other locksmith work?

9 MR. AZAM: No. Besides residential,
10 no, I never touch anything because mostly to do
11 other locksmith like doing auto, safes, you need to
12 get certain tools which of course you need to
13 acquire a locksmith license. Like going back to it
14 again, I'm trying to get that license because a
15 perfect example, I was trying to get a bill safe,
16 like a strong arm and they said that you have to
17 have your hands registered and that means you need
18 to get a license. So, most of the things I'm
19 mostly handicap because I cannot get a lot of the
20 tools I need to expand into different levels. The
21 only thing that I can deal with is residential,
22 just lockouts. I'm a full time college student and
23 I go to Kean University, so it's like hard to also
24 obtain the locksmith license while I'm going to
25 college, so --

1 MR. DONOFRIO: I just want to question
2 you, aside from the work that you get through
3 Interstate, does Apex contract with an individual
4 customer in New Jersey --

5 MR. AZAM: No.

6 MR. DONOFRIO: -- to do locksmith
7 work?

8 MR. AZAM: No, mostly just interstate.

9 MR. DONOFRIO: When you say mostly
10 through Interstate --

11 MR. AZAM: Well, I mean through
12 Interstate. My company doesn't deal -- like my
13 name doesn't deal through another company or giving
14 them an invoice saying Apex Locks or anything like
15 that because I can't. I just needed a name.

16 MR. DONOFRIO: So, is it your
17 testimony all the locksmith work you've done in New
18 Jersey has been through Interstate or 888 USA
19 Locks?

20 MR. AZAM: Yes.

21 MR. DONOFRIO: At the point of the
22 year does Interstate issue you a 1099
23 subcontracting form?

24 MR. AZAM: Yes.

25 MR. DONOFRIO: And when you're

1 dispatched by Interstate to do a locksmith job,
2 does Interstate ever send any of their employees or
3 is it just you?

4 MR. AZAM: Well, if the job is in my
5 level where it's a lockout or it's something that I
6 can handle, then they send me. Most of the time in
7 the store USA Locks, they have their own workers
8 and then Interstate which is their main office in
9 Hamilton, Route 33, they send their other workers.
10 It all depends.

11 MR. DONOFRIO: What level of
12 supervision, if any, does Mr. DeSeco provide
13 concerning the work that you do?

14 MR. AZAM: He is the boss from what he
15 says. He overlooks everything and he knows
16 everything that's going on and most of the time
17 when there's also a job from his store, then he
18 also has receipts too. I have two receipts. One is
19 Interstate for the office work, the jobs that they
20 dispatch out and the other one would be 888 USA
21 Locks which is from the store that Mike DeSeco
22 personally the boss, he dispatches out the jobs.

23 MR. DONOFRIO: Does Mr. DeSeco have
24 oversight of all the work you have done?

25 MR. AZAM: Yes. Yes, he does.

1 MR. DONOFRIO: That's all I have.

2 MR. OKIN: Anybody else have any
3 questions?

4 MR. RIBLE: Do you do any commercial
5 work at all?

6 MR. AZAM: No, because I tell them I
7 can't do commercial. I don't have cylinders and
8 all that stuff. It's just too complicated for me.
9 I once went to it and I said I couldn't do it.

10 MR. RIBLE: Did you have any formal
11 training or just hands-on?

12 MR. AZAM: Hands-on, just easy picking
13 locks.

14 MR. DONOFRIO: Mr. Azam, you know that
15 going forward you can't be doing any locksmith work
16 in New Jersey without a license.

17 MR. AZAM: Yes.

18 MR. DONOFRIO: Okay. If you continue
19 to do it, it could impact your licensure.

20 MR. AZAM: Okay.

21 MR. DONOFRIO: And we don't want to
22 see that happen. It could also result in
23 substantial fines as well.

24 MR. AZAM: Okay. Because from what
25 I've known, I thought that I was kind of like on

1 the safe side because I'm going for my license.
2 So, at least it shows that I'm going the right way.
3 Like my license is pending because I have to pass
4 the test. Like I'm still in the process to go for
5 it because that's what I always thought, but I
6 didn't know that.

7 MR. DONOFRIO: Not until your actually
8 licensed.

9 MR. AZAM: At all?

10 MR. DONOFRIO: Unless you're employed
11 by a locksmith company. Okay. If you were a W-2
12 employee of Interstate --

13 MR. AZAM: Right.

14 MR. DONOFRIO: -- they can send you
15 out as a technician.

16 MR. AZAM: Okay.

17 MR. DONOFRIO: But, you're acting
18 independently and absent licensing you can't do
19 locksmith work independently.

20 MR. AZAM: If I get a W-2 from
21 Interstate will that help?

22 MR. DONOFRIO: They put you on the
23 payroll and send you out as a technician and give
24 you a W-2 form, it will help certainly.

25 MR. AZAM: Okay. All right.

1 MR. DONOFRIO: Okay.

2 MR. AZAM: Because just like I said
3 I'm a full time college student going to Kean
4 University so that's why I mostly have like jobs,
5 little job here and there lockouts and everything I
6 will do that, but that's --

7 MR. DONOFRIO: When do you graduate?

8 MR. AZAM: I graduate in 2013. I have
9 approximately three semesters left. Approximately I
10 have 74 credits.

11 MR. DONOFRIO: What are you studying?

12 MR. AZAM: I'm a finance major.

13 MR. DONOFRIO: Do you intend on
14 getting your locksmith business license eventually?

15 MR. AZAM: I do, but it's very tough.
16 It's not easy from like what I have to read and
17 what I have to learn. Like I got so angry because
18 I even bought the book and even going through I had
19 to read about OSHA, the ADA, the Americans with
20 Disabilities Association. I don't know what did I
21 fail in and what kind of part. I only failed by
22 two percent which is the business part. I'm
23 getting a little nervous when I have to go for a
24 third time because if I do, I have to do it all
25 over again. The hard part is I'm kind of like in a

1 handicap because I want to pass it, but I don't
2 know if I need to practice a lot of things hands-on
3 or do I have to redo the book to pass the test.
4 That's the problem and like I said that's the tough
5 part, but I mean like I said if I can take this
6 opportunity, would you guys know of any books or
7 anything you can recommend me to.

8 I went to the Prometrics. Like I've
9 seen their website where they showing references
10 like Philips Book of Locksmiths, I have that.
11 Intrusion Alarm Detection Systems, I have that.
12 The Prometrics Business where it talks about OSHA
13 and all the other business forms, I also have that
14 too. That's the only books I can use is the
15 business ones because I can't use any other
16 business books.

17 MR. SHOREMOUNT: The books that are
18 listed on the Prometrics website --

19 MR. AZAM: Right.

20 MR. SHOREMOUNT -- are the books the
21 exam is based on.

22 MR. AZAM: Okay.

23 MR. SHOREMOUNT: There's been a
24 change, though, in the past couple of years, I'm
25 not sure when you got your book, but what's called

1 the New Jersey Electrical Contractors Reference
2 Manual --

3 MR. AZAM: NEC?

4 MR. SHOREMOUNT: No, that's something
5 else. The NEC is National Electrical Contractors.
6 You should have that as well, but that's a
7 reference for the Electronic Security section of
8 the exam.

9 MR. AZAM: Right.

10 MR. SHOREMOUNT: You failed which
11 section?

12 MR. AZAM: All of them.

13 MR. SHOREMOUNT: You failed all of
14 them.

15 MR. AZAM: Because the first time you
16 take it you have to take all three of them in one
17 day.

18 MR. SHOREMOUNT: That's not true.

19 MR. AZAM: That's not true?

20 MR. SHOREMOUNT: You can take one
21 section at a time.

22 MR. AZAM: They said that on your
23 second attempt you can do that. The first time,
24 your first attempt you have to take all three at
25 once.

1 MR. CARD: Who is they?

2 MR. AZAM: Prometrics.

3 MR. SHOREMOUNT: You can goes on line
4 to their website and select what exam section you
5 want to take and you can schedule one section for
6 that day.

7 MR. AZAM: I believe they have like
8 NPF 70. I'm trying to remember what books they had
9 and -- NFPA and NEC --

10 MR. SHOREMOUNT: NPF 70 is the
11 National Electrical Contractors, that is one and
12 the same.

13 MR. AZAM: So all of those books are
14 based off the test?

15 MR. SHOREMOUNT: They're all listed
16 in that information booklet from Prometrics. You
17 probably -- I don't know if you've gotten the New
18 Jersey Electrical Contractors Reference Manual?

19 MR. AZAM: That, I haven't.

20 MR. DONOFRIO: That is listed there as
21 well and that's the book relative to the business
22 and law section of the exam.

