

**Businesses, occupations and professions licensed or regulated by Consumer Affairs:**

- |   |                                |
|---|--------------------------------|
| Accountants                                   | Land Surveyors                 |
| Acupuncturists                                | Locksmiths                     |
| Alcohol & Drug Counselors                     | Manicurists                    |
| Architects                                    | Marriage & Family Therapists   |
| Art Therapists                                | Massage Therapists             |
| Athletic Trainers                             | Midwives                       |
| Audiologists                                  | Movers & Warehousemen          |
| Barbers                                       | Nurses                         |
| Beauticians                                   | Occupational Therapists        |
| Bio-analytic Lab Directors                    | Opticians                      |
| Brokerage Firms                               | Optometrists                   |
| Burglar Alarm Installers                      | Orthotists                     |
| Cemetery Salespersons                         | Perfusionists                  |
| Charities                                     | Personnel Service Agencies     |
| Chiropractors                                 | Pharmacies                     |
| Dentists                                      | Pharmacists                    |
| Dental Assistants                             | Physical Therapists            |
| Dental Hygienists                             | Physician Assistants           |
| Electricians                                  | Physicians                     |
| Electrologists                                | Plumbers                       |
| Elevator, Escalator & Moving-Walkway Services | Podiatrists                    |
| Employment Agencies                           | Polysomnographers              |
| Engineers (P.E.)                              | Professional Counselors        |
| Fire Alarm Installers                         | Professional Planners          |
| Fund-raisers                                  | Prosthetists                   |
| Funeral Directors                             | Psychoanalysts                 |
| Funeral Homes                                 | Psychologists                  |
| Genetic Counselors                            | Real Estate Appraisers         |
| Health Care Services                          | Respiratory Care Practitioners |
| Health Clubs                                  | Court Reporters                |
| Hearing Aid Dispensers                        | Social Workers                 |
| Heating/Air Conditioning Contractors          | Speech-Language Pathologists   |
| Home Improvement Contractors                  | Stockbrokers                   |
| Home Inspectors                               | Telemarketers                  |
| Homemaker-Home Health Aides (Certified)       | Ticket Agents                  |
| Interior Designers                            | Veterinarians                  |
| Investment Advisers                           |                                |
| Landscape Architects                          |                                |

**Division of Consumer Affairs**

**BE AN INFORMED CONSUMER GUARD AGAINST FRAUD**

**We Can Help!**



**800-242-5846**



12/04/19

[www.NJConsumerAffairs.gov](http://www.NJConsumerAffairs.gov)

**What is the Division of Consumer Affairs?**

The Division of Consumer Affairs, part of the *Office of the Attorney General*, is the consumer protection agency for the people of the state of New Jersey.

**How do we help CONSUMERS?**

The Division provides education and assistance to consumers who have been defrauded in the marketplace, investigates consumers' complaints and enforces the Consumer Fraud Act. The Division also protects the health, safety and welfare of the public by licensing and regulating many types of businesses and more than half a million people in over 100 professions and occupations.

**When should you contact us?**

Contact us when you think you have been victimized by a store, company or business, or when you have a complaint about the performance of any of the individuals we license or regulate. You will find a listing of the businesses, occupations and professions that we regulate on this brochure.

**Visit: NJConsumerAffairs.gov if you need to ...**

- File a complaint against a business or individual.
- Verify if a professional is licensed and in good standing.
- Check whether a stockbroker, investment advisor or the firm they work for is registered.
- Ensure that the home improvement contractor you are planning to hire is registered.
- Confirm that a charity or fund-raiser is registered and in good standing.
- Conduct a raffle or run a bingo game.
- Check the disciplinary background of a business, charity or licensed professional.
- Learn how to protect yourself against fraud.

**Or call us at: 1-800-242-5846 for more information.**



[www.NJConsumerAffairs.gov](http://www.NJConsumerAffairs.gov)

[www.NJConsumerAffairs.gov](http://www.NJConsumerAffairs.gov)

## How to file a complaint if you think you have been a victim of fraud.

Before filing a complaint, give the business or licensed professional an opportunity to resolve the problem directly. If you still are not satisfied with the outcome:

File a complaint online at:  
[NJConsumerAffairs.gov](http://NJConsumerAffairs.gov)

or call: **Consumer Service Center**  
800-242-5846 (toll free in N.J.)  
973-504-6200

or write: **Division of Consumer Affairs**  
**Consumer Service Center**  
P. O. Box 45025  
Newark, NJ 07101

or visit: **Division of Consumer Affairs**  
124 Halsey Street  
Newark, NJ 07101

### Consumer Resources:

**Outreach/Anti-Fraud Program**-973-504-6317/6348  
(Consumer education, request a free speaker)

**High School Consumer Bowl**-973-504-6441/6348  
[NJConsumerAffairs.gov/bowl/Pages/default.aspx](http://NJConsumerAffairs.gov/bowl/Pages/default.aspx)

The New Jersey High School Consumer Bowl is a fun and exciting educational competition for high school students from all over the State. It was established in 1997 to inform young adults about important consumer issues and is sanctioned under N.J. Department of Education guidelines. Schools can compete free of charge and study materials are provided. All participants receive certificates and t-shirts. Trophies and/or medals are awarded at the County, Regional and State levels. The overall goal is to help prepare students for a lifetime role as knowledgeable consumers.

