The New Jersey Division of Consumer Affairs works in conjunction with local consumer affairs offices, also known as CALA (Consumer Affairs Local Assistance), to inform consumers of their rights and provide assistance when needed. Currently, 11 New Jersey counties have or share certified CALA offices. Under the authorization of the Office of the Attorney General, the New Jersey Division of Consumer Affairs and Consumer Affairs Local Assistance offices work together to educate consumers, investigate consumer complaints, mediate consumer disputes, and prosecute those who violate the New Jersey Consumer Fraud Act.

* These counties do not have a CALA office. If you live in one of these counties, please call the New Jersey Division of Consumer Affairs.