23 MR. AZAM: NEC?

24 MR. SHOREMOUNT: New Jersey Electrical
25 Contractors Reference Manual.

1 MR. PINE: I wrote it down. I'll give
2 it to you.

3 MR. SHOREMOUNT: That's the ninth
4 addition. You can call Prometrics --

5 MR. AZAM: That's the book I already
6 have. I use that book in the business part of law.
7 It says Prometrics on it.

8 MR. SHOREMOUNT: No.

9 MR. AZAM: No? Okay.

10 MR. SHOREMOUNT: I don't believe it
11 says Prometrics.

12 MR. RIBLE: According to this it's the
13 eighth addition. This lists is eighth addition.

14 MR. SHOREMOUNT: The ninth addition
15 is what you want to have. It will have any updates
16 to the New Jersey laws.

17 MR. AZAM: Okay.

18 MR. OKIN: All right. Unless you have
19 any other questions of us.

20 MR. AZAM: I thought because I always
21 tried to contact you guys like for any help or
22 reference to a pass that test, believe me, I want
23 to pass the test and if it wasn't six months I
24 would have went for my third attempt again as soon
25 as possible. I mean if it wasn't for that, if I

1 passed the test I wouldn't be here in the first
2 place.

3 MR. DONOFRIO: It is a regulation,
4 though.

5 MR. AZAM: Yeah.

6 MR. DONOFRIO: But, we do wish you the
7 best of luck going forward. If you have any
8 questions going forward always contact the
9 committee and we'll try to address those questions
10 for you.

11 MR. AZAM: I believe I talked to the
12 same person. You have the same voice. I don't
13 know what's his name, who I talked to in the
14 office --

15 MR. PINE: Maybe George DeLuca.

16 MR. AZAM: Maybe George DeLuca.

17 MR. PINE: I've written down my number
18 as well so you have another voice.

19 MR. AZAM: Prometrics did not make
20 those tests easy whatsoever or not like a walk in
21 the park for that. Okay.

22 MR. OKIN: Thank you for showing.

23 MR. DONOFRIO: Good luck.

24 MR. AZAM: Thank you.

25 (Whereupon, the witness is excused.)

CERTIFICATE

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I, THERESE J. LECWIENKO-HOEY, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, certify that the foregoing is a true and accurate transcript.

I further certify that I am neither attorney nor counsel for, nor related to or employed by any of the parties to the action and that I am not a relative or employee of any attorney or counsel employed in this case, nor am I financially interested in the action.

Therese J. Lecwienko-Hoey
THERESE J. LECWIENKO-HOEY
CERTIFIED SHORTHAND REPORTER

Dated: March 30, 2012
License No. XI01417
My commission expires:
November 6, 2016

EXHIBIT H

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STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF FIRE ALARM, BURGLAR
ALARM, LOCKSMITH ADVISORY COMMITTEE

X----- X

INVESTIGATIVE INQUIRY
IN THE MATTER OF
GERMAN BEDOYA

X----- X

124 Halsey Street
Newark, New Jersey 07102

TUESDAY, MARCH 20, 2012

B E F O R E:

- CHARLES OKIN, Committee Chair
- DAVID C. RIBLE, Committee Member
- EDWARD CARD, Committee Member
- ROBERT SHOREMOUNT, Committee Member
- JON D. SPRAGUE, Committee Member
- WILLIAM HARTUNG, Committee Member
- HOWARD PINE, Acting Executive Director

A P P E A R A N C E S:

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I N D E X

EXHIBITS MARKED IN EVIDENCE

<u>Number</u>	<u>Exhibit</u>	<u>Page</u>
R-1	photocopy of two business cards	17

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1 MR. OKIN: Mr. Bedoya, we will go
2 around the table and introduce the members of the
3 committee and maybe you want to start.

4 MR. RIBLE: Sure. David Rible,
5 committee member. I'm a holder of a fire alarm,
6 burglar alarm and locksmith license.

7 MR. CARD: Ed Card, committee member.

8 MR. SHOREMOUNT: Bob Shoremount,
9 committee member; burglar alarm, fire alarm and
10 locksmith license.

11 MS. MERCED: Molly Merced, staff.

12 MR. OKIN: I'm Charlie Okin, chairman,
13 burglar alarm and fire alarm license.

14 MR. DONOFRIO: I'm Joseph Donofrio,
15 Deputy Attorney General assigned to counsel this
16 committee.

17 MR. PINE: Howard Pine, acting
18 executive director.

19 MR. SPRAGUE: Jon Sprague, committee
20 member and construction official.

21 MR. HARTUNG: Bill Hartung, committee
22 member.

23 MR. DONOFRIO: Okay. Mr. Bedoya,
24 before we start questioning I'm going to go through
25 the ground rules. Just listen carefully. If you

1 have any questions let us know at the end. Mr.
2 Bedoya, the committee is in receipt of your
3 application to obtain a locksmith license in New
4 Jersey.

5 Additionally, the committee is in
6 receipt of information that pertains to your
7 association with Sage Business Enterprises and
8 Interstate Locksmith Company. As a result the
9 committee has called this investigative inquiry
10 pursuant to New Jersey statute 45:1-18 in order to
11 obtain some background information about you and
12 also to establish the facts surrounding your
13 association with Sage Business Enterprises and
14 Interstate Locksmith.

15 After the committee's review of this
16 matter, it's committee will deliberate and make a
17 determination regarding you application for
18 licensure.

19 I'll lead the questioning and the
20 committee members may ask you questions as well. If
21 you do not understand any question just ask that
22 the question be repeated or rephrased for you. You
23 will be placed under oath and a transcript will be
24 made of this inquiry. The transcript may be used
25 if there are any subsequent proceedings in this

1 matter.

2 You may choose not to answer a
3 question if that answer would implicate you in a
4 criminal proceeding.

5 After today's proceeding the
6 committee may grant your request for your
7 application for licensure or it may find grounds to
8 deny your application. If the committee in fact
9 denies your application for licensure, you will be
10 given and full opportunity to contest that
11 decision.

12 Now, Mr. Bedoya, I see you're not
13 represented by legal counsel; is that correct?

14 MR. BEDOYA: Yes.

15 MR. DONOFRIO: Are you okay to proceed
16 today without legal counsel?

17 MR. BEDOYA: I guess, yes.

18 MR. DONOFRIO: I'm sorry?

19 MR. BEDOYA: I guess, yes.

20 MR. DONOFRIO: Okay. Any questions
21 with regard to the nature of the proceedings, why
22 you're hear today?

23 MR. BEDOYA: No.

24 MR. DONOFRIO: Can you please swear in
25 the witness.

1 G-E-R-M-A-N B-E-D-O-Y-A: Sworn.

2 MR. DONOFRIO: Okay. Mr. Bedoya, can
3 you tell the committee your home address, please.

4 MR. BEDOYA: 6065 Michael Drive, Ben
5 Salem, PA.

6 MR. DONOFRIO: And you do not hold a
7 locksmith license through this committed; is that
8 correct?

9 MR. BEDOYA: In Pennsylvania?

10 MR. DONOFRIO: In New Jersey.

11 MR. BEDOYA: No, I apply in 2006 or
12 2008.

13 MR. DONOFRIO: Let me ask you about
14 that. Your file contains information indicating
15 that you were actually approved to take the
16 examination back in 2008. You never took the exam?

17 MR. BEDOYA: No, because I didn't know
18 -- I was waiting for -- see, I assume my
19 documents -- because they told us about 20 guys to
20 obtain the license. I go to the local people for
21 the license and they say come here. They told me
22 something, you people do the license or something.
23 So, I didn't know. So the guy, Joe, he was in
24 charge to do all the paperwork for us because I'm
25 not good for this stuff, you know. After that in

1 November I start to call on my cell, where is my
2 license. We don't hear nothing from here. You
3 should call here. So, I call. Generally nobody
4 answer the phone. Nobody gets back to me and
5 generally finally the first week I call and I call
6 somebody here and they told me, oh, they say --
7 they check and say some mistake occur here for your
8 documents. It was sent to someplace else or
9 something. So, they told me, call in three or
10 four weeks to the company who does the test. I
11 call and they say the name doesn't appear here.

12 So, I called back again, no answer,
13 call back, no answer. Every week, every two weeks
14 I call both companies. I call Interstate and they
15 say I don't know what's going on here, but it
16 sounds to me like disappearance of my documents or
17 something misplaced or something.

18 So, finally, my wife, she called for
19 me every week because I can't. She speaks the
20 language better than me. So, she called here and
21 they told her, yeah, I'm sorry, some mistake with
22 the documents went to a different place. So,
23 Monday I have to call her finally. So, I don't
24 know.

25 MR. DONOFRIO: When was this, 2005 or

1 2008, that you're talking about?