## Did you know that ...

- The Division's **Office of Consumer Protection** is the unit that enforces the *Consumer Fraud Act* and its regulations.
- You can check the license, disciplinary history, and/or status of approximately 100 professions and occupations including physicians, pharmacists, electricians, plumbers, beauticians and home improvement contractors.
- The Division of Consumer Affairs has developed **Project Medicine Drop** in an effort to halt the abuse and diversion of prescription drugs. It allows consumers to dispose of unused and expired medications anonymously, 365 days a year, at "prescription drug drop boxes" located within participating police departments in all 21 counties.
- On the Division's **Prescription Drug Price Registry** you can check and compare prices of the most widely prescribed drugs offered by pharmacies in your area. Just go to [njdrugprices.nj.gov](http://njdrugprices.nj.gov) to take advantage of the opportunity to compare prices.
- The **New Jersey Office of Weights and Measures** is responsible for ensuring that all commercial and law enforcement weighing and measuring devices are tested and inspected for accuracy, and meet Federal guidelines for specifications and tolerances.



## Some Units within the Division

**Alternative Dispute Resolution (ADR)**  
(A program using mediation and arbitration to resolve problems without use of the court system)  
[NJConsumerAffairs.gov/ocp/Pages/adr.aspx](http://NJConsumerAffairs.gov/ocp/Pages/adr.aspx)

**Bureau of Securities**-866-446-8378  
(Regulates/licenses stockbrokers, investment advisers, securities and mutual funds)  
[NJConsumerAffairs.gov/bos/](http://NJConsumerAffairs.gov/bos/)

**Charities Hotline**-973-504-6215  
(Regulates fund-raising activities and organizations)  
[NJConsumerAffairs.gov/charities/Pages/default.aspx](http://NJConsumerAffairs.gov/charities/Pages/default.aspx)

**"Do Not Call" Information**  
[nj.gov/donotcall/](http://nj.gov/donotcall/) (info., file a complaint)  
888-382-1222 (FTC—to register)

**Home Improvement (Registration)**-888-656-6225

**Certified Homemaker-Home Health Aides**  
973-504-6430

**Halal Food Enforcement**-973-504-6200

**Kosher Food Enforcement**-973-504-6200

**Legalized Games of Chance Control Commission**-973-273-8000  
(Regulates/licenses bingo, raffles & amusement games)

**N.J. Lemon Law Unit**-973-504-6200  
(autos, motorcycles, motorized wheelchairs & scooters)  
[NJConsumerAffairs.gov/llu/Pages/default.aspx](http://NJConsumerAffairs.gov/llu/Pages/default.aspx)

**Office of Weights & Measures**-732-815-4840  
(Regulates items sold by weight, volume, length, count or measure)

**Cyber Fraud**-(Internet Fraud, Foreign Lottery Scams)  
[NJConsumerAffairs.gov/ocp/Pages/cyberfraud.aspx](http://NJConsumerAffairs.gov/ocp/Pages/cyberfraud.aspx)

**Toll Free in N.J. 800-242-5846**

**Professional and Occupational Boards and Committees**  
(Boards and Committees within the Division license and supervise more than 100 professions and occupations)  
[NJConsumerAffairs.gov](http://NJConsumerAffairs.gov)

**Physician Health Care Profile**-888-654-2712  
(Background check of physicians, podiatrists & optometrists)  
[njdoctorlist.com](http://njdoctorlist.com)

**Regulated Business**-973-504-6370  
(Over 45,000 businesses are registered with the Division)  
[NJConsumerAffairs.gov/regulated/Pages/default.aspx](http://NJConsumerAffairs.gov/regulated/Pages/default.aspx)

## Division of Consumer Affairs locations

**Division of Consumer Affairs**  
124 Halsey Street  
Newark, NJ 07101  
973-504-6200

**Bureau of Securities, 6<sup>th</sup> Floor**  
153 Halsey Street  
Newark, NJ 07101  
973-504-3600—B.O.S.

**State Board of Medical Examiners**  
140 East Front Street  
Trenton, NJ 08624-0183  
609-826-7100

**N.J. Office of Weights & Measures**  
1261 Route 1&9 South  
Avenel, NJ 07001  
732-815-4840

**Office of Consumer Protection**  
(Enforcement, Legalized Games)  
2201 Route 38 West  
Cherry Hill, NJ 08002  
856-482-4380

**Consumer Affairs Local Assistance (CALA)**- County and municipal offices in liaison with the Division of Consumer Affairs.

The New Jersey Division of Consumer Affairs works in conjunction with Consumer Affairs Local Assistance offices (CALA) to inform consumers of their rights and provide assistance when needed. Under the authorization of the Office of the Attorney General, the New Jersey Division of Consumer Affairs and Consumer Affairs Local Assistance offices work together to educate consumers, investigate consumer complaints, mediate consumer disputes and prosecute violations of the New Jersey Consumer Fraud Act.

**Toll Free in N.J. 800-242-5846**

[www.NJConsumerAffairs.gov](http://www.NJConsumerAffairs.gov)