

49 N.J.R. 4014(b)

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RULE ADOPTIONS

Reporter

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Agency

LAW AND PUBLIC SAFETY > *DIVISION OF CONSUMER AFFAIRS* > OFFICE OF THE DIRECTOR

Administrative Code Citation

Readoption: N.J.A.C. 13:45G

Text

Notice of Readoption

Disposition of Consumer Complaints

Authority: N.J.S.A. 45:1-18, specifically 45:1-18.3.

Authorized By: New Jersey *Division of Consumer Affairs*, Sharon M. Joyce, Acting Director.

Effective Date: November 21, 2017.

New Expiration Date: November 21, 2024.

Take notice that pursuant to N.J.S.A. 52:14B-5.1, the rules at N.J.A.C. 13:45G were scheduled to expire on March 21, 2018. The rules implement P.L. 2010, c. 17, which requires that a final disposition of a consumer complaint filed with a professional or occupational licensing board or committee located within the *Division of Consumer Affairs*, the Director through the Attorney General, or the Attorney General, be rendered within 120 days of the filing of the complaint, subject to certain events that toll the 120-day period.

Subchapter 1 establishes requirements for the disposition of consumer complaints, including requirements for time periods for disposition, perfecting a consumer complaint, and reports to the Attorney General.

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The New Jersey ***Division of Consumer Affairs*** has reviewed the rules and has determined them to be necessary, reasonable, and proper for the purpose for which they were originally promulgated, as required by Executive Order No. 66 (1978). Therefore, pursuant to N.J.S.A. 45:1-18, specifically 45:1-18.3, and in accordance with N.J.S.A. 52:14B-5.1.c(1), these rules are readopted and shall continue in effect for a seven-year period.

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