2 MR. BEDOYA: 2008.

3 MR. DONOFRIO: 2008, but your file
4 does contain a letter from the committee dated May
5 13th, 2008 indicating the application for
6 examination has been approved and it requires you
7 to schedule an examination date, but you never did
8 that?

9 MR. BEDOYA: I called and they say my
10 name do not appear on the list there to take the
11 test.

12 MR. DONOFRIO: Okay. So, is it your
13 testimony that after receiving the letter dated May
14 13th, 2008 you called Prometrics to schedule the
15 test?

16 MR. BEDOYA: Yes.

17 MR. DONOFRIO: And you were told that
18 your name did not appear on the list of approved
19 applicants?

20 MR. BEDOYA: No. No. Finally here
21 they find out they sent the application to another
22 place. I don't know. So, I call here upset
23 because, you know, and they told me and now it's
24 clear because it seems to me there was a mistake on
25 the time waiting for Interstate for me to get the

1 license. That's it.

2 MR. DONOFRIO: Mr. Bedoya, your file
3 also seems to indicate that you submitted a
4 subsequent application in 2010. Did you submit
5 another application for examination in 2010?

6 MR. BEDOYA: I think for business.
7 It's called business and they deny it because I
8 don't have -- I don't have a license.

9 MR. DONOFRIO: You submitted a
10 business application?

11 MR. BEDOYA: A business application
12 and it was denied.

13 MR. DONOFRIO: Because you don't have
14 a license to qualify for business?

15 MR. BEDOYA: Yes, I think so. The guy
16 in charge in this state, his name is Joe, don't
17 worry, I'm going to fix it, but nothing happened
18 and I hear nothing about it.

19 MR. DONOFRIO: Just so we're clear,
20 when you called Prometrics back in 2008, Prometrics
21 informed you your name is not on the list for
22 approved applicants, what steps did you take at
23 that time?

24 MR. BEDOYA: I called Interstate and
25 said what happened to the documents and they said

1 something happened here. You people did not submit
2 the license, something here, but it was never
3 explained to me.

4 MR. DONOFRIO: Did you call the
5 committee and tell the committee, look, I got a
6 letter saying I was approved. I called Prometrics
7 and they're saying I'm not on the list. Did you
8 call to clarify?

9 MR. BEDOYA: Right here, no I didn't
10 call here. I didn't call here.

11 MR. DONOFRIO: Why?

12 MR. BEDOYA: I was waiting for
13 somebody to send me a letter or to say something,
14 you know. I was told that they're going to take
15 time to get it because they applied. They applied,
16 two guys, the same day, I remember. The same day
17 Interstate called all the locksmiths from Jersey,
18 Delaware, all over and we submit it. They kept the
19 paper and they send it here and they say, we'll let
20 you know when you people can take the test, so, you
21 know.

22 MR. DONOFRIO: How are you currently
23 working? What are you doing for employment?

24 MR. BEDOYA: For employment I work
25 Delaware, Maryland, Pennsylvania, Poconos, all

1 Pennsylvania. Basically because of missing people
2 here or something they just for emergency they send
3 me over the river to do the house and keys.

4 MR. DONOFRIO: Who is they?

5 MR. BEDOYA: Mike DeSeco is the
6 manager, is my boss, Mike DeSeco.

7 MR. DONOFRIO: So, Mike DeSeco gives
8 you jobs, locksmith jobs to perform in New Jersey?

9 MR. BEDOYA: Yeah, residential,
10 lockouts, something light because when I'm in
11 Delaware, I live in Ben Salem for an emergency I
12 just cross the river and come back this way to the
13 other side.

14 MR. DONOFRIO: But, you're not
15 employed by Interstate Locksmith, are you?

16 MR. BEDOYA: I'm a contractor. I'm a
17 contractor for them. I'm not an employee, no.

18 MR. DONOFRIO: You're not a W-2
19 employee for Sage?

20 MR. BEDOYA: No. No.

21 MR. DONOFRIO: You're not a W-2
22 employee for Interstate?

23 MR. BEDOYA: No, they give me the job
24 and they take a percentage of my job.

25 MR. DONOFRIO: What's the name of your

1 company?

2 MR. BEDOYA: Protector. I pay taxes
3 in Pennsylvania. It says Protector and I establish
4 Protector, Inc. Company, you know, for almost ten
5 years or something.

6 MR. DONOFRIO: So, is it your
7 testimony that you act as a subcontractor here in
8 New Jersey to perform locksmith services for which
9 company, Interstate or Sage.

10 MR. BEDOYA: Interstate.

11 MR. DONOFRIO: Interstate. And how
12 are you compensated?

13 MR. BEDOYA: How --

14 MR. DONOFRIO: How are you paid?

15 MR. BEDOYA: They pay me by check. I
16 get 40 percent, 40 percent of the job. They keep
17 60, but sometimes the other people between us
18 another company Underground and they kept 10 and
19 20. It depends and I get 20 and sometimes, you
20 know --

21 MR. DONOFRIO: You receive a 1099 from
22 Interstate?

23 MR. BEDOYA: Yes.

24 MR. DONOFRIO: You get it as a
25 subcontractor?

1 MR. BEDOYA: Yes.

2 MR. DONOFRIO: When you perform
3 locksmith services here in New Jersey do you
4 individually contract with the customer or does
5 Interstate contract with the customer?

6 MR. BEDOYA: Most of the time
7 Interstate, 80 percent, 90 percent they call
8 because I don't advertise. They advertise, so they
9 call. They quote the price. They spoke with the
10 customer and sometimes they paid through the phone
11 through on a credit card. All I do is perform and
12 sign and that's it. I don't know what happens
13 after that.

14 MR. DONOFRIO: What invoices are you
15 using? Are you using your own invoices?

16 MR. BEDOYA: No, interstate.

17 MR. DONOFRIO: Interstate. Now, you
18 real in order to perform locksmith services here in
19 New Jersey you to be licensed?

20 MR. BEDOYA: Yes. Yes.

21 MR. DONOFRIO: You're not licensed;
22 right?

23 MR. BEDOYA: No. I used to have a
24 license in New York 28 years ago, but in
25 Pennsylvania they don't require a license, in

1 Delaware they don't require it. I tried to apply in
2 each state, you know.

3 MR. DONOFRIO: Aside from the work you
4 do for Interstate, do you do any other locksmith
5 work here in New Jersey?

6 MR. BEDOYA: No.

7 MR. DONOFRIO: Just for Interstate.

8 MR. BEDOYA: Yes.

9 MR. DONOFRIO: How long have you been
10 doing locksmith services here in New Jersey for
11 Interstate?

12 MR. BEDOYA: About two years, three
13 years, something like that. Two years,
14 three years, but no, sometimes I don't come here if
15 it's not an emergency. If somebody, you know,
16 screw up a job I have to repair it and come back.

17 MR. DONOFRIO: And when you report to
18 a job here in New Jersey to perform locksmith
19 services, do you do it in your company vehicle,
20 Protector? Is it your own company vehicle or is it
21 Interstate?

22 MR. BEDOYA: No, it's my car, my
23 tools, my time.

24 MR. DONOFRIO: Is there a designation
25 on your car of your company name?

1 MR. BEDOYA: Yes, I have a magnet
2 there, you know, but sometimes I have to use the
3 car to work in my house or --

4 MR. DONOFRIO: Do you work
5 independently or --

6 MR. BEDOYA: I have customers, you
7 know, a lot of customers.

8 MR. DONOFRIO: Let me ask you, with
9 regard to Interstate work, does Mr. DeSeco oversee
10 the work or you just do it independently?

11 MR. BEDOYA: Again.

12 MR. DONOFRIO: Does Mr. DeSeco
13 supervise the work you do here in New Jersey?

14 MR. BEDOYA: He check, he call the
15 customer to see what I did sometimes and sometimes
16 he says all you have to do is repairs. He knows.
17 He owns the business and sometimes I don't even
18 know who owns it. I never come this way because I
19 live in Pennsylvania and I working all the time
20 there and --

21 MR. DONOFRIO: How did you originally
22 get involved with Interstate?

23 MR. BEDOYA: Because they start in my
24 town. I have the card here. They start in my town,
25 12 years ago in my town. I talk to a guy there

1 because I was working for a safe company. I always
2 work for another company, safe company, Permaboy
3 (phonetic) Safe Company, that's why I know the guys
4 there. So, they ask me to work for them and I
5 said, okay when they started at that time. I have
6 the card here. Oh, Ben Salem. They are here in Ben
7 Salem.

8 MR. DONOFRIO: We can circulate it
9 among the members.

10 MR. BEDOYA: And then they move here.
11 Mike DeSeco move here. They move here. They keep
12 me there because I'm all the time there. I work
13 and perform locksmith for my father, so I have a
14 lot of experience. I was working in Manhattan for
15 12 years.

