

THE NEW JERSEY STATE BOARD OF MORTUARY SCIENCE
124 HALSEY STREET, NEWARK NJ, 07101
HUDSON ROOM, 6th FLOOR
9:30 A.M., TUESDAY, AUGUST 4, 2015
<http://www.njconsumeraffaris.gov>

OPEN SESSION MEETING MINUTES

ATTENDANCE

James J. Marrocco, President
Charles F. Bechtold
Thomas E. Day
Garrett C. Jones
Curtis S. Macysyn (Public Member)(arrived at 9:55 A.M.)
Anthony J. Papavero Jr.
John Radzieta Sr.
Lloyd Wimberg

ABSENT

Thomas M. Keiser, Jr., Secretary
Bayode Olabisi (Public Member)

ALSO ATTENDING

Khaled Madin, Executive Director
Jodi Krugman, Deputy Attorney General
Sabrina Dwight, Administrative Assistant
Cynthia Khalil, Principal Clerk Transcriber

APPROVAL OF MINUTES

New Jersey State Board of Mortuary Science Open Session Minutes for July 7, 2015. On Motion made by Mr. Wimberg, seconded by Mr. Radzieta, the Board voted to accept the minutes as written. All voted in favor of the motion.

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EXECUTIVE DIRECTOR'S REPORT

Mr. Madin reported that the total number of complaints received in July are 7 and the total for the year are 27.

Mr. Madin reported that the next regular scheduled Board has been scheduled for Tuesday, October 6, 2015, in the Hudson Conference Room, 6th floor.

Mr. Madin reported that 26 candidates registered for the July 17, 2015 Jurisprudence Examination held at Mercer County Community College.

Mr. Madin reported the 2016 Meeting dates are as follows:

January 5, 2016
February 2, 2016
March 1, 2016
April 5, 2016
May 3, 2016
June 7, 2016
July 12, 2016
August 2, 2016
October 4, 2016
October 25, 2016
December 6, 2016

Mr. Madin reported that Robert Campanelli will arrive at 11:00 A.M. for an ethic refresher.

Mr. Madin reported that three continuing education audit letters were mailed to 160 licensees on July 15, 2015.

INTERN REGISTRATIONS

Jonathan Casillas, Funeraria Las Americas
Klisman Castro, Jorge Rivera Funeral Home
Kristin Salzano, Norman Dean Home for Services

This was for the Board's information only.

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NEW LICENSEES

Anthony F. Dippold Licensed by Application
Westley Lopez Licensed by Application

*Licensed by Application for 2015:***16** *Licensed by Credentials for 2015:***2**

This was for the Board's information only.

NEW INSTALLATIONS

Barquin Funeral Home, Guttenberg, Mgr., Mario Barquin
Garden State Service, Inc., Iselin, Mgr., Stephen Letso III
Garden State Funeral Services, Forked River, Mgr., Stephen Andrews
Monmouth Cremation Service, LLC, Toms River, Mgr., Brian K. Daly
Penn Jersey Cremation Solution, Camden, Mgr., Enrico T. Caruso
Sayreville Memorial Funeral Home, South Amboy, Mgr., Joseph Kurzawski

This was for the Board's information only.

CONTINUING EDUCATION

(Approved courses are found on the state website www.njconsumeraffairs.gov/mort under the licensee tab)

A) National Funeral Directors Association: Jackie Lindberg

1) Certified Crematory Operator Program (various) **2hrs**

B) International Order of the Golden Rule: Jessica Smith

1) 2015 Fall Forum: Dominate Technology (10/17/15) **6hrs**

C) Lester Venella: Lester Venella Jr.

1) Preceptor Rules & Regulations (TBD) **2hrs**

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D) National Funeral Directors Association: Jackie Lindberg

- 1) Reach More Families with NFDA Consumer.....(open) **2hrs**

E) Selected Independent Funeral Homes: Amy Hunt

(Additional information provided to Mr. Bechtold only)

- 1) 2015 Annual Meeting (9/16-19/15) **9.75hrs**

F) FuneralCE: Jana Pugh

- 1) When Disaster Strikes: Mass Fatalities and.....(on-going) **2hrs**

G) National Funeral Directors Association: Jackie Lindberg

(Additional information provided to Mr. Bechtold only)

