



NEW JERSEY PRESCRIPTION MONITORING PROGRAM INTEGRATION GUIDE

INTEGRATING YOUR HEALTH IT SYSTEM WITH THE NJPMP

Version 1.1

NJPMP Integration Guide
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What is the New Jersey Prescription Monitoring Program (NJ PMP)?

The NJ PMP is an important component of the New Jersey Division of Consumer Affairs' effort to halt the abuse and diversion of prescription drugs. The NJ PMP, established pursuant to N.J.S.A. 45:1-45 et. seq., is a Statewide database that collects prescription data on Controlled Dangerous Substances (CDS), Human Growth Hormones (HGH), and gabapentin products dispensed in outpatient settings in New Jersey, and by out-of-State pharmacies dispensing into New Jersey. Patient information in the NJ PMP is intended to help prescribers and pharmacists provide better-informed patient care. The information will help supplement patient evaluations, confirm patient drug histories, and document compliance with therapeutic regimens. The NJ PMP also aids regulatory and law enforcement agencies in the detection and prevention of fraud, drug abuse, and the criminal diversion of CDS, HGH and gabapentin products.

Please visit the NJ PMP website for more information: <http://www.njconsumeraffairs.gov/pmp>

What is Health IT Integration?

The New Jersey Division of Consumer Affairs (DCA) seeks to integrate the NJ PMP with electronic health records (EHR) and pharmacy management systems (PMS) across the State. The goal is to minimize clinical workflow disruptions by providing near-instant and seamless access to critical prescription history information to both prescribers and pharmacists. The DCA is collaborating with Appriss Health, the service provider of the NJ PMP, to provide this integration option to all healthcare providers in the State utilizing a service called PMP Gateway. PMP Gateway facilitates communication, secure information transfer, integration, and support for the State approval process and the health IT vendor development process.

Integrating NJ PMP data within health IT platforms provides a streamlined clinical workflow for healthcare providers. The integration eliminates the need for prescribers and dispensers to pull-up the NJ PMP browser, log-in, and enter their patient's name and date of birth. Instead, the EHR/PMS automatically initiates a patient query, validates the provider's credentials in the NJ PMP, and returns the patient's prescription record directly within the provider's EHR or PMS.

What Steps Need to be Completed in the Integration Process?

The integration process consists of the following steps:

1. Completing the [NJ PMP Integration Request Form](#).
 - a. Only authorized decision makers should fill out the form.
2. Reviewing and signing the [NJ PMP Terms and Conditions Agreement](#).
3. Waiting for your request to be approved for integration by the NJ PMP.

Once steps 1 through 3 are completed, you will be contacted by an Appriss Project Manager to confirm the details within your Integration Request Form and to discuss next steps.



Integration Next Steps

Many EHR/PMS vendors have completed the integration development work to deliver PMP data within the clinical workflow. **If your EHR/PMS vendor has completed this step, the following process will be initiated:**

1. Appriss creates production credentials for your Healthcare Entity (HCE).
 - a. This process should take 2-3 business days
2. Once production credentials are created, the State will need to approve the request for credentials.
 - a. You should receive an automated email once the State approves the request for credentials.
3. Credentials will then be sent to your EHR/PMS vendor to start the process on its end.
 - a. Appriss recommends you contact your EHR/PMS vendor to let it know you have submitted a request to be integrated.
4. Your EHR/PMS vendor will reach out to you to start the testing process.
5. Once completed, you will work with your EHR/PMS vendor to determine the final roll-out schedule.

If your EHR vendor has not completed the necessary integration development:

1. An Appriss Project Manager (PM) will reach out to the point of contact as listed on your integration request form and schedule a meeting with the following:
 - a. Appriss PM
 - b. Appriss technical resource
 - c. HCE Point of Contact
 - d. EHR/PMS Vendor
2. During the reach out, Appriss will provide the EHR vendor with Application Programming Interface (API) documentation (http://appriss-operations.github.io/pmp_gateway_docs/v5/) as well as the PMP Integration and Implementation Guide. *Note: Depending on the engagement level of the vendor or existing project backlog, this process can take up to several months.*
3. Appriss will provide testing instructions and test patients to the EHR/PMS vendor and will provide technical support as needed.
4. Before moving any clients to production, Appriss requests that the EHR/PMS vendor demo the PMP Gateway integration with its product(s) so that Appriss may provide any additional recommendations or changes. This demo will also include representatives from the NJPMP.
5. Once the integration has been approved by Appriss and the NJPMP, your EHR/PMS vendor will set a production date and you will work with your EHR/PMS vendor on the roll-out.



Clinical Workflow

When determining where in the clinical workflow the EHR/PMS will query the NJPMP, it is important to note that there are key functional differences between the NJPMP web portal and EHR/PMS integration. The goal for integration is to provide the key data elements to providers in a streamlined workflow.

EHR/PMS integration removes the need for a user to:

1. Exit the EHR/PMS and go to <https://newjersey.pmpaware.net>
2. Enter username and password
3. Navigate to a patient request
4. Enter a patient's first name, last name, and date of birth
5. Determine the date range to search
6. Select which states to query
7. Click "search"

Instead, the integration allows the above detail to perform an automated query to deliver a patient report. PMP integration is focused on delivering a streamlined workflow for providers to access a patient report.

Clinical Considerations

NJPMP functionality NOT included in EHR/PMS integration:

1. Delegation of access to conduct PMP searches
2. Partial name search
3. Searches that return multiple records
4. MyRx
5. Search history (including delegate search history)
6. Bulk patient search
7. User profile
8. All interstate data sharing options*
9. Important announcements

*Each HCE can choose which specific state(s) it would like to automatically query as part of the integration (limited to the current states which NJ is connected with via PMP InterConnect). Please note that this will require an additional PMP Gateway agreement between the HCE and the participating state's PMP, and is the responsibility of the HCE to obtain.

NJPMP AWARe Platform

All prescribers and pharmacists **MUST** be registered with the NJPMP in order to receive patients' PMP reports via integration. It is important for all users to maintain an active and accessible account on the original NJPMP AWARe platform as there may be situations in which EHR/PMS users will encounter a "disallowed message" from the PMP Gateway, such as when multiple patients meet the search criteria. If this occurs, the user must complete the search via the NJPMP AWARe web portal.

Disallowed Message Examples:

1. *"There was a permissions problem making this request"*
2. *"Based on the patient details submitted, your state PMP could not identify a unique patient. Please manually search for the patient in your state PMP website."*



Post Implementation Technical Assistance

If users are experiencing an issue when attempting to access PMP data via the EMR/PMS, please first contact your internal IT helpdesk for assistance. Please note that Appriss does not control any aspect of your EMR/PMS. Any issues related to your EMR/PMS vendor's application should be directed to your EMR/PMS vendor contact.

If it is determined that the PMP Gateway service is non-operational or not functioning properly, please submit an [online support request form](#) to Appriss. This will create a service ticket with the Appriss helpdesk to troubleshoot the issue. Technical assistance is currently available 24 hours a day, 7 days a week and 365 days a year.

In the event there is a disruption in the PMP Gateway integration service, providers should login to the NJPMP web portal to request patient reports.

NJPMP Contact Information

If you have not received adequate support above, or need to escalate an issue, you can reach the NJPMP Office directly by the following methods:

- Telephone: 973-273-8010
- Facsimile: 973-504-6326
- E-mail: NJPMP@dca.lps.state.nj.us

Please visit www.njconsumeraffairs.gov/pmp for additional information.