16 MR. DONOFRIO: Mr. Bedoya, I want to
17 identify what you submitted to the committee. It
18 appears to be a business card that says Interstate
19 Locksmith Incorporated; correct? And it has your
20 name German Bedoya and it indicates you're a master
21 locksmith; is that correct?

22 MR. BEDOYA: Uh-huh. That's what they
23 say. Those cards they give me.

24 MR. DONOFRIO: And you also apparently
25 submitted a second business card also indicating

1 Interstate Locksmith which indicates that Mike
2 DeSeco is the locksmith; is that correct?

3 MR. BEDOYA: He's my supervisor, yeah.
4 He's part of the owner or something. I don't know.
5 I never met the big guys there, but I believe the
6 company came from New York 25 years ago or
7 something like that. They --

8 MR. DONOFRIO: Now, are these the
9 business cards that you give to the customers here
10 in New Jersey?

11 MR. BEDOYA: No. No.

12 MR. DONOFRIO: How do you use these?
13 Do you distribute them at all?

14 MR. BEDOYA: No, they have theirs, you
15 know.

16 MR. DONOFRIO: When you say they, you
17 mean Interstate? Interstate?

18 MR. BEDOYA: Interstate gave me those.

19 MR. DONOFRIO: All right. I want to
20 make copies of these, Mr. Bedoya. I want to mark
21 them for identification so they're part of the
22 record.

23 (Whereupon, a photocopy of two
24 business cards is received and marked R-1 for
25 identification.)

1 MR. DONOFRIO: What's your current
2 intention then with regard to your license? Are
3 you still intending to be licensed here in New
4 Jersey?

5 MR. BEDOYA: I would love to, you
6 know, have a license here because I heard a lot of
7 locksmiths, they move to Pennsylvania because they
8 don't require licenses especially the new guys that
9 come from Manhattan, Israeli. I'm from Columbia.
10 So, I used to see Israelis in Manhattan in 1984 and
11 they start to open a store like the Chinese too,
12 and then they fire me, you know, because they don't
13 need me no more. So, those guys, the new guys move
14 from here to Pennsylvania because in Pennsylvania
15 they can do a lot of stuff there and I saw
16 personally in Taylor, the locksmith supply in
17 Pennsylvania, new guys, new faces, new vans. The
18 same 12 I never saw them before.

19 So, those people cross the river here
20 and they change the sticker on the van to all
21 different names. They're criminals, you know what I
22 mean? I pay my taxes. You know, I started my
23 business and these people came here and start the
24 business here. That's just my experience, you know,
25 all these years.

1 MR. OKIN: Anybody else have any
2 questions for Mr. Bedoya?

3 MR. CARD: I have a question. Can you
4 just clarify for us, you indicated that after you
5 called Prometrics to find out about your testing
6 and you said that your name wasn't on the list?

7 MR. BEDOYA: Still now.

8 MR. CARD: It's still not on the list?

9 MR. BEDOYA: Right.

10 MR. CARD: Okay. What did you do
11 afterwards? What did you -- immediately after that
12 what was your response? Who did you contact?

13 MR. BEDOYA: I start to call here. I
14 start to call here and finally my wife, she call
15 here and she says, oh, something, she was two times
16 to get my documents and she said, oh, now you have
17 to wait until next Monday to call them because we
18 sent, but they told me in January when I got hold
19 of a person here, they say something happen here.
20 They told me something happen here, a mistake.
21 They send the paper to another place. They said
22 wait two or three weeks to call Prometrics or
23 something like that. So, I call the number. Your
24 name do not appear here. Just wait. So, I wait and
25 call here, nobody answer and then back and forth

1 and back and forth and nothing happen until this
2 one came.

3 MR. CARD: Sir, how many times would
4 you say you called Prometrics?

5 MR. BEDOYA: Five times and the last
6 time I called was yesterday.

7 MR. PINE: Yesterday?

8 MR. BEDOYA: Yesterday, my wife called
9 and they also say to my wife, but they told you
10 Monday. I said are you sure? It says Monday call
11 to get an appointment for the license.

12 MR. CARD: Just one more question.
13 When you do a job in New Jersey do you talk with
14 Mr. DeSeco during each and every job at some point
15 in time?

16 MR. BEDOYA: Yes. Sometimes because
17 sometimes they call for something and it's
18 something totally different. Most of the time they
19 use me to perform other people's mistakes. You know
20 what I mean? They say somebody do the job before
21 me and, you know --

22 MR. CARD: So, he dispatches you to
23 the job?

24 MR. BEDOYA: Right.

25 MR. CARD: Then you perform the work

1 and then do you call him after you completed the
2 work to inform him of what you did and what's going
3 on?

4 MR. BEDOYA: Yes. Yes. Yes. I have to
5 cross the river to my house to this place because I
6 have to take care of the attic.

7 MR. CARD: Thank you.

8 MR. BEDOYA: Thank you.

9 MR. RIBLE: Did they ever have you do
10 any installations of equipment or is it --

11 MR. BEDOYA: No, emergency jobs on
12 this side.

13 MR. RIBLE: Commercial or residential?

14 MR. BEDOYA: Residential.

15 MR. DONOFRIO: Is somebody
16 specifically there that only does the commercial
17 work?

18 MR. BEDOYA: There's so many people
19 there. They use I think all the locksmith
20 companies in New Jersey to do the job because
21 Interstate, they have all the advertising,
22 internet, now it's on Google. They advertise.
23 Everybody has to work for them. You know what I
24 mean?

25 MR. OKIN: We will contact you and

1 give you the information of the things you need to
2 do and what else you have to get to get your
3 license in this state.

4 MR. BEDOYA: Yes, sir. Thanks. Thank
5 you very much.

6 (Whereupon, the witness is excused.)
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CERTIFICATE

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4 I, THERESE J. LECWIENKO-HOEY, a Certified
5 Shorthand Reporter and Notary Public of the State
6 of New Jersey, certify that the foregoing is a true
7 and accurate transcript of the proceedings.

8 I further certify that I am neither attorney
9 nor counsel for, nor related to or employed by any
10 of the parties to the action and that I am not a
11 relative or employee of any attorney or counsel
12 employed in this case, nor am I financially
13 interested in the action.

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19
20 THERESE J. LECWIENKO-HOEY
21 CERTIFIED SHORTHAND REPORTER

22 Dated: March 27, 2012

23 License No. XI01417

24 My commission expires:

25 November 6, 2016

EXHIBIT I

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STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF FIRE ALARM, BURGLAR
ALARM, LOCKSMITH ADVISORY COMMITTEE

X----- X

INVESTIGATIVE INQUIRY
IN THE MATTER OF
MICHAEL GONZALEZ

X----- X

124 Halsey Street
Newark, New Jersey 07102

TUESDAY, MARCH 20, 2012

B E F O R E:

- CHARLES OKIN, Committee Chair
- DAVID C. RIBLE, Committee Member
- EDWARD CARD, Committee Member
- ROBERT SHOREMOUNT, Committee Member
- JON D. SPRAGUE, Committee Member
- WILLIAM HARTUNG, Committee Member
- HOWARD PINE, Acting Executive Director

A P P E A R A N C E S:

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1 MR. OKIN: Good afternoon. Have a
2 seat, Michael. Michael, I'm Charlie Okin, chairmen
3 of this committee. You were invited to attend this
4 meeting so we can find out some more information
5 about your relationship with Interstate Locksmith
6 Company. I'll introduce the rest of the committee.
7 Dave.

8 MR. RIBLE: I'm Dave Rible, committee
9 member. I hold a locksmith, a burglar and a fire
10 alarm license.

11 MR. CARD: Ed Card, committee member.

12 MR. SHOREMOUNT: Bob Shoremount. I
13 also hold a locksmith, burglar alarm and fire alarm
14 license.

15 MS. MERCED: Molly Merced, I'm a staff
16 member.

17 MR. OKIN: As I said, I'm Charlie
18 Okin. I have a burglar alarm and fire alarm
19 license.

20 MR. DONOFRIO: Joseph Donofrio, Deputy
21 Attorney General.

22 MR. PINE: Howard Pine, acting
23 executive director.

24 MR. SPRAGUE: Jon Sprague,
25 construction official and committee member.

1 MR. HARTUNG: Bill Hartung, committee
2 member.

3 MR. DONOFRIO: Mr. Gonzalez as the
4 chairmen explained, you're here partly because of
5 your relationship with Interstate Locksmith and we
6 also have information pertaining to your
7 application for licensure as well, so we want to
8 ask you questions about both.

9 MR. GONZALEZ: Sure.

10 MR. DONOFRIO: After we review the
11 matter, after your testimony, the committee will
12 deliberate and make a determination regarding your
13 application for licensure.

14 I'll lead the questioning and other
15 committee members may ask you questions as well. If
16 you don't understand a question, just ask that it
17 be repeated or rephrased.

18 You will be placed under oath. We'll
19 make a transcript of the proceedings. The
20 transcript may be used if there are any further
21 proceedings in this case and you may chose not to
22 answer a question because for any reason it may
23 implicate you in a criminal proceeding. It's not
24 likely that will arise, but there can be situations
25 whereby an answer could potentially pose the

1 possibility of criminal prosecution.

2 So, after today's proceeding the
3 committee may grant your request to process your
4 application for licensure or we may grounds to deny
5 your application, depending on your testimony. If
6 we deny your application you will be given the
7 opportunity to respond to that denial, okay, if you
8 contest that denial.

9 You're here today not represented by
10 legal counsel. Do you want to proceed today
11 without legal counsel?

12 MR. GONZALEZ: Sure. I don't have
13 anything -- I'm really not sure exactly what it is
14 you're trying to get from me. I don't think I did
15 anything wrong. So, I really don't believe I need
16 counsel and really I can't afford counsel anyway.

17 MR. DONOFRIO: I understand. If
18 during the course of this proceeding that you feel
19 better served by having counsel, you can let us
20 know. We'll stop the proceedings and afford you
21 the opportunity to retain counsel.

22 Do you have any other questions as to
23 the nature of the proceedings, why you're here?

24 MR. GONZALEZ: More or less why I'm
25 here --

1 MR. DONOFRIO: We'll get into the crux
2 of it, but can we have Mr. Gonzalez, Sworn.

3
4 M-I-C-H-A-E-L G-O-N-Z-A-L-E-Z: Sworn.

5
6 MR. DONOFRIO: All right. Mr.
7 Gonzalez, can you tell the committee your home
8 address, please.

9 MR. GONZALEZ: 537 South Atlantic
10 Avenue, Aberdeen, New Jersey 07747. It's also on
11 the borderline of Matawan, so sometimes it's
12 Matawan.

13 MR. DONOFRIO: Okay.

14 MR. GONZALEZ: You know, I don't want
15 you to say oh, it's Matawan.

16 MR. DONOFRIO: As I indicated you
17 don't have a license currently with the committee?
18 You don't have a locksmith's license?

19 MR. GONZALEZ: Not through any
20 committee. I have a New York state locksmith
21 license.

22 MR. DONOFRIO: When did you obtain
23 your New York license?

24 MR. GONZALEZ: I would say roughly
25 six, almost eight years ago. I don't remember.

1 MR. DONOFRIO: And that license is
2 currently in good standing?

3 MR. GONZALEZ: Yes, it most certainly
4 is. I have it on me. I always carry it.

5 MR. DONOFRIO: Do you have a license,
6 a locksmith license in any other state or
7 jurisdiction?

8 MR. GONZALEZ: No.

9 MR. DONOFRIO: Can you briefly tell us
10 your overall experience in the locksmith industry,
11 starting with how long you have been practicing?

12 MR. GONZALEZ: At the age of 13 I
13 started working with my father who's a safe
14 technician. He worked for Murray Safe coming up as
15 a teenager. So, in the interim he started working
16 with various companies and eventually he went out
17 on his own by which as I was growing up I also was
18 working with him when I had free time. So, I have
19 many years in safe work and I started getting into
20 the locksmithing when I saw that there was an
21 opportunity to maybe make extra money in New York
22 because I lived in New York State until the age of
23 what, 25, 28 just under 30 and by which I never --
24 continued until later on that I got my locksmith
25 license.

1 MR. DONOFRIO: How many years overall,
2 would say that --

3 MR. GONZALEZ: I have about 30 years
4 in safe work as a safe technician and as a
5 locksmith I have maybe 15 years, you know, off and
6 on until I saw that I was experienced enough to
7 do -- to get a license and then I got the license.

8 MR. DONOFRIO: And you currently have
9 your own locksmith business?

10 MR. GONZALEZ: I would say yes or no
11 with the fact that I don't work as a locksmith. I
12 don't have any business because I work as a
13 construction worker. I'm a union carpenter in New
14 York State or New York City, so I really don't
15 practice. You know, as going through the process of
16 trying to get my locksmith license in the State of
17 New Jersey, he said I needed, you know, a name, a
18 business name. So, you know, I just went to the
19 county clerk, put a name for M & E Locks, you know,
20 Locks and Safes and, you know, being I held a New
21 York City license I figured I could work in New
22 York or New Jersey, but I really haven't been
23 working as a locksmith.

24 MR. DONOFRIO: What's the business
25 address of M & E Locks, is that your home address?

1 MR. GONZALEZ: It's my home address.

2 MR. DONOFRIO: Now, is M & E or even
3 yourself personally, what is your association, if
4 any, with Interstate Locksmith?

5 MR. GONZALEZ: There was a time that
6 there was a shortage of work in New York. There
7 was a recession, so I needed to make money for my
8 family and because I had experience as a safe
9 technician I went through the phonebook and started
10 calling various locksmiths to see if they needed a
11 safe technician and no one called me until
12 Interstate did and they gave me an interview. I
13 told them my experience and I started doing some of
14 their safe work.

15 MR. DONOFRIO: What year did you start
16 that association with Interstate?

17 MR. GONZALEZ: Six years ago, maybe
18 five. I would say four to six years.

19 MR. DONOFRIO: And does that
20 relationship continue even until today?

21 MR. GONZALEZ: They call me every now
22 and then because I haven't been working with them
23 since I stopped working with them totally as of
24 July 21st. I got a job in New York and I've been
25 there working at the Hirsch School on 61st Street

1 and Weston Avenue. So, I have been there as a
2 steward. I'm working as a steward at that
3 location. So, I have no time and I'm too tired to
4 do any extra work, but to get them out of a bind
5 I'll do work. I think I did two jobs for them this
6 year in New York to do a couple of safes. I'm not
7 too sure.

8 MR. DONOFRIO: So, the last time you
9 did locksmith work here in New Jersey was July of
10 last year; is that your testimony?

11 MR. GONZALEZ: Sometime in July.
12 There might have been a period I was off and I
13 might have done some work for them in between. I
14 think I was -- there was a time that there was a
15 stoppage of work and I wasn't doing anything and I
16 did a few jobs for them, some openings, some keys,
17 ,you know, master key -- not master key, but rekeys
18 but not much. I mean I didn't do much.

19 MR. DONOFRIO: Aside from the work
20 that M & E did for Interstate, did M & E do any
21 work in New Jersey?

22 MR. GONZALEZ: M & E has not -- it's
23 just on my truck. As far as business, no. As far
24 as anyone calling me, no one has called me.

25 MR. DONOFRIO: So, your testimony is

1 the only locksmith work you've done in New Jersey
2 is through Interstate?

3 MR. GONZALEZ: Yes, I would have to
4 say they call me to do work, yes.

5 MR. DONOFRIO: Can you describe the
6 relationship with Interstate? What was the payment
7 arrangement? How did they pay you?

8 MR. GONZALEZ: I would do the work.
9 They would give me a percentage of the work done.
10 They paid the taxes.

11 MR. DONOFRIO: What percentage?

12 MR. GONZALEZ: From the time I was
13 working with them I think it was like 50 percent,
14 50-50, whatever parts and materials that I used
15 they would reimburse the parts and then they would
16 send me a check at the end of the week or the
17 following week.

18 MR. DONOFRIO: Did they issue you a
19 1099 at the end of the year as a subcontractor?

20 MR. GONZALEZ: Yes.

21 MR. DONOFRIO: When you went to
22 perform locksmith work in New Jersey for
23 Interstate, did you bring a M & E truck or did you
24 bring an Interstate truck? How did it work?

25 MR. GONZALEZ: The only time I started

1 bringing M & E is when I was going through the
2 process of getting my license and I had the van
3 from March of last year, end of March when I bought
4 my van and I put the letters on it almost at the
5 end of March and then those few months until July.
6 I mean that's the only time I used the van, but as
7 far as going to each location was in my vehicle.

8 MR. DONOFRIO: Is there a copy of an
9 agreement between yourself and Interstate
10 concerning your relationship?

11 MR. GONZALEZ: As?

12 MR. DONOFRIO: As a subcontractor.

13 MR. GONZALEZ: As a subcontractor, I
14 think I do have -- but, you know, saying that I,
15 you know -- they're asking, make sure I have --
16 that I'm licensed and, you know, that I work for
17 them and keep a -- you know, how can you say --
18 make sure you don't steal the customers.

19 MR. DONOFRIO: A noncompete?

20 MR. CARD: Nondisclosure?

21 MR. GONZALEZ: Yeah, I mean as far as
22 that I might have, you know, some things like they
23 would like me to do a job a certain way,
24 regulations to follow if I do certain jobs, but --

25 MR. DONOFRIO: How about in terms of

1 the percentage they would pay you, is there
2 anything in writing that they would pay you
3 50 percent?

4 MR. GONZALEZ: No.

5 MR. DONOFRIO: It was just a verbal
6 agreement?

7 MR. GONZALEZ: I mean verbal. When I
8 first started it was 40-60 and then after, you
9 know, awhile I didn't work for them for awhile.
10 They called me and said if I wanted to continue to
11 do the work and that was before, you know, they had
12 this burst of we had to get licensed, I guess, from
13 the State of New Jersey where they called and said
14 we all have to get licensed and that's when the
15 paperwork and process started.

16 I tried -- you know, I got the
17 liability insurance, the bond that I needed to
18 have, but the classes were just -- when I got the
19 classes it was just a sheet who to call. The first
20 one I did call. I went on line and I got a nursing
21 college. She said, I'm sorry, we can help you with
22 that. This is for nursing. You know, then I looked
23 at it. I got lost. I went back to it and every
24 time I would go back to it and every time I would
25 go back to it, either I got called to go to New

1 York to do some carpentry.

2 So, it came to a point where it was
3 just -- I don't know. I was just lazy to go deep
4 into it and to go through each and every one. You
5 know, maybe I should have called. I know I had
6 Howard -- Mr. Pine's number. He told me if I had
7 any problems to give him a call, but it was -- like
8 I said, I would work with the union, you know, a
9 couple of weeks and then I would come back and then
10 they might call me to do a car opening or, you
11 know, to do something residential and I would do
12 that or my wife or the kids and, you know, it just
13 came to an point that I really didn't follow
14 through until I received a letter saying that -- I
15 think it was in -- I know it was at the end of the
16 summer saying that you guys were refusing my --

17 MR. DONOFRIO: Because of the course
18 work.

19 MR. GONZALEZ: Because of the course
20 work.

21 MR. DONOFRIO: Is it still your
22 intention to proceed with the license?

23 MR. GONZALEZ: I would love to have my
24 New Jersey state license. I think that's something
25 great to have. I'm wondering if I still take

1 classes with New York with the carpenters to
2 maintain certain certification. When you're a
3 certified steward, you have to maintain a certain
4 amount of certifications in order to be a steward.
5 So, I'm constantly going to school, but that's
6 after work. So, for me -- you know, for me to take
7 a full day and lose work like today when I left I
8 was asking for a later part of the meeting so I can
9 work because if you don't work over there you don't
10 get paid.

11 The thing is if I had, you know, a
12 chance to take a course on Saturday or even if I
13 had to take one day off, I would do so just to get
14 the license and then maintain --

15 MR. DONOFRIO: There are specific
16 courses that are required as part of your
17 application.

18 MR. GONZALEZ: Right. It's just those
19 specific classes. You know, not that I want to be
20 held by my hand, but if I had some more help how to
21 get those classes I would definitely, you know, go
22 ahead and take those classes.

23 I'm not computer savvy like everybody
24 has a computer over there. I would be lost. I
25 would be looking at you with a blank look. I just

1 don't know have that. I guess I'm computer
2 illiterate. So, you know, I don't know how to go
3 ahead and find certain things or go to certain
4 sites to find those specific classes because, you
5 know, looking at list, I'm looking and, okay, where
6 do I go from here once I go to this class.

7 MR. DONOFRIO: Mr. Gonzalez, one final
8 question from me. You only did work for
9 Interstate? Did you do any work for Sage business
10 Enterprises or for 888 USA Locks? Those are two
11 companies associated with Mr. DeSeco.

12 MR. GONZALEZ: All the work that I did
13 was from Interstate.

14 MR. DONOFRIO: Just Interstate?

15 MR. GONZALEZ: But, Mr. DeSeco if I
16 needed something or, you know, needed some
17 information I called him because he's the boss and,
18 you know, I would speak to him. If I needed
19 anything or I couldn't get anything myself from
20 Accredited, he would get it from one of the other
21 places where he get his materials. I think it's in
22 Pennsylvania somewhere. I'm not sure where he gets
23 it.

24 MR. DONOFRIO: So, when you did a job,
25 you would give the consumer an invoice that would

1 say Interstate on the invoice?

2 MR. GONZALEZ: Interstate, yes.

3 MR. DONOFRIO: That's all I have.

4 MR. OKIN: Anybody else have any
5 questions? Again thank you for coming. Do you
6 have any questions of us before you leave?

7 MR. GONZALEZ: I'm hoping that, you
8 know, I can still get that and be able to apply for
9 the locksmith, for the New Jersey State locksmith
10 license, you know, if I can.

11 MR. PINE: I'll help you out with the
12 code courses.

13 MR. GONZALEZ: Right. Even if I were
14 to get a number of a school near me or wherever so
15 I can go to take them I would appreciate that.

16 MR. PINE: There's a list where you
17 can go. We're not going to recommend one over the
18 other.

19 MR. GONZALEZ: If I could just get
20 that number. Every number I got -- I called three
21 different places and they're all nursing schools.

22 MR. PINE: It might have been the
23 Board of Nursing website.

24 MR. GONZALEZ: I don't know how many
25 sheets it was on, but, you know, the first page

1 first I called, you know, whatever it had and
2 underlined the numbers of the classes that I needed
3 in the school so I can take it all at once. I
4 called and they told me this is nursing and then I
5 had to wait for them to call me back.

6 MR. PINE: By the end of this week
7 I'll get you a list of the providers of the
8 courses.

9 MR. GONZALEZ: That would be awesome.

10 MR. DONOFRIO: Mr. Gonzalez, be aware
11 that going forward you can't be doing locksmith
12 work in New Jersey without a license.

13 MR. GONZALEZ: No.

14 MR. DONOFRIO: Even for Interstate as
15 a subcontractor, you can't be doing it. Just
16 understand that.

17 MR. GONZALEZ: The only time I've
18 been doing something like that is when I worked for
19 Creative Installation. We worked in, it was Saks
20 Fifth Avenue. I want to say it was north Jersey.
21 We were putting up some doors and, you know, where
22 does that -- where does that line cross,
23 construction work and similar to locks that are
24 related to the doors?

25 MR. DONOFRIO: To the extent that

1 construction company would have been doing
2 locksmith work would have to be through a licensee.

3 MR. RIBLE: If it's a prefabricated
4 door --

5 MR. DONOFRIO: That's a commercial
6 site, not residential.

7 MR. GONZALEZ: They put on door
8 closures. They put on fire -- you know, panic
9 devices because they were egress doors, where does
10 that -- you know, how do I tell my boss, I can't do
11 this, you know, in the State of New Jersey?

12 MR. DONOFRIO: You can always tell
13 your boss that you can write to this committee for
14 advice as to whether or not you're doing locksmith
15 work and we can tell him.

16 MR. GONZALEZ: There was the question
17 I always had.

18 MR. DONOFRIO: I don't want to give
19 you a definitive answer here today. I mean if your
20 employer wants to write in and ask whether or not a
21 licensee can be doing specific work he can do that.

22 MR. GONZALEZ: Okay.

23 MR. DONOFRIO: All right.

24 MR. GONZALEZ: That's good.

25 MR. OKIN: Again, thank you and the

1 committee will be contacting you.

2 MR. GONZALEZ: Thank you. If I ever
3 need to call somebody from the committee do I have
4 the number?

5 MR. PINE: You can call me.

6 MR. GONZALEZ: I wish I was dressed a
7 little better. I just came from work. Have a great
8 day.

9 MR. OKIN: We understand.

10 (Whereupon, the witness is excused.)

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I, THERESE J. LECWIENKO-HOEY, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, certify that the foregoing is a true and accurate transcript.

I further certify that I am neither attorney nor counsel for, nor related to or employed by any of the parties to the action and that I am not a relative or employee of any attorney or counsel employed in this case, nor am I financially interested in the action.


THERESE J. LECWIENKO-HOEY
CERTIFIED SHORTHAND REPORTER

Dated: March 30, 2012
License No. XI01417
My commission expires:
November 6, 2016

EXHIBIT J

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STATE OF NEW JERSEY
DIVISION OF CONSUMER AFFAIRS
STATE BOARD OF FIRE ALARM, BURGLAR
ALARM, LOCKSMITH ADVISORY COMMITTEE

X----- X

INVESTIGATIVE INQUIRY
IN THE MATTER OF
HENRY MORFA

X----- X

124 Halsey Street
Newark, New Jersey 07102

TUESDAY, MARCH 20, 2012

B E F O R E:

- CHARLES OKIN, Committee Chair
- DAVID C. RIBLE, Committee Member
- EDWARD CARD, Committee Member
- ROBERT SHOREMOUNT, Committee Member
- JON D. SPRAGUE, Committee Member
- WILLIAM HARTUNG, Committee Member
- HOWARD PINE, Acting Executive Director

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1 MR. OKIN: I'm Charlie Okin. I'm
2 chairmen of the committee and you were asked to
3 come here regarding your association with
4 Interstate Locksmith, Incorporated.