- 1) Specialized Techniques For Embalming and.....(10/17/15) **4hrs**
2) U.S. Department of Veterans Affairs Update:.....(10/18/15) **1hr**
3) Infectious Disease Protection: Complying With.....(10/18/15) **1hr**
4) Reinventing and Invigorating Your Funeral.....(10/18/15) **1hr**
5) Inbound Marketing: The Future of Funeral Home.....(10/18/15) **1hr**
6) Parasite vs. Plunderer; Family Business.....(10/18/15) **0hr**
7) Effective Social Media for Your Funeral Home.....(10/18/15) **1hr**
8) What They Didn't Cover in Mortuary School:.....(10/18/15) **2hrs**
9) Let's Get The Courageous Conversation Started (10/18/15) **2hrs**
10) Increase The Value of the Ceremony Through.....(10/18/15) **2hrs**
11) The Final Touch: How Not to Mess Up a Good.....(10/18/15) **2hrs**
12) Taking Your Funeral Home to the Next Stage.....(10/18/15) **1hr**
13) New Perspectives and Strategies to Add Value.....(10/18/15) **1hr**
14) Keys to Effectively Resolve Family Complaints.....(10/18/15) **1hr**
15) Is Your Underwear Too Tight? Learn The Letting.....(10/18/15) **1hr**
16) The Funeral Director's Guide to Relevant Funerals (10/18/15) **1hr**
17) The Seven Integrated Components of HR Strategies (10/19/15) **0hr**
18) The Funeral Experience of the Future.... Today! (10/19/15) **1hr**
19) How To Obtain Community Support For a New.....(10/19/15) **2hrs**
20) The Role of the Embalmer in Support of Organ.....(10/19/15) **2hrs**
21) Take Over My Funeral Home Makeover! (10/19/15) **2hrs**

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22) Massive Trauma Reconstruction Surgery.....(10/19/15)	2hrs
23) Opening Session: Get Switched On! The Incredible.....(10/19/15)	1hr
24) Building Superior Customer Relationship.....(10/20/15)	2hrs
25) Creating Loyalty & Lifelong Memories Through.....(10/20/15)	2hrs
26) Different Farewells: Meeting the Needs of a(10/20/15)	1hr
27) At the Intersection of Profit and Service:.....(10/20/15)	1hr
28) Making Cremation Profitable (10/20/15)	1hr
29) The Another Day, Another Black Dress (10/20/15)	1hr
30) Preventing Professional Burnout-Increasing Staff..... (10/20/15)	1hr
31) Using Technology to Work Smarter and Expand.....(10/20/15)	1hr
32) Embalming Remains With Conditions Caused by.....(10/20/15)	1hr
33) Understanding the Veterans and The Needs of.....(10/20/15)	1.5hrs
34) Conversation Café: Embalming Risk Management.....(10/20/15)	1.5hrs
35) Conversation Café: Hospices and Funeral Home.....(10/20/15)	1.5hrs
36) Proven HR System for Avoiding Employment.....(10/20/15)	0hr
37) Cremation Liability Issues for Crematories.....(10/21/15)	1hr
38) Funeral Directors are Poor Business People:..... (10/21/15)	1hr
39) Making the Most of Free Search Engine.....(10/21/15)	1hr
40) Have the Talk of a Lifetime- Updates....(10/21/15)	1hr
41) General Session: How the Best Get Better! (10/21/15)	1hr
42) Special Engagement: Leading a Life of Legacy:.....(10/21/15)	2hrs
43) NFDA Expo-Monday-Wednesday (10/19-21/15)	0hr

The committee reported that section A) National Funeral Directors Association, number 1 was approved for 2 hours only, Section G) National Funeral Directors Association, numbers 6, 17, 36, 43 was not approved. On motion made by Mr. Wimberg, seconded by Mr. Day, the Board voted to accept the committee report as read. All voted in favor of the motion.

CORRESPONDENCE

Linda Van Arsdale, Trust Project Manager for Choices, informs the Board that they were authorized to prepare the notification letters to the preneed purchasers, regarding the move of Sayreville Memorial Funeral Home. This was for the Board's information only.

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Karen Jardine, Trust Administrator for Choices, informs the Board that they were authorized to prepare the notification letters to the preneed purchasers, regarding the change of ownership for Maxwell Funeral Home. This was for the Board's information only.

Intern Harry Watson Jr., is requesting permission to extend his internship until August 30, 2016. On motion made by Mr. Bechtold, seconded by Mr. Radzieta, the Board voted to his request. All voted in favor of the motion.

Gina Pusloski, Investigator & Liaison to the Professional Boards, provided a copy of Alexis Combs' Consent Order that was issued by the Department of Banking and Insurance Bureau of Fraud Deterrence on October 13, 2014. This was for the Board's information only.

EXECUTIVE SESSION - 9:50 A.M. On motion made by Mr. Wimberg, seconded by Mr. Bechtold, the Board determined to go into executive session to discuss consumer complaints and/or conduct investigative inquiries. The results of these deliberations will be made known if the Board determines disciplinary or other law enforcement action is necessary. If the Board determines to issue uniform penalty letters, that action will be taken in public session immediately after the executive session.

Respectfully submitted,

Thomas M. Keiser, Jr.,
Secretary

Dated