5 We're going to go around the table
6 and introduce the members of the committee. Dave.

7 MR. RIBLE: David Rible, committee
8 member and I hold a burglar alarm, fire alarm and
9 locksmith license.

10 MR. CARD: Ed Card, committee member.

11 MR. SHOREMOUNT: Bob Shoremount, I'm a
12 member of the committee; fire alarm, locksmith and
13 burglar alarm license.

14 MS. MERCED: Molly Merced, part of the
15 staff.

16 MR. OKIN: Like I said, I'm Charlie
17 Okin. I have a burglar alarm and fire alarm
18 license.

19 MR. DONOFRIO: I'm Joseph Donofrio,
20 Deputy Attorney General.

21 MR. PINE: Howard Pine, acting
22 executive director.

23 MR. SPRAGUE: Jon Sprague, committee
24 member and construction official.

25 MR. HARTUNG: Bill Hartung, committee

1 member.

2 MR. DONOFRIO: Mr. Morfa, I'm going to
3 let you know how we're going to proceed today. If
4 you have any questions let us know and we'll
5 address those questions. Mr. Morfa the committee
6 is in receipt of your application to obtain a
7 locksmith license in New Jersey. The committee is
8 also in receipt of information pertaining to your
9 association with Sage Business Enterprises and
10 Interstate Locksmith. As a result, the committee
11 has requested this inquiry pursuant to New Jersey
12 statute 45:1-18 in order to obtain some background
13 information about you and also to establish the
14 facts surrounding your association with Sage and
15 Interstate.

16 After the committee's review of this
17 matter, the committee will deliberate and make a
18 determination regarding your application for
19 licensure.

20 I'll lead the questioning. The
21 committee members may ask you questions as well. If
22 you do not understand any question, just please ask
23 that the question be repeated or rephrased for you.

24 You will be placed under oath and a
25 transcript will be made of this inquiry. That

1 transcript may be used if there are any subsequent
2 proceedings in this matter and you may chose not to
3 answer a question if you feel that answer would
4 implicate you in criminal proceedings.

5 After this proceeding the committee
6 may grant your request to process your application
7 or it may find grounds to deny your application.
8 If the committee denies your application for
9 licensure, you will be given a full opportunity to
10 contest that decision.

11 Now, you're here today not
12 represented by counsel. Do you want to proceed
13 today without legal counsel?

14 MR. MORFA: What is that, legal --

15 MR. DONOFRIO: An attorney. A lawyer.

16 MR. MORFA: A lawyer? Oh, you have a
17 lawyer here?

18 MR. DONOFRIO: It's up to you whether
19 you want to proceed with an attorney or not have an
20 attorney.

21 MR. MORFA: Yes.

22 MR. DONOFRIO: You want to proceed
23 today?

24 MR. MORFA: Yeah.

25 MR. DONOFRIO: Okay. Do you have any

1 questions about why you're here?

2 MR. MORFA: Yes. You know, like I
3 submit the application. The company, Interstate
4 Locksmith, they send the application and I got a
5 copy of that, you know, application.

6 MR. DONOFRIO: We'll discuss that.

7 MR. MORFA: And it's just been taking
8 a long, long process for me to get it.

9 MR. DONOFRIO: We want to discuss that
10 process with you and see where we're at currently.

11 MR. MORFA: And I was told to wait
12 until the next step and I've been waiting and
13 waiting and I haven't get (sic) it.

14 MR. DONOFRIO: Let me have you sworn
15 in and we'll get that information from you as well
16 as any other information the committee is seeking.
17 Can you swear in Mr. Morfa, please.

18
19 H-E-N-R-Y M-O-R-F-A, Sworn.

20 MR. DONOFRIO: All right. First, Mr.
21 Morfa, can you give us your home address, please.

22 MR. MORFA: Yes. 170 Burlington
23 Avenue in Paterson, New Jersey.

24 MR. DONOFRIO: And as indicated in the
25 opening, you're an applicant for locksmith

1 licensure --

2 MR. MORFA: Yes, sir.

3 MR. DONOFRIO: -- through this
4 committee; is that correct?

5 MR. MORFA: Yes.

6 MR. DONOFRIO: When did you submit
7 your application? Do you recall?

8 MR. MORFA: Can I see? I got it right
9 here (indicating).

10 MR. DONOFRIO: Sure. You can refer to
11 it.

12 MR. MORFA: I think it was
13 September 8th, 2010.

14 MR. DONOFRIO: Okay. Did you ever
15 receive any correspondence from the committee after
16 you submitted your application for licensure?

17 MR. MORFA: The only thing I received
18 is something from Paterson City Hall and then I
19 call the company and they just told me to wait
20 until I got all the papers and we've been waiting
21 for the papers.

22 MR. DONOFRIO: Okay. After you
23 submitted your application in 2010, you never
24 received anything from this committee?

25 MR. MORFA: No. No, sir. No.

1 MR. DONOFRIO: Did you make any phone
2 calls or any other inquiries concerning the status
3 of your application?

4 MR. MORFA: No, I call into my
5 company. They were going to do it for me.

6 MR. DONOFRIO: What company?

7 MR. MORFA: Interstate Locksmith.

8 MR. DONOFRIO: Interstate.

9 MR. MORFA: yes. They just told me to
10 wait.

11 MR. DONOFRIO: You never called the
12 committee directly?

13 MR. MORFA: No. Like I said, they
14 told me to just wait and we'll let you know the
15 other steps.

16 MR. DONOFRIO: Who were you talking to
17 at Interstate?

18 MR. MORFA: Steve, he's one of the
19 bosses and another guy named Joe, he was the one
20 that did all the paperwork for me and also I was
21 told \$350 to send the application and I called into
22 them and they were going to send it.

23 MR. DONOFRIO: I'm not clear. You
24 were told to submit \$350?

25 MR. MORFA: Yes, they would deduct it

1 from my checks, two checks \$350 to send the
2 application.

3 MR. DONOFRIO: Okay. Did you also
4 provide additional money --

5 MR. MORFA: No, that was the only --

6 MR. DONOFRIO: Let me finish the
7 question. Did you provide additional money to the
8 committee as part of the application?

9 MR. MORFA: What is the committee?

10 MR. DONOFRIO: This body.

11 MR. MORFA: Like I said to you, you
12 know, they were going to do everything for me.
13 They just told me to wait until the next step.

14 MR. PINE: Do you have a copy of the
15 check?

16 MR. DONOFRIO: The dollar amount to
17 process licensure is \$150. You indicated that you
18 gave Interstate \$350?

19 MR. MORFA: It was something like
20 that, you know. I don't remember.

21 MR. DONOFRIO: What was the other \$200
22 for?

23 MR. MORFA: What?

24 MR. DONOFRIO: Was the other \$200 for?

25 MR. MORFA: Like I said, sir, I don't

1 have too much experience on this, you know, like
2 the process and all these things. They just let me
3 fill out the application and, you know, they just
4 told me wait until you get called. So, we start
5 working on the papers. So, they gave me a phone
6 number that you can contract from the big boss and
7 he can give you all the information.

8 MR. DONOFRIO: Who's the big boss?

9 MR. MORFA: It's Mike DeSeco and I got
10 his phone number.

11 MR. DONOFRIO: Okay. We have that
12 information. Thank you.

13 MR. MORFA: If anything you can call
14 him, you know.

15 MR. DONOFRIO: Mr. Morfa, how are you
16 working now? How are you making a living?

17 MR. MORFA: To tell you the truth I
18 don't even know how I'm going to pay my mortgage.
19 This is going down. You know, I'm trying to
20 sometimes go to places to clean cars and do things
21 like that. There's no money in this anymore.

22 MR. DONOFRIO: When you say in this,
23 in locksmith?

24 MR. MORFA: Yes, for me personally
25 there's no money in this. No more like before. I

1 can't make my living that way.

2 MR. DONOFRIO: Have you been
3 performing locksmithing services here in New
4 Jersey?

5 MR. MORFA: Yes, but I'm about to
6 starve because I'm not making no money no more.

7 MR. DONOFRIO: Okay. You were doing
8 that through Interstate?

9 MR. MORFA: Yes.

10 MR. DONOFRIO: Tell us about that. How
11 does that work? Does interstate contact you to do
12 a job?

13 MR. MORFA: Yes, like I just do
14 residential. I don't do like commercial. I do
15 lockouts. I do like three padded locks. It
16 depends on the lock, something simple and I change
17 the combination for locks and make keys and that's
18 it.

19 MR. DONOFRIO: When was the last time
20 you did a job for Interstate here in New Jersey?

21 MR. MORFA: Like three days ago.

22 MR. DONOFRIO: Tell us about that.
23 What kind of work did you do?

24 MR. MORFA: On that job?

25 MR. DONOFRIO: Yes.

1 MR. MORFA: I change a combination on
2 a lock.

3 MR. DONOFRIO: On a residence?

4 MR. MORFA: Yes. I don't do
5 commercial.

6 MR. DONOFRIO: Do you have your own
7 locksmith company?

8 MR. MORFA: No. No, sir. They call me
9 and tell me there's a job in this place and I just
10 go and do it. You know, they advertise and have
11 advertisement on the internet and people call them
12 and, you know, it's a very old company.

13 MR. DONOFRIO: Who do you usually
14 speak to? Who calls you, Mr. DeSeco?

15 MR. MORFA: Yeah, at this point Steve
16 or Joe.

17 MR. DONOFRIO: Do you know their last
18 name?

19 MR. MORFA: No, I don't know their
20 last names.

21 MR. DONOFRIO: And how does Interstate
22 pay you for what you do for them?

23 MR. MORFA: I use my own
24 transportation. I use my own gas and all that and
25 they pay me a check, you know. They pay me

1 according to things like 40 percent of the amount.

2 MR. DONOFRIO: And do they issue you a
3 1099?

4 MR. MORFA: Yes. At the end of the
5 year I got like my taxes. Before last year I just
6 make \$10,000 in the whole year and last year I make
7 it was like 55 or 59 and I got it right here
8 (indicating).

9 MR. DONOFRIO: So, last year your
10 income from the work that you did for Interstate
11 was about \$10,000?

12 MR. MORFA: Before last year I make
13 \$10,000, that's why I tell you, you know.

14 MR. DONOFRIO: Last year you said it
15 was 5,000?

16 MR. MORFA: No. No. Last year was 59,
17 something like that 48, but then from there you
18 have to deduct the gas, the vehicle repairs. I got
19 it all here, the taxes and things and all that.

20 MR. DONOFRIO: Okay. When you do work
21 in New Jersey, locksmith work in New Jersey, do you
22 issue them an invoice with Interstate on it or is
23 it your own invoice? How does it work?

24 MR. MORFA: No. What do you say, sir?

25 MR. DONOFRIO: When a customer has to

1 sign off on the bill --

2 MR. MORFA: It says Interstate,
3 Interstate Locksmith, yes. Yes. Everything is
4 through them, you know. They pay me a check and I
5 send it to them. They pay credit card, I give them
6 the credit card number and they do everything on
7 the phone.

8 MR. DONOFRIO: So, you do no
9 locksmith work outside of the work you do for
10 Interstate; is that correct?

11 MR. MORFA: Yeah. That's it, you
12 know.

13 MR. DONOFRIO: Do you do any locksmith
14 work in any other state?

15 MR. MORFA: No sir.

16 MR. DONOFRIO: Just New Jersey. I
17 don't have anything else. Does anybody have any
18 questions?

19 MR. CARD: When you get a check from
20 Interstate, who do they make it out to?

21 MR. MORFA: To my name.

22 MR. CARD: To your name. How did
23 Interstate find you or you find Interstate?

24 MR. MORFA: You know, like from my
25 house or anywhere I guess they call me, Henry,

1 there's a job.

2 MR. OKIN: How did -- when did you
3 start working for them?

4 MR. MORFA: When I start working for
5 them like around eight, seven years, something like
6 that.

7 MR. PINE: How did they find you?

8 MR. MORFA: No, my brother, he got his
9 license and all that, my brother, and he just --
10 his business went down and he's not even working,
11 you know, right now. So, my brother was the one
12 that I used to drive with him. I didn't have no
13 job, so I used to go with him and he teach me all
14 the trades, you know, and stuff and I thought I
15 could make a living and support my kids.

16 MR. DONOFRIO: How did you first come
17 in contact with Interstate? Did you answer an ad
18 in the paper or --

19 MR. MORFA: No, my brother was the one
20 that started with them.

21 MR. DONOFRIO: He put you in touch
22 with Interstate?

23 MR. MORFA: Yes. Yes.

24 MR. OKIN: Your brother works for
25 Interstate?

1 MR. MORFA: Yes, and he had his own
2 company. He got -- like I said. He got his
3 license, but he sold everything his equipment and
4 everything.

5 MR. DONOFRIO: Does Mr. DeSeco
6 supervise the work that you do?

7 MR. MORFA: I don't know him
8 personally. Like I don't go to the office, you
9 know, there in Hamilton, New Jersey. You know, I
10 just went time to apply for the job.

11 MR. DONOFRIO: Had you ever met him,
12 Mr. DeSeco?

13 MR. MORFA: No. No. No.

14 MR. DONOFRIO: You never met Mr.
15 DeSeco?

16 MR. MORFA: No, I met Joe and Steve.

17 MR. RIBLE: Do they ever have you
18 install hardware or anything like that, like panic
19 bars or door closures?

20 MR. MORFA: No. No. I don't do those
21 things. No, sir, I don't know commercial. I do
22 residential jobs.

23 MR. RIBLE: Who does the commercial
24 jobs?

25 MR. MORFA: They have guys to do all

1 that.

2 MR. SHOREMOUNT: I have a question.
3 Do you have a copy of your application that you
4 sent in?

5 MR. MORFA: Yes, I have it here.

6 MR. SHOREMOUNT: On the front page of
7 that application up on the top, does it say
8 instructions to applicant?

9 MR. MORFA: Do you want to see it
10 or --

11 MR. SHOREMOUNT: No. Does it say
12 instructions to applicant near the top?

13 MR. MORFA: Near the top it says rules
14 and designation of application for business license
15 may be downloaded from the following websites.
16 That's what it says at the top, instructions for
17 application for business license.

18 MR. SHOREMOUNT: A business license?

19 MR. MORFA: Yes.

20 MR. SHOREMOUNT: Okay. Thank you.

21 MR. MORFA: You're welcome. You know,
22 according to the company all the things should be
23 in the process, so I've been waiting and waiting.

24 MR. DONOFRIO: Are you interested in
25 obtaining your license?

1 MR. MORFA: To tell you the truth, I
2 don't know if the business is going to go down. I
3 don't even know if the company will tell me if
4 they're going to close or what. If I can have it,
5 it would be good in case the economy goes up in the
6 future, you know.

7 MR. DONOFRIO: When you applied, had
8 you taken the required courses? Did you do the
9 hours in the various subjects?

10 MR. MORFA: Huh?

11 MR. DONOFRIO: Did you take the
12 various courses that you needed in order to qualify
13 for the examination?

14 MR. MORFA: I mean like I said to you,
15 my brother, he's a professional locksmith. You
16 know, I learned through him. Like he do cars, but I
17 don't do cars.

18 MR. RIBLE: Everything you learned was
19 hands-on, no formal classes?

20 MR. MORFA: I mean he got books that I
21 was reading, you know, and all that, you know.

22 MR. OKIN: Anybody have any questions?
23 Do you have any other questions for the committee?

24 MR. MORFA: No, like I said to you I
25 would love to have the license if I can. That

1 would be good, you know, something very helpful.
2 Right now the company -- you know, like I said to
3 you, people are not buying houses. Before they
4 used to buy houses. We used to make a good living,
5 but now I'm going to try to find something else to
6 do, you know, maybe drive trucks. There's no money
7 in locksmith. I got all my stuff from, I don't know
8 if you heard of Cleary Locksmith in Secaucus. I
9 got a lot of friends over there and they say
10 they're not selling like before. Everything is
11 going down, you know, but it's something I would
12 love to have it.

13 MR. OKIN: Well, we'll be in touch
14 with you and let you know what else you have to do
15 in the process to get your license.

16 MR. MORFA: I would love to have it,
17 yes.

18 MR. OKIN: Well, thank you very much
19 for coming.

20 MR. MORFA: Thank you. Thank you very
21 much.

22 (Whereupon, the witness is excused.)

23

24

25

CERTIFICATE

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I, THERESE J. LECWIENKO-HOEY, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, certify that the foregoing is a true and accurate transcript of the proceedings.

I further certify that I am neither attorney nor counsel for, nor related to or employed by any of the parties to the action and that I am not a relative or employee of any attorney or counsel employed in this case, nor am I financially interested in the action.


THERESE J. LECWIENKO-HOEY
CERTIFIED SHORTHAND REPORTER

Dated: March 30, 2012
License No. XI01417
My commission expires:
November 6